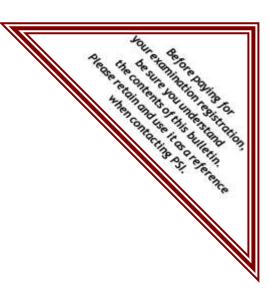


PSI Services LLC 3210 E Tropicana Las Vegas, NV 89121 https://test-takers.psiexams.com/miaprlow



Department of Licensing and Regulatory Affairs Mortuary Science State Jurisprudence Licensing Examination



CANDIDATE INFORMATION BULLETIN

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Please refer to our website to check for the most updated information at https://test-takers.psiexams.com/miaprlow.

EXAMINATIONS BY PSI Services LLC

This Candidate Information Bulletin provides you with information about the examination process for obtaining a Mortuary Science license in the State of Michigan.

The Department of Licensing and Regulatory Affairs (referred to as the Department) has contracted with PSI Services LLC (PSI) to conduct the Board of Examiners in Mortuary Science State Jurisprudence examination program. PSI works closely with the Department to make certain that this examination meets the State's, as well as, nationally established technical and professional standards for examination development and administration. PSI provides this examination through a network of computer examination centers in Michigan.

Guidelines for Licensing Application/Qualification

HOW TO OBTAIN A LICENSE

1. Request the license application instructions from:

Department of Licensing and Regulatory Affairs Board of Examiners in Mortuary Science P.O. Box 30018 Lansing, MI 48909 Phone: (517) 241-9288 Fax: (517) 373-1044 www.michigan.gov/mortuaryscience

www.michigan.gov/mortuaryscience
(Select "Forms and Publications")

- Complete the Mortuary Science License Application and return it with the correct fees to the Department. Only the State of Michigan may determine your eligibility for a license.
- 3. Once the Department has approved you for the State Jurisprudence examination, you will receive authorization to test notification. This notification will also be submitted to PSI allowing the authorized candidate to register, pay for and schedule the required licensure examination.
- 4. All licensure requirements, including the passing of this examination, must be completed within one year after the date of the authorization to test notification. If not completed within one year, the fees paid to the State will be forfeited to the Department and the license application shall be void pursuant to MCL 339.409(3).
- 5. Candidates that have their application for licensure denied are notified by the Department of the elements they need to complete in order to be approved for licensure.

All questions and requests for information about examinations should be directed to PSI.

PSI 3210 E Tropicana Las Vegas, NV 89121 (855) 579-4635 ** TTY (800) 735-2929 https://test-takers.psiexams.com/miaprlow

EXAMINATION PAYMENT AND SCHEDULING PROCEDURES

Upon approval of licensure eligibility, the Department will mail an authorization to test notice allowing the authorized candidate to register, pay for and schedule the required licensure examination with PSI.

Your examination fee will be forfeited if you do not test within 1 year of the date your examination fee is received by PSI.

Examination Fee \$59

NOTE: REGISTRATION FEES ARE NOT REFUNDABLE. REGISTRATION FEES EXPIRE AFTER ONE YEAR OF REGISTERING.

INTERNET SCHEDULING

For the fastest and most convenient test scheduling process, PSI recommends that candidates register for their exams using the Internet. In order to register over the Internet, candidates will need to have a valid credit card (VISA, MasterCard, American Express or Discover). Candidates register online by accessing PSI's registration website at https://test-takers.psiexams.com/miaprlow. Internet registration is available 24 hours a day.

Log onto PSI's website and select *Sign in / Create Account*. Select *Create Account*. You are now ready to pay and schedule for the exam. Enter your zip code and a list of the testing sites closest to you will appear. Once you select the desired test site, available dates will appear.

TELEPHONE REGISTRATION AND SCHEDULING

To register and schedule with a Customer Service Representative, call (855) 579-4635, Monday through Friday between 7:30 am and 10:00 pm, or Saturday-Sunday between 9:00 am and 5:30 pm, Eastern Time. To register by phone, you need a valid VISA, MasterCard, American Express or Discover.

SCHEDULING FYI'S

- Only the candidate may schedule an appointment through a CSR, not a friend or relative.
- If space is available in the examination site of your choice, you may schedule an examination 1 day prior to the examination date of your choice, up to 7:00 p.m. ET.

CANCELING AN EXAMINATION APPOINTMENT

You may cancel and reschedule an examination appointment without forfeiting your fee if your cancellation notice is received 2 days before the scheduled examination date. For example, for a Monday appointment, the cancellation notice would need to be received on the previous Saturday.

Note: A voicemail or email message is not an acceptable form of cancellation. Please use the PSI website or call PSI to speak directly to a Customer Service Representative.

SCHEDULING A RE-EXAMINATION

It is not possible to make a new examination appointment on the same day you have taken an examination; this is due to processing and reporting scores. A candidate who tests unsuccessfully on a Wednesday can call the next day, Thursday, and retest as soon as Friday, depending upon space availability. In order to retest, you must re-register following the steps for registration and scheduling as outlined earlier. You may re-register over the Internet or telephone.

MISSED APPOINTMENT OR LATE CANCELLATION

Your registration will be invalid, you will not be able to take the examination as scheduled, and you will forfeit your examination fee, if you:

- Do not cancel your appointment 2 days before the scheduled examination date;
- Do not appear for your examination appointment;
- Arrive after examination start time;
- Do not present proper identification when you arrive for the examination.

EXAM ACCOMMODATIONS

All PSI examination centers are equipped to provide access in accordance with the Americans with Disabilities Act (ADA) of 1990, and exam accommodations will be made in meeting a candidate's needs. A candidate with a disability or a candidate who would otherwise have difficulty taking the examination should request for alternative arrangements by <u>Clicking Here</u>.

Candidates granted accommodation in accordance with the ADA, MUST schedule their examination by telephone and speak directly with a PSI registrar.

ALTERNATIVE TEST DELIVERY ARRANGEMENTS

The following options are available to all candidates seeking assistance taking the Mortuary Science examination for an additional fee.

Additional Time While Taking the Examination

Candidates may request to take the examination with extra time. The candidate will be given time & 1/2 and there will be an additional fee of \$50 per examination.

Request for a Reader Along with Additional Time

Candidates may request to have the examination read to them in English with extra time & 1/2 for an additional fee of \$50 per examination. PSI will provide the reader.

Candidates applying for alternative test delivery arrangements should request by <u>Clicking Here</u>. Any costs associated with alternative test delivery arrangements must be paid by the candidate.

EXAMINATION SITE CLOSING FOR AN EMERGENCY

In the event that severe weather or another emergency forces the closure of an examination site on a scheduled examination date, your examination will be rescheduled. PSI personnel will attempt to contact you in this situation. However, you may check the status of your examination schedule by calling (855) 579-4635. Every effort will be made to reschedule your examination at a convenient time as soon as possible. You will be rescheduled at no additional charge.

EXAMINATION REVIEW

PSI, in cooperation with the Department, will be continually evaluating the examinations being administered to ensure that the examinations accurately measure competency in the required knowledge areas. Comments may be entered by clicking the Comments link on the function bar of the test question screen.

Comments will be analyzed by PSI examination development staff. While PSI does not respond to individuals regarding these comments, all substantive comments are reviewed. f a discrepancy is found during the comment review, PSI and the department may re-evaluate candidates' results and adjust them accordingly. This is the only review of the examination available to candidates.

EXAMINATION SITE LOCATIONS

Dearborn Examination Center

3200 Greenfield Road, Suite 253

Dearborn, MI 48120

From Detroit: Merge onto I-94 W. Take exit 209 (Rotunda Dr.) from I-94 W. Turn left onto Rotunda Dr. Follow Rotunda Dr to Commerce Drive South. Turn left on Commerce Dr S, then turn right onto Greenfield Rd. Site is on the right.

Holt-Lansing Examination Center

4202 Charlar Drive, Suite 1

Holt, Michigan 48842

Follow I-496 E, which becomes US-127 S. Take the Holt Rd exit 70. Turn right onto Holt Rd. Turn left onto Cedar St. Turn right onto Charlar Dr.

Southfield-Crossroads Examination Center

Crossroads Building

16250 Northland Drive, Suite 361

Southfield, MI 48075

From I-75 North and South, exit West 8 Mile. Northland Drive is West of Greenfield Road. Do not go over the Bridge. Pass the Lodge Fwy (Hwy 10). Turn right on Northland Drive. From Southfield Fwy North and South, exit East 8 Mile. Go east on 8 Mile to Northland Drive. Northland Drive is next to the Northland Shopping Center.

Southfield-Lahser Road Examination Center

26400 Lahser Road, Suite 150

Southfield, Michigan 48033

From I-96 E merge onto I-696 E. Then merge onto MI-10 S. Take the Lahser Road exit. Keep left at the fork in the ramp. Turn left onto Northwestern Hwy. Turn right onto Lahser Road.

Grand Rapids Examination Center

4595 Broadmoor Ave SE, Suite 201

Grand Rapids, MI 49512

From I-96, exit East Beltline Avenue and proceed South approximately 4 miles. Once you pass 28th Street, Beltline becomes Broadmoor. Continue South an additional 2 miles. 4595 Broadmoor is just South of 44th Street on the right. Use the North Entrance. Room 201 is at the top of the stairs.



From US-131, take exit 77 (M6 the new highway) East toward Lansing. Take exit 15 (M37/Broadmoor), head North (left) on Broadmoor. 4595 Broadmoor is just North of Barden street, South of 44th Street on the left. Use the North Entrance to the second floor. Room 201 is at the top of the stairs.

Gaylord Examination Center

440 W. Main St., Suite D Gaylord, MI 49735 From I-75 take exit # 282 / M-32 toward Alpena / Gaylord. From the exit ramp, turn east onto W Main (M-32) and go about half a mile. 440 W Main is at the northeast corner of Main and Indiana, halfway between KFC and Subway. Suite D opens off the parking lot.

Marguette Examination Center

Mid Towne Office Complex 1229 W. Washington Marquette, MI 49855 Complex is across the street from Shopko. Enter the building on the left, and go up the stairs. Go left at the top of the stairs; suite is at the end of the hall on the right.

REPORTING TO THE EXAMINATION SITE

On the day of the examination, you should arrive at least 30 minutes prior to your scheduled appointment time. This allows time for sign-in and identification verification. If you arrive late, you may not be admitted to the examination site and you will forfeit your examination registration fee.

REQUIRED IDENTIFICATION AT EXAMINATION SITE

You must provide 2 forms of identification. One must be a VALID form of government issued identification (driver's license, state ID, passport), which bears your signature and has your photograph. The second ID must have your signature and preprinted legal name. All identification provided must match the name the Board has provided to PSI.

PRIMARY IDENTIFCATION (with photo) - Choose One

- State issued driver's license
- State issued identification card
- US Government Issued Passport
- US Government Issued Military Identification Card
- US Government Issued Alien Registration Card
- Canadian Government Issued ID NOTE: ID must contain candidate's photo, be valid and unexpired.

SECONDARY IDENTIFICATION - Choose One

- Credit Card (must be signed)
- Social Security Card

If you cannot provide the required identification, you must contact PSI at least two (2) weeks prior to your scheduled examination appointment to arrange a way to meet this security requirement. Failure to provide the required identification at the examination center will result in your not being admitted to the examination and forfeiture of your examination fee. You will be required to reregister and pay another examination fee.



The following security procedures apply during examinations:

- Only calculators that are silent, battery-operated, do not have paper tape printing capabilities, and do not have a keyboard containing the alphabet are permitted.
- Candidates may take only approved items into the examination room.
- All personal belongings of candidates, with the exception
 of close-fitting jackets or sweatshirts, should be placed
 in the secure storage provided at each site prior to
 entering the examination room. Personal belongings
 include, but are not limited to, the following items:
 - Electronic devices of any type, including cellular / mobile phones, recording devices, electronic watches, cameras, pagers, laptop computers, tablet computers (e.g., iPads), music players (e.g., iPods), smart watches, radios, or electronic games.
 - Bulky or loose clothing or coats that could be used to conceal recording devices or notes, including coats, shawls, hooded clothing, heavy jackets, or overcoats.
 - Hats or headgear not worn for religious reasons or as religious apparel, including hats, baseball caps, or visors.
 - Other personal items, including purses, notebooks, reference or reading material, briefcases, backpacks, wallets, pens, pencils, other writing devices, food, drinks, and good luck items.
- Person(s) accompanying an examination candidate may not wait in the examination center, inside the building or on the building's property. This applies to guests of any nature, including drivers, children, friends, family, colleagues or instructors.
- No smoking, eating, or drinking is allowed in the examination center.
- During the check in process, all candidates will be asked if they possess any prohibited items. Candidates may also be asked to empty their pockets and turn them out for the proctor to ensure they are empty. The proctor may also ask candidates to lift up the ends of their sleeves and the bottoms of their pant legs to ensure that notes or recording devices are not being hidden there.
- Proctors will also carefully inspect eyeglass frames, tie tacks, or any other apparel that could be used to harbor a recording device. Proctors will ask to inspect any such items in candidates' pockets.
- If prohibited items are found during check-in, candidates shall put them in the provided secure storage or return these items to their vehicle. PSI will not be responsible for the security of any personal belongings or prohibited items.
- Any candidate possessing prohibited items in the examination room shall immediately have his or her test results invalidated, and PSI shall notify the examination sponsor of the occurrence.
- Any candidate seen giving or receiving assistance on an examination, found with unauthorized materials, or who violates any security regulations will be asked to surrender all examination materials and to leave the examination center. All such instances will be reported to the examination sponsor.
- Copying or communicating examination content is violation of a candidate's contract with PSI, and federal and state law. Either may result in the disqualification of examination results and may lead to legal action.



 Once candidates have been seated and the examination begins, they may leave the examination room only to use the restroom, and only after obtaining permission from the proctor. Candidate will not receive extra time to complete the examination.

IMPORTANT NOTICE FOR ALL CANDIDATES

Due to many complaints from the buildings' tenants, PSI (and the properties which house the PSI test centers) cannot accommodate any individuals other than the person who is being tested.

PSI understands that test candidates are often comforted by having guests accompany them to their exams. It may also be necessary for a guest to drive the candidate to the test center. However, incidents from previous guests have prompted warnings from Property Management. For this reason, PSI has adopted the following policy concerning guests.

"Person(s) accompanying a test candidate may not wait in the test center, inside the building or on the building's property. This applies to guests of any nature, including drivers, children, friends, family, colleagues or instructors."

There are facilities nearby such as shopping malls, stores or restaurants where guests may go while the candidate takes a test. Please take the time to visit those locations instead of waiting in or around the building.

Also of note, many candidates have been arriving hours before their scheduled exam time. This is not necessary. Please plan to arrive no earlier than 30 minutes before the start-time of your exam. This will provide plenty of time for check-in.

Thank you for your understanding and for your cooperation.

TAKING THE EXAMINATION BY COMPUTER

The examination will be administered via computer. You will be using a mouse and computer keyboard.

TUTORIAL

Before you start your examination, an introductory tutorial is provided on the computer screen. The time you spend on this tutorial, up to 15 minutes, DOES NOT count as part of your examination time. Sample questions are included following the tutorial so that you may practice answering questions, and reviewing your answers.

TEST QUESTION SCREEN

One question appears on the screen at a time. During the examination, minutes remaining will be displayed at the top of the screen and updated as you record your answers.

IMPORTANT: After you have entered your responses, you will later be able to return to any question(s) and change your response, provided the examination time has not run out.

SCORE REPORTING

In order to pass the examination, you must achieve a minimum score of 75%.

Candidates passing the examination will receive ONLY a score indication of PASS. Passing numeric scores are not available. Candidates who do not pass will receive an individual score for each of the major sections in the examination outline. Candidates should use this information to assist them in studying for the re-examination.

You may request a duplicate score report after your examination by emailing scorereport@psionline.com.

VERIFICATION OF FAILED SCORE

If you receive a failing score on the examination, you may request that the examination be re-scored for verification of the score.

Re-scoring of computer based examinations **WILL NOT** include any verification of the content of an examination, or the content or accuracy of specific items received by the candidate. Re-scoring of computer based examinations also will not include any investigation of comments about items entered by the candidate during administration of the examination.

You can write to PSI to request the re-scoring of your failing examination. Please include your name, social security number, and date of the test.

TIPS FOR PREPARING FOR YOUR LICENSE EXAMINATION

The following suggestions will help you prepare for your examination.

- Planned preparation increases your likelihood of passing.
- Start with a current copy of this Candidate Information Bulletin and use the examination content outline as the basis of your study.
- Read study materials that cover all the topics in the content outline.
- Take notes on what you study. Putting information in writing helps you commit it to memory and it is also an excellent business practice. Underline or highlight key ideas that will help with a later review.
- Discuss new terms or concepts as frequently as you can with colleagues. This will test your understanding and reinforce ideas.
- Your studies will be most effective if you study frequently, for periods of about 45 to 60 minutes. Concentration tends to wander when you study for longer periods of time.



DESCRIPTION OF EXAMINATION

EXAMINATION SUMMARY TABLE

Examination	# of Questions	Passing % Score	Passing Raw Score	Time Allowed
Mortuary Science State Jurisprudence	50	75	38	90 minutes

CONTENT OUTLINE

The examination content outline has been prepared and is periodically updated by committees of professionals who are subject matter experts in the practice of Mortuary Science and regulatory issues. The examination content outlines these professionals have prepared identify areas of importance to licensees in order for them to perform their duties to the public in a competent and legally responsible manner.

The outline lists the topics that are on the examination and the number of questions for each topic. Do not schedule your examination until you are familiar with the topics in the outline.

Subject Area	# of Items
Mortuary Science Licensing and Registration	
License qualifications	
Display of license	
Activities requiring a license and exemptions	
Changes in licensee and establishment information	
License term and renewal requirements	
Prohibited conduct	
Disciplinary proceedings and penalties	
Resident trainee qualifications, supervision, and reporting	
Registration with local registrar	
Funeral establishment licensing requirements	
Transportation and Disposition of Human Remains	
Procedures for transfer of human remains	
Required permits and authorizations for transporting human remains	
Vehicle code provisions relating to funeral processions and transport of human remains	
Sources of military honors, services, and benefits	
Agreements for Disposition of Dead Human Bodies Act	
Preparation and Filing of Required Documents	

Death certificates including for infant remains and other required permits Who must report and certify deaths Government assistance forms (e.g., veterans, Social Security, and MI Department of Human Services) Critical time limits for various documents Handling of Human Remains and Medical Waste Uniform Anatomical Gift Act Medical Waste Regulatory Act Universal precautions Prepaid Funeral Accounts and their Funding Registration requirements for prearrangement contract seller. Change in funeral establishment ownership Pricing and disclosure requirements Depositing and maintaining funds Recordkeeping, reporting, and auditing requirements Cancellation of prepaid contract, including revocable and irrevocable contracts Operations Standards for Funeral Establishments Facility requirements for a Michigan funeral establishment Staffing and management requirements Wage and hour laws American with Disabilities Act (ADA) laws Inspections Advertising and marketing Special Considerations for Funerals of Veterans Veterans Trust Fund Determining veteran status and verifying record of service Public funds for veterans' burial and markers for veterans' graves Additional Provisions Related to Mortuary Science Estates and Protected Individuals Code (authority for funeral arrangements; disputes over final disposition; payment from estate) Michigan Department of Licensing and Regulatory Affairs MIOSHA Standards (Michigan Right to Know) Federal Trade Commission (FTC) funeral rules			
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Federal Trade Commission (FTC) funeral rules	MIOSHA Standards (Michigan Right to Know)		
	Federal Trade Commission (FTC) funeral rules		



EXPERIMENTAL QUESTIONS

In addition to the number of examination items specified, a small number of five to ten "experimental" questions may be administered to candidates during the examinations. These questions will not be scored and the time taken to answer them will not count against examination time. The administration of such non-scored experimental questions is an essential step in developing future licensing examinations.

REFERENCE LIST

The reference material listed below was used to prepare the questions for this examination.

This examination is CLOSED BOOK.

The following reference materials <u>are not</u> allowed in the examination center:

Statutes:

http://www.legislature.mi.gov/(S(xtmm5v2hknm1getvqbfhb1k5))/mileg.aspx?page=ChapterIndex

- MICHIGAN OCCUPATIONAL CODE: Public Act 299 of 1980, as amended, Articles 1 through 6 and Article 18. Michigan Compiled Laws (MCL) 339.101 through 339.605 and 339.1801 through 339.1812
- 2. ADMINISTRATIVE RULES, MORTUARY SCIENCE, R339.18901 through R339.18947
- 3. AGREEMENTS FOR THE DISPOSITION OF DEAD HUMAN BODIES: Act 70 of 1954, as amended, MCL 328.201 through 328-204
- 4. PREPAID FUNERAL CONTRACT FUNDING ACT: Public Act 255 1986 as amended, MCL 328.211 through 328.235
- 5. ESTATES AND PROTECTED INDIVIDUALS CODE (excerpts): Public Act 386 of 1998, as amended, MCL 700.1101 through 700.8102
- MICHIGAN VEHICLE CODE (Excerpts): Act 300 of 1949 as amended, MCL 257.654
- 7. EXEMPTION OF PRIVATE BURIAL GROUNDS FROM TAXATION OR ATTACHMENT: Act 88 of 1875 as amended. MCL 128.111 and 128.112
- 8. VETERANS' TRUST FUND (Excerpts): Act 9 of 1946 as amended. MCL 35.602 through 35.610
- 9. ADMINISTRATIVE RULES, GRANTS TO ELIGIBLE MICHIGAN VETERANS, R 35.621 through R 35.623
- FUNERAL EXPENSES OF VETERANS: Act 235 of 1911 as amended, MCL 35.801 through 35.804
- 11. DISINTERMENT OF REMAINS OF WAR VETERANS: Act 248 of 1929as amended, MCL 35.841 through 35.844
- 12. COUNTY DEPARTMENT OF VETERANS' AFFAIRS: Act 192 of 1953 as amended, MCL 35.621 through 35.624
- 13. Section numbers for DETERMINATION OF DEATH ACT: Act 90 of 1992 as amended updated to read as MCL 333.1031 through 333.1034
- 14. UNIFORM ANATOMICAL GIFT LAW sections extended to include MCL 333.10101 through 333.10123
- 15. PUBLIC HEALTH CODE (Excerpts): PA 368 of 1978 as amended, PART 28, VITAL RECORDS MCL 333.2801 through 333.2899

- ADMINISTRATIVE RULES, TRANSPORTATION AND DISPOSITION OF DEAD BODIES, R325.1141 through 325. 1145
- 17. ADMINISTRATIVE RULES, COMPLETION, FILING, AND REGISTRATION OF VITAL RECORDS DOCUMENTS, R 325.3201 through 325.3221
- 18. ADMINISTRATIVE RULES, AMENDMENTS TO VITAL RECORDS, R 325.3251 through 325.3267
- 19. ADMINISTRATIVE RULES, DISINTERMENT-REINTERMENT R 325.8051 through 325.8057
- 20. ADMINISTRATIVE RULES, DEFINITION OF INFECTIOUS AGENT R 325.9031
- 21. PUBLIC HEALTH CODE (Excerpts): PA 368 of 1978 as amended, PART 138, MEDICAL WASTE, MCL 333.13801 through 333.13831
- 22. ADMINISTRATIVE RULES, MEDICAL WASTE PRODUCING FACILITIES, R325.1541 through 325.1549
- 23. MARKERS FOR VETERANS GRAVES ACT, PA 63 of 1915
- 24. FEDERAL TRADE COMMISSION FUNERAL RULES https://www.consumer.ftc.gov/articles/0300-ftc-funeral-rule
- 25. WORKFORCE OPPORTUNITY WAGE (Excerpt) Act 138 of 2014
- 26. ADA Guidelines for Small Businesses https://www.ada.gov/smbusgd.pdf

Copies of the Michigan Laws and Rules as they pertain to Mortuary Science can be obtained from the Michigan Legislature web site: www.michiganlegislature.org and the State Office of Regulatory Reinvention web site: www.michigan.gov/orr. For the "Occupational Code, Articles 1 through 6 and Article 18" and "General Rules - Mortuary Science" visit the Bureau's web site: www.michigan.gov/mortuaryscience.

"Funeral Directors' Manual on Death Registration"

This publication has been made available to Michigan Funeral Establishments. You may access this publication online at http://www.michigan.gov/documents/FuneralsDirector_14758 3_7.pdf. This publication can also be obtained by request, in writing, in person or by telephone, to:

Michigan Department of Health and Human Services Vital Records Office South Grand Building, 1st Floor 333 S Grand Avenue PO Box 30721 Lansing MI 48909, (517) 335-8666



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