



Examination Information for Candidates

Stripe provides two exams, the Stripe Certified Professional Developer, and the Stripe Certified Implementation Architect, which both consist of 50 questions, and are 120 minutes long.

To apply for a Stripe certification, an exam taker must first be eligible. Visit <https://stripepartners.mindtickle.com> for eligibility requirements. Once an applicant has been approved, they will then proceed with scheduling their exam [here](#). Exams are given via Live Remote Online Proctoring. Both exams are available as continuous testing starting in April 2022.

Candidates will have up to three attempts within 365 days from the initial authorization to test date to pass their exam. Candidates must wait at least 14-days before rescheduling their exams after a failed attempt. Rescheduling/cancellations must be made within 24-hours of the exam date.

HOW TO BOOK THE EXAM

1. You will receive an eligibility email from PSI. Select the link imbedded in the email or select the following URL: <https://test-takers.psiexams.com/stripe/auth/login>.
2. **Log in or Create Account** for the program
 - a. If you register a new account, your 'StripeUsername' is your business email address (Note: this is the same as your username/login at stripepartners.mindtickle.com)
 - b. If you already have a PSI account login, your account **MUST** use the same business email as Mindtickle. If it is not the same, create a new PSI account with your business email
3. If you register a new account, you will be prompted to **CREATE ACCOUNT** with PSI.
 - a. The first and last name must be the same as you provided on your Stripe application and match exactly with your current, valid, government-issued ID
 - b. Your 'StripeUsername' is your business email address (Note: this is the same as your username/login at stripepartners.mindtickle.com).

Create Account *Required

StripeUsername *

First Name * Last Name *

Middle Name Generation

Email *

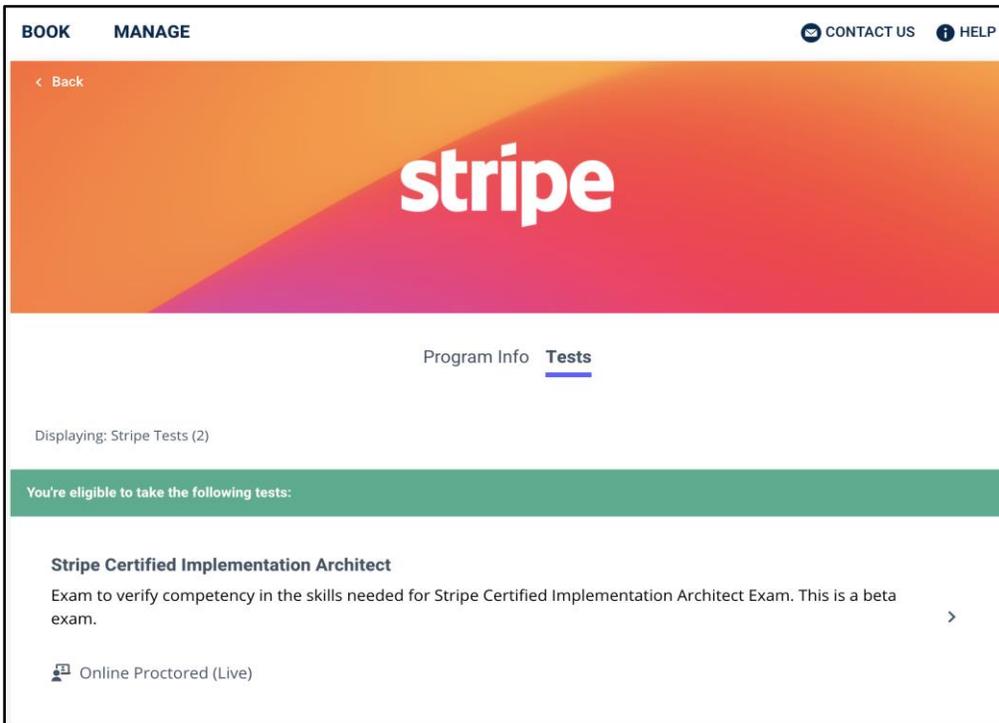
Password *

Confirm Password *

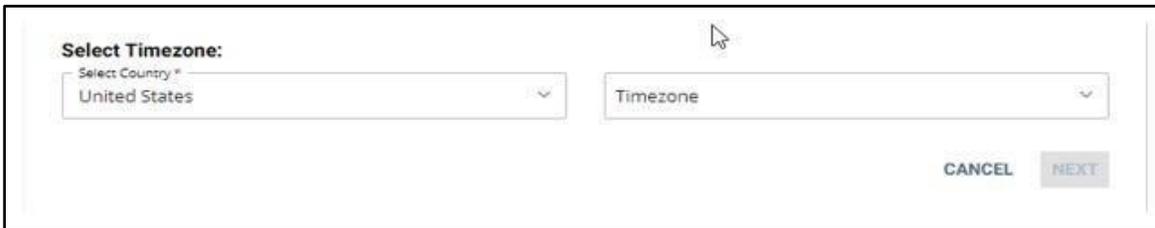
Your password must contain:

- At least one capital letter A-Z
- At least one lower case letter a-z
- At least one number 0-9
- At least one special character !@#V\$%V^&V*
- At least 8 and up to 32 characters

4. Select 'Tests' tab and select the Test you will be taking. Click through to **CONTINUE BOOKING**



5. Select the "Country and Timezone" and select **NEXT**.

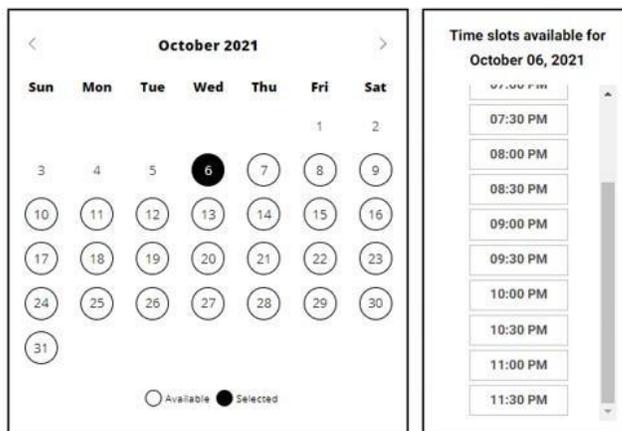


6. Select a date and time to take the test. The appointment time must be at least 24 hours in advance. Same day exam sessions are not allowed.

Book Your Test:

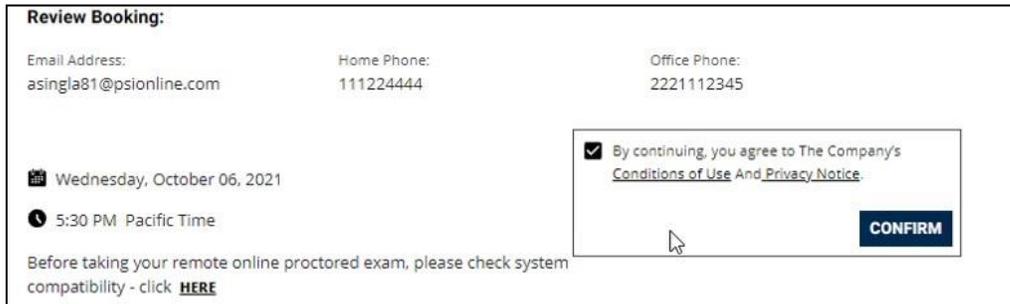
(UTC: -08:00) Pacific Time (America/Los_Angeles)
[Change Timezone](#)

Choose a Date and Time



CANCEL NEXT

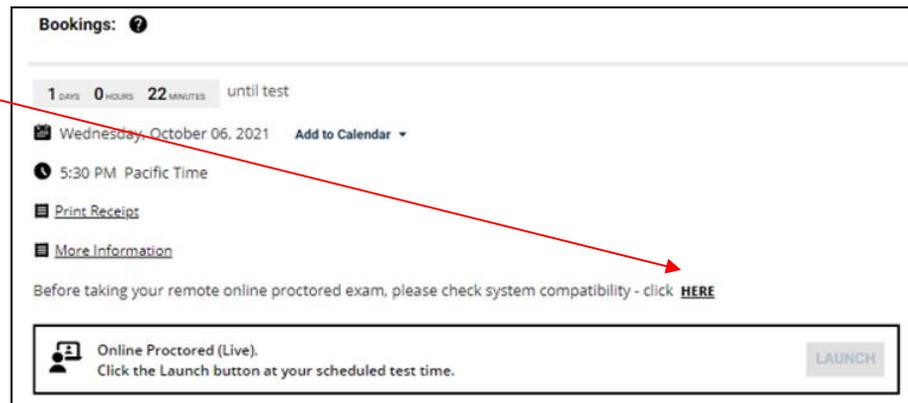
7. You will receive a message confirming the booked date and booked time. Please review the booking before selecting **CONFIRM**. Once your booking is confirmed, select **DONE**.



8. Your booking will now display in your account. You will be able to **LAUNCH** your test within 30 minutes of your booked test time.

IMPORTANT: BE SURE TO CHECK THE COMPATIBILITY OF YOUR COMPUTER

to include Audio/Video Check, Webcam Check and System Check. Prior to testing, click [HERE](#) in your account.



If you don't start your test within 15 minutes of your booked time, you forfeit your test fee or test eligibility. Fees and test eligibility are non-refundable. If you have any questions regarding your compatibility check, or if you experience issues launching your test, you may contact PSI's technical support team at (844) 267-1017 (in US) or 1-617-564-9052 (outside US) or by using the chat link [here](#).

The system requirements for the browser can be found [here](#).

TEST CANCELLATION AND REBOOKING POLICY

- Tests must be canceled or rebooked no later than **24 hours** prior to your booked testing time.
- If you don't start your test within 15 minutes of your booked test time, you automatically forfeit your test fee. Test fees are non-refundable.

TESTING BY ONLINE PROCTORED (LIVE)

Candidates may log in to their account up to 30 minutes prior to the booked start time but will not be connected with a proctor until their test time. If you don't start your test within 15 minutes after your booked time, you forfeit your test fee or test eligibility. Fees and test eligibility are non-refundable. If you have any questions regarding your compatibility check, or if you experience issues launching your

test, you may contact PSI's technical support team at (844) 267-1017 (in US) or 1-617-564-9052 (outside US) or by using the chat link [here](#).

ONLINE PROCTORED (LIVE) IDENTIFICATION

Candidates must provide proper identification to the online proctor. You must present (1) form of identification. The form of identification must be government issued, current and include your name, signature, and photograph. No form of temporary identification will be accepted.

Examples of valid forms of identification are current: driver's license with photograph; state/province identification card with photograph; international passport; or Visa with photograph. **NOTE: A military identification card is not acceptable for online proctored (live) tests.**

If your name on your registration is different than it appears on your identification, you must show proof of your name change (e.g., marriage license, divorce decree or court order).

Failure to provide appropriate identification at the time of the test is considered a missed booking. There will be no refund of test fees.

ONLINE PROCTORED (LIVE) TEST SECURITY

PSI administration and security standards are designed to ensure all candidates are provided the same opportunity to demonstrate their abilities. The following security procedures apply during the online proctored (live) test:

- You are prohibited from reproducing, communicating, or transmitting any test content in any form for any purpose. This behavior will result in the disqualification of test results, will be reported to Stripe, and may lead to legal action.
- With the exception of your testing machine, electronic devices and recording devices of any kind (including but not limited to cell phones, pagers, and cameras) are NOT permitted during the online proctored (live) test.
- You will be asked to scan the room where you are testing prior to launching your test. If there are notes, a box of tissues or any such items on your desk, you will be asked to remove them prior to releasing the test. Walls should be clear of any materials though art and decor are permitted.
- Other people are not allowed in the room while you are testing. Someone else entering the room and/or talking to you is considered a test violation and may result in termination of your test.

ONLINE PROCTORED (LIVE) RESTRICTIONS

- No questions concerning the content of the test may be asked during the test.
- Drinks are allowed in a container or bottle with no label during the exam. Candidates may also use scratch paper (2 sheets), a pen/pencil, an on-screen calculator and on-screen reference materials.

MISCONDUCT

For all test format modes, if you engage in any of the following conduct during the test you may be dismissed, your scores will not be reported, and test fees will not be refunded. Examples of misconduct are when you:

- Create a disturbance, are abusive or otherwise uncooperative.
- Display and/or use electronic communication devices such as cell phones and tablets.
- Talk or participate in conversation with others regarding the exam.
- Give or receive help or are suspected of doing so.
- Attempt to record test questions or make notes.
- Attempt to take the test for someone else.
- Are observed with unauthorized notes, books, or other aids.

TEST ACCOMMODATIONS

PSI can provide access in accordance with the Americans with Disabilities Act (ADA) of 1990.

If you require test accommodations, please select the following link by [clicking here](#) to submit booking details to the PSI ADA team for coordination.

EXAMINATION RESULTS

Your test scores will be recorded in your learning profile at stripepartners.mindtickle.com within a week of your exam completion. Please return to your exam mission in stripepartners.mindtickle.com for your results.

RE-EXAMINATION

If the candidate does not pass their exam in three attempts during the 365 days, a new application and fee are required to reapply. Candidates MUST wait 14 days between each of the three attempts of their exam.

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HELPFUL RESOURCES

Stripe:

<https://www.stripe.com>

PSI SUPPORT

PSI Candidate Services Support:

Phone: + 1-855-579-4641

Email: examschedule@psionline.com✉

PSI Online Proctored (Live) Technical Support:

Phone: (844) 267-1017 (in US) or 1-617-564-9052 (outside US) or by using the chat link [here](#).

PSI Candidate Services for Special Accommodations:

Email: eaalerts@psionline.com