



Candidate Handbook

July 2023





Candidate Handbook

TABLE OF CONTENTS

INTRODUCTION	Personal Belongings
NONDISCRIMINATION POLICY2	Misconduct7
EXAMINATION ADMINISTRATION2	Copyrighted Examination Questions
SPECIAL ARRANGEMENTS FOR CANDIDATES WITH DISABILITIES	Computer Login7Practice Examination7Timed Examination7Candidate Comments8
SCHEDULING AN EXAMINATION2	FOLLOWING THE EXAMINATION
RESCHEDULING AN EXAMINATION 3	Your Score Report
MISSED APPOINTMENTS AND FORFEITURES3	If You Fail the Examination
INCLEMENT WEATHER, POWER FAILURE OR	Duplicate Score Report
EMERGENCY	MISSOURI REAL ESTATE APPRAISER
NO REFUNDS4	EXAMINATION REGISTRATION FORM 11
EXAMINATION CONTENT	REQUEST FOR SPECIAL EXAMINATION ACCOMMODATIONS
	DOCUMENTATION OF DISABILITY-RELATED NEEDS 14
THE DAY OF the Examination	DUPLICATE SCORE REPORT REQUEST FORM 15
Security	

QUESTIONS ABOUT LICENSING

For specific information about licensing procedures, contact the Missouri Real Estate Appraisers Commission at the following address:

Missouri Real Estate Appraisers Commission 3605 Missouri Boulevard P.O. Box 1335 Jefferson City, MO 65102-1335 Telephone: 573-751-0038

Fax: 573-526-3489

Email: reacom@pr.mo.gov

Web address: http://pr.mo.gov/appraisers.asp

HOW TO CONTACT PSI

For inquiries and general registration information write or call:

PSI Candidate Services 18000 West 105th St. Olathe, KS 66061 Telephone: 855-746-8173

Fax: 913-895-4651 Email: *info@goAMP.com*

Web address: https://test-takers.psiexams.com/morap

Copyright © 2022. PSI Services. All rights reserved. No part of this publication may be reproduced or transmitted in any form or by any means, electronic or mechanical, including photocopy or recording, or any information and retrieval system, without permission in writing from PSI Services.



Candidate Handbook

INTRODUCTION

PSI Services provides a range of services to the states that use the Real Estate Appraiser Examination Program (RAP). This handbook provides information that you will need to register for the Missouri Real Estate Appraiser Licensing examinations. Be sure to keep the handbook after you have registered for the examination; you may wish to refer to it later.

The appraiser examinations are developed by the Appriasal Qualifications Board (AQB) through a combined effort of appraisal experts and testing professionals. The content outline used to develop the examination is based on a job analysis conducted by the Appraiser Qualifications Board (AQB). It reflects areas of knowledge required to perform those tasks that practicing real estate appraisers judged to be important. Appraisal experts who write questions use this content outline as a guide. Thus, examinees are tested only on subjects judged by real estate appraisers as most important for beginning licensees to know.

NONDISCRIMINATION POLICY

PSI does not discriminate among candidates on the basis of age, gender, race, color, religion, national origin, disability, marital status or any other protected characteristic.

EXAMINATION ADMINISTRATION

The Missouri Real Estate Appraisers Licensing examinations are administered via computer by appointment only Monday through Saturday. Please visit https://test-takers.psiexams.com/morap for a complete listing of PSI Test Center locations. Available dates will be indicated when scheduling your examination. Appointment starting times may vary by location. Candidates are scheduled on

a first-come, first-served basis.

SPECIAL ARRANGEMENTS FOR CANDIDATES WITH DISABILITIES

PSI complies with the Americans with Disabilities Act (ADA) and strives to ensure that no individual with a disability as defined by the ADA as a person who has a physical or mental impairment that substantially limits one or more major life activities, a person who has a history or record of such an impairment, or a person who is perceived by others as having such an impairment is deprived of the opportunity to take the examination solely by reason of that disability. PSI will provide reasonable

accommodations for candidates with disabilities.

- Wheelchair access is available at all established Test Centers. Candidates must advise PSI at the time of scheduling that wheelchair access is necessary.
- 2. Candidates with visual, sensory, physical or learning disabilities that would prevent them from taking the examination under standard conditions may request special accommodations and arrangements.

Verification of the disability and a statement of the specific type of assistance needed <u>must be made in writing to PSI</u> at least 45 calendar days prior to your desired examination date by completing the *Request for Special Examination Accommodations* and *Documentation of Disability-Related Needs* forms located in this handbook or by submitting your accommodations request online at https://psi-cdexp.zendesk.com/hc/en-us/requests/new?ticket_form_id=360000150872. PSI will review the submitted forms and will contact you regarding the decision for accommodations. If you have questions, call Candidate Services at 800-367-1565 ext. 6750.

EXAMINATION FEE

Examination Fee: \$140

Payment may be made by credit card (VISA, MasterCard, American Express or Discover), cashier's check or money order made payable to PSI Services Inc. Examination registration fees are not refundable or transferrable and expire in one year.

Credit card transactions that are declined will be subject to a \$25 handling fee. A cashier's check or money order for the amount due, including the handling fee, must be sent to PSI to cover declined credit card transactions.

SCHEDULING AN EXAMINATION

After being approved by the Missouri Real Estate Appraisers Commission, you may schedule your examination appointment. The State Licensed, Certified Residential and Certified General examinations are given in one testing session. There are three ways to schedule your examination:

Online Scheduling: Go to https://test-takers.psiexams.com/morap at any time and select "Begin Scheduling." Then follow the simple, step-by-step instructions to choose your examination and register for the examination.

OR

2. **Telephone Scheduling:** Call PSI at 855-746-8173 to schedule an examination appointment. This toll-



Candidate Handbook

free number is answered from 7:00 a.m. to 9:00 p.m. (Central Time) Monday through Thursday, 7:00 a.m. to 7:00 p.m. on Friday, and 8:30 a.m. to 5:00 p.m. on Saturday.

OR

3. Mail your registration form: Complete the registration form included in this handbook and mail it to PSI with the examination fee (paid by cashier's check or money order) to the address indicated on the form. All sections of this form must be completed. This form will be returned, if it is incomplete, illegible or submitted with an incorrect fee.

PSI will process the paper application and within approximately two weeks will send a confirmation notice including a website address and toll-free telephone number to contact PSI to schedule an examination appointment.

If you contact PSI by 3:00 p.m. Central Time on	Depending on availability, your examination may be scheduled beginning
Monday	Wednesday
Tuesday	Thursday
Wednesday	Friday/Saturday
Thursday	Monday
Friday	Tuesday

When you schedule your examination appointment, be prepared to confirm a location and a preferred date and time for testing. You will be asked to provide your unique identification number, which begins with 'REA'. When you call or go online to schedule your examination appointment, you will be notified of the time to report to the Test Center, and if an email address is provided, you will be sent an email confirmation notice.

If special accommodations are being requested, complete the two-page *Request for Special Examination Accommodations* form included in this handbook or online and submit it to PSI at least 45 days prior to the desired examination date.

RESCHEDULING AN EXAMINATION

You may reschedule your appointment ONCE at no charge online at *https://test-takers.psiexams.com/morap* or by calling PSI at 855-746-8173 at least 2 business days prior to your scheduled appointment. The following schedule applies.

If your examination is scheduled on	You must contact PSI by 3:00 p.m. Central Time to reschedule the examination by the previous
Monday	Wednesday
Tuesday	Thursday
Wednesday	Friday
Thursday	Monday
Friday/Saturday	Tuesday

MISSED APPOINTMENTS AND FORFEITURES

You will forfeit your examination registration and all fees paid to take the examination under the following circumstances. A new, complete application and examination fee are required to reapply for examination.

- You cancel your examination after confirmation of eligibility is received.
- You wish to reschedule an examination but fail to contact PSI at least two business days prior to the scheduled testing session.
- You wish to reschedule a second time.
- You appear more than 15 minutes late for an examination.
- You fail to report for an examination appointment.

INCLEMENT WEATHER, POWER FAILURE OR EMERGENCY

In the event of inclement weather or unforeseen emergencies on the day of an examination, PSI will determine whether circumstances warrant the cancellation, and subsequent rescheduling, of an examination. The examination will usually not be rescheduled if the Test Center personnel are able to open the Test Center.

You may visit www.psionline.com/openings prior to the examination to determine if PSI has been advised that any Test Centers are closed. Every attempt is made to administer the examination as scheduled; however, should an examination be canceled at a Test Center, all scheduled candidates will receive notification following the examination regarding rescheduling or reapplication procedures.

If power to a Test Center is temporarily interrupted during an administration, your examination will be restarted. The responses provided up to the point of interruption will be intact.



Candidate Handbook

NO REFUNDS

If you fail to arrive at the Test Center on the date and time you are scheduled for your examination, you will not be refunded any portion of your examination fee and must reregister by contacting PSI; examination fees may NOT be transferred to another appointment.

If you arrive more than 15 minutes late for your appointment, you will not be admitted, will forfeit your examination fee, and must reregister for the examination online at https://test-takers.psiexams.com/morap or by contacting PSI.

EXAMINATION CONTENT

To begin your preparation in an informed and organized manner, you should know what to expect from the actual examination in terms of the content. Information regarding the content of the examination you will be taking is presented in the following sections. This includes a content outline, sample questions and answers.

Appraiser Test Specifications

The test specifications have been established by the Appraiser Qualifications Board (AQB). The authority for the AQB to set standards and approve examination content was established by Title XI of the Financial Institutions Reform, Recovery, and Enforcement Act of 1989.

The State Licensed, Certified Residential and Certified General examinations developed by the AQB are based upon 10 major content areas. Although the topics of the major content areas are the same for all three examinations, the emphasis devoted to the content areas differs in each examination. The approximate percentage of questions for the State Licensed, Certified Residential, and Certified General Real Estate Appraiser Examinations within each category are shown in the following table.

The examinations are composed of 125 items. In addition to the 110 questions that are used to determine your score, the examinations may contain up to 15 questions that are being pretested for use in future versions of the examination. Pretest questions are not identified and are not included in your score.

Content Outline

Content Area Description LR CR CG 1. Real Estate Market 18% 18% 18% A. Types of influences on real estate value

- B. Types of government power
- C. Types of real estate value
- D. Date of value premise
- E. Market analysis
- F. Investment analysis
- G. Tests of highest and best use
- H. Analysis of highest and best use

	ontent Area Description		CR	
2.	Property Description	11%	12%	11%
	A. Description of land or site			
	B. Description of improvements and building compor	nents		
	C. Legal interest			
	D. Rights to use			
	E. Property taxation	00/	00/	40/
3.	Land or Site Valuation	3%	3%	4%
_	A. Land or site valuation methods	/	400/	400/
4.	Sales Comparison Approach	22%	18%	13%
	A. Identification of comparable sales			
	B. Units of comparison			
	C. Elements of comparison			
	D. Quantitative adjustments			
	E. Qualitative adjustments			
	F. Reconciliation to indicated value by the sales			
_	comparison approach	400/	4.40/	440/
5.	Cost Approach	13%	14%	11%
	A. Sources of cost information			
	B. Cost components			
	C. Depreciation			
	D. Methods of estimating depreciation			
	E. Reconciliation to indicated value by the cost			
	approach	40/	00/	400/
6.	Income Approach	4%	8%	18%
	A. Sources of income generation			
	B. Occupancy / vacancy analysis			
	C. Expenses			
	D. Capitalization			
	E. Estimation of value using income approach			
	F. Reconciliation to indicated value by the			
7	income approach	00/	00/	00/
7.	Reconciliation of Value Indications	2%	2%	2%
•	A. Reconciliation of approaches to value			
0.	Uniform Standards of Professional Appraisal Practice	20%	18%	17%
	1 100.00	20%	10%	17%
	A. Definitions and preamble B. Ethics rule			
	C. Record keeping rule			
	D. Competency rule			
	E. Scope of work ruleF. Jurisdictional exception rule			
	G. Standard 1			
	H. Standard 2			
	I. Standard 3			
	J. Standard 4			
	K. USPAP advisory opinions and FAQs			
	L. Extraordinary assumption			
	M. Hypothetical condition			
9.	Emerging Appraisal Methods	3%	4%	3%
٦.	Emerging Appraisal methods	J /0	₹ /0	J /0

A. Application of online property information database

C. Use and limitations of automated valuation models

C. Inferential statistical techniques used in appraising

A. Statistical measures of central tendency

B. Statistical measures of variation

B. Appropriate use and limitations of the hybrid/bifurcated

3%

3%

and technological tools

appraisal method

10. Appraisal Statistical Methods



Candidate Handbook

■ Sample Questions

The following illustrate the type of questions used in the examinations. These sample questions do not represent the full range of content or difficulty levels contained in the examinations. They are intended to help you become familiar with the types and formats of questions on the examination. Read each question and decide which answer is best. You may then check your answers with the answer key that follows.

- 1. The subject property is a 10,000 sf office building encumbered by a full-service lease with a contract base rent of \$1.25 per sf monthly. Stabilized vacancy/credit loss allowance for similar properties within the market area is 7% of PGI. The operating expense ratio for similar properties is 30% of EGI, plus reserves for replacement of \$0.15 per sf. Based on these facts, what is the projected net operating income?
 - A. \$97,650
 - B. \$93,000
 - C. \$96,150
 - D. \$94,500
- 2. The assignment is a warehouse located in an industrial park. The client requires the cost approach be completed. There are no vacant land comparables in the market area. There are 3 sales of commercial buildings in the industrial park with similar lots that the appraiser has researched extensively. The appraiser found the following information:

Sale 1 sold for \$1,750,000. The buyer allocated 20% of the value to the site and 80% to the value of the structure.

Sale 2 sold for \$1,000,000. The buyer was not available for verification, but the seller was available. The seller had just built the structure after holding the lot for 10 years as an investment property. He paid \$100,000 for the lot and had earned 25% straight line annual return on his investment over the cost of the structure and its entrepreneurial profit.

Sale 3 sold for \$3,500,000. The buyer estimated that 90% of what he paid was for the structure.

What is the indicated value of the lot using the allocation approach?

- A. \$350,000
- B. \$500,000
- C. \$135,000
- D. \$125,000
- 3. During the research of a subject property an appraiser learns the occupants (parents) have been granted a life estate by their children. What interest do the children hold in the property?

- A. Remainderman
- B. Life tenant
- C. Trustee
- D. Trustor
- 4. A homeowner purchased two adjacent lots in a tract subdivision 20 years ago and built a single-unit residence entirely on one lot, utilizing the second lot as a side yard. The homeowner has decided to build a smaller home on the vacant side lot and retain the existing home as a rental. What term applies to the second yard?
 - A. Surplus land
 - B. Vacant site
 - C. Excess land
 - D. Underutilized site
- 5. The subject assignment is to appraise a 1880s vintage house using the cost approach. The house has metal stamped ceilings, lath and plaster walls, which are items not easily available in today's construction. The estimated replacement cost using modern materials is \$120 per sf. Contractors charge \$15 more per sf to work on older houses. The estimated reproduction cost is \$185 per sf. What is the estimated loss in utility?
 - A. \$65 per sf
 - B. \$33 per sf
 - C. \$80 per sf
 - D. \$15 per sf
- 6. While working on an appraisal of a residential property in a new home subdivision, the appraiser finds that the builders have a total of 100 home sites currently offered for sale. In measuring market demand the appraiser notes that all of the builders are currently averaging 2 new sales contracts per month (combined), and are expecting to sell 24 homes within the next year. What conclusion could be drawn with regard to the 100 available home sites and a market period of the next 12 months?
 - The market is in a condition of supply and demand.
 - B. The market is in a condition of balance.
 - C. The market is in a condition of oversupply.
 - D. The market is in a condition of undersupply.

	Answ	ers
1.	С	4. C
2.	Α	5. A

3. A 6. C



Candidate Handbook

THE DAY OF THE EXAMINATION

Your examination will be given by computer at a PSI Test Center. You do not need any computer experience or typing skills to take your examination. On the day of your examination appointment, report to the Test Center 30 minutes before your scheduled testing time. Once you arrive at the location, look for signs indicating PSI Test Center check-in. IF YOU ARRIVE MORE THAN 15 MINUTES AFTER THE SCHEDULED TESTING TIME, YOU WILL NOT BE ADMITTED.

Identification

To gain admission to the Test Center, you must present two forms of identification. The primary form must be government issued, current and include your name, signature and photograph. No form of temporary identification will be accepted. You will also be required to sign a roster for verification of identity.

- Examples of valid primary forms of identification are: driver's license with photograph; state identification card with photograph; passport; military identification card with photograph.
- The secondary form of identification must display your name and signature for signature verification (e.g., credit card with signature, social security card with signature, employment/student ID card with signature).
- If your name on your registration is different than it appears on your identification, you must bring proof of your name change (e.g., marriage license, divorce decree or court order).

Candidates must have proper identification to gain admission to the Test Center. Failure to provide appropriate identification at the time of the examination is considered a missed appointment. There will be no refund of examination fees.

Security

PSI administration and security standards are designed to ensure all candidates are provided the same opportunity to demonstrate their abilities. The Test Center is continuously monitored by audio and video surveillance equipment for security purposes.

The following security procedures apply during the examination:

 Examinations are proprietary. No cameras, notes, tape recorders, pagers or cellular/smart phones are allowed in the testing room. Possession of a cellular/smart phone or other electronic devices is strictly prohibited and will result in dismissal from the examination.

- Only silent, non-programmable calculators without alpha keys or printing capabilities are allowed in the testing room.
- No guests, visitors or family members are allowed in the testing room or reception areas.

Personal Belongings

No personal items, valuables, or weapons should be brought to the Test Center. Only wallets and keys are permitted. Coats must be left outside the testing room. You will be provided a soft locker to store your wallet and/ or keys with you in the testing room. The proctor will lock the soft locker prior to you entering the testing room. You will not have access to these items until after the examination is completed. Please note the following items will not be allowed in the testing room except securely locked in the soft locker.

- watches
- hats
- wallets
- kevs

Once you have placed everything into the soft locker, you will be asked to pull out your pockets to ensure they are empty. If all personal items will not fit in the soft locker you will not be able to test. The site will not store any personal belongings.

If any personal items are observed or heard (e.g., cellular/smart phone, alarm) in the testing room after the examination is started, the administration will be forfeited.

Examination Restrictions

- · Pencils will be provided during check-in.
- You will be provided with five pieces of scratch paper at a time to use during the examination, unless noted on the sign-in roster for a particular candidate. You must return the scratch paper to the supervisor at the completion of testing, or you will not receive your score report.
- No documents or notes of any kind may be removed from the Test Center.
- No questions concerning the content of the examination may be asked during the examination.
- Eating, drinking or smoking will not be permitted in the Test Center.
- You may take a break whenever you wish, but you will not be allowed additional time to make up for time lost during breaks.



Candidate Handbook

■Misconduct

If you engage in any of the following conduct during the examination you may be dismissed, your scores will not be reported and examination fees will not be refunded. Examples of misconduct are when you:

- create a disturbance, are abusive, or otherwise uncooperative;
- display and/or use electronic communications equipment such as pagers, cellular/smart phones;
- talk or participate in conversation with other examination candidates;
- give or receive help or are suspected of doing so;
- · leave the Test Center during the administration;
- attempt to record examination questions or make notes;
- attempt to take the examination for someone else:
- · are observed with personal belongings, or
- are observed with notes, books or other aids without it being noted on the roster.

■ Copyrighted Examination Questions

All examination questions are copyrighted. It is forbidden under federal copyright law to copy, reproduce, record, distribute or display these examination questions by any means, in whole or in part. Doing so may subject you to severe civil and criminal penalties.

■Computer Login

After your identification has been confirmed, you will be directed to a testing carrel. You will be instructed on-screen to enter your unique identification number. Your photograph, taken before beginning the examination, will remain on screen throughout your examination session. This photograph will also print on your score report.

Practice Examination

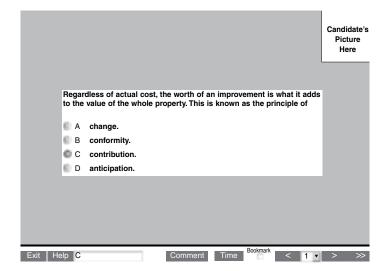
Prior to attempting the examination, you will be given the opportunity to practice taking an examination on the computer. The time you use for this practice examination is NOT counted as part of your examination time or score. When you are comfortable with the computer testing process, you may quit the practice session and begin the timed examination.

■ Timed Examination

Following the practice examination, you will begin the timed examination. Before beginning, instructions for taking the examination are provided on-screen.

The following time limits will be in effect for each examination:

State Licensed Appraiser 4 Hours
Certified Residential Appraiser 4 hours
Certified General Appraiser 6 hours



The computer monitors the time you spend on the examination. The examination will terminate if you exceed the time allowed. You may click on the Time box in the lower menu bar on the screen to monitor your time. A digital clock indicates the time remaining for you to complete the examination. The Time feature may be turned off during the examination.

Only one examination question is presented at a time. The question number appears in the lower right portion of the screen. Choices of answers to the examination question are identified as A, B, C, or D. You must indicate your choice by either typing in the letter in the response box in the lower left portion of the computer screen or clicking on the option using the mouse. To change your answer, enter a different option by typing A, B, C, or D or by clicking on the option using the mouse. You may change your answer as many times as you wish during the examination time limit.

To move to the next question, click on the forward arrow (>) in the lower right portion of the screen. This action will move you forward through the examination question by question. If you wish to review any question or questions, click the backward arrow (<) or use the left arrow key to move backward through the examination.



Candidate Handbook

An examination question may be left unanswered for return later in the examination session. Questions may also be bookmarked for later review by clicking in the blank square to the right of the Time button. Click on the double arrows (>>) to advance to the next unanswered or bookmarked question on the examination. To identify all unanswered and bookmarked questions, repeatedly click on the double arrows (>>). When the examination is completed, the number of examination questions answered is reported. If not all questions have been answered and there is time remaining, return to the examination and answer those questions. Be sure to provide an answer for each examination question before ending the examination. There is no penalty for guessing.

Candidate Comments

During the examination, you may make comments for any question by clicking on the Comment button to the left of the Time button. This opens a dialogue box where comments may be entered. Comments will be reviewed, but individual responses will not be provided.

FOLLOWING THE EXAMINATION

■ Your Score Report

After completing the examination, you are asked to provide responses to a short evaluation of your examination experience. Then, you are instructed to report to the proctor to receive your instant score report. Scores are reported in printed form only, in person or by U.S. mail. Please do not call PSI or the Appraiser Qualifications Board for score information. Scores are not reported by telephone, electronic mail or facsimile.

The passing score reflects the amount of knowledge that the Appraisal Qualifications Board (AQB) has determined to be appropriate. A criterion-referenced, standard-setting procedure involving expert judgment was used by the AQB to evaluate each question on the entire examination in order to identify an appropriate passing point. Your ability to pass the examination depends on the amount of knowledge that you display, and not on the performance of the other individuals taking the examination.

While the Examination Content Outline has changed, the scaled passing score will remain the same at 75 or higher. Scaled scores can range from 0 to 110, with 75 and up representing passing scores.

Scores are reported to candidates as scaled scores. The scaled scores are computed from raw scores. Raw scores, or percentage scores, are the actual number of questions answered correctly. Raw scores are mathematically converted to scaled scores to maintain a consistency in the meaning of scores, regardless of when the examination was taken or the difficulty of the examination form.

Examinations change over time. Each examination form may vary in difficulty, with one examination form easier or more difficult than other examination forms. However, when converting raw scores to scaled scores, it should not make a difference whether candidates take an easier or more difficult examination form. With the mathematical adjustment, the scaled score accounts for differences by adjusting the scores up or down depending on the difficulty of examination forms. When these adjustments are made, the effect is to produce an unbiased and consistent passing standard that does not change from one examination form to another.

As new forms of the examination are introduced, a certain number of questions in each content area are replaced by new questions. Questions are selected for inclusion on an examination form to ensure that it exactly matches the detailed content outline. The goal of this procedure is to ensure fairness to all candidates.

■If You Pass the Examination

If you pass the examination, the score report will indicate that the examination has been passed. To obtain your license, follow the instructions in the following LICENSURE APPLICATION INSTRUCTIONS section.

Candidate Handbook

If You Fail the Examination

If you fail the examination, you will receive a diagnostic score report showing your score. Your score report will also show scores on major content areas of the examination.

To reregister for the examination, visit https://test-takers.psiexams.com/morap, call PSI at 855-746-8173 or submit a new completed registration form (if payment is made by cashier's check or money order).

Effective June 30, 2022, individuals who have failed the examination three or more times no longer have to wait six (6) months to re-test. As before, the Commission office will notify you of your exam results and instructions on how to proceed.

ELicensure Application Instructions

The licensure process cannot begin until you have passed the examination and received a passing score report from PSI. Candidates should contact the Missouri Real Estate Appraisers Commission for information on obtaining their license.

Missouri Real Estate Appraisers Commission 3605 Missouri Blvd. P.O. Box 1335 Jefferson City, MO 65102-1335 Telephone: 573-751-0038 Fax: 573-526-3489

■ Duplicate Score Report

Requests for duplicate score reports must be submitted to PSI in writing, within 12 months after the examination. Complete the request form in the back of this handbook and submit it to PSI. Duplicate score reports will be processed and mailed within approximately five business days following receipt of the request.

Candidate Handbook

MISSOURI REAL ESTATE APPRAISER EXAMINATION REGISTRATION FORM

Instructions for Completing the Examination Registration Form

The numbered questions correspond to the numbered blanks on the registration form (next page). PLEASE TYPE OR PRINT IN INK ALL INFORMATION.

- 1. **NAME:** Enter your last name, first name and middle initial exactly as they appear on your driver's license. Do not use nicknames.
- 2. MAILING ADDRESS: Abbreviate words like street, drive or road, and include your zip code.
- 3. **EMAIL ADDRESS**: Please provide your email address.
- 4. **TELEPHONE NUMBER:** Please provide a telephone number at which you may be reached during normal business hours Monday through Friday. This number will be used by PSI only in the event you have failed to complete your registration form correctly or if there should be a last minute change in the test site location.
- 5. **CANDIDATE ID NUMBER:** Enter your Candidate ID Number, which begins with 'REA'. THIS NUMBER WILL BE USED AS YOUR IDENTIFICATION NUMBER FOR THIS EXAMINATION. WE CANNOT PROCESS YOUR REGISTRATION WITHOUT IT!
- 6. BIRTH DATE: Enter the month, day and year of your birth.
- TYPE OF EXAMINATION: Choose the appropriate box.
- 8. **EXAMINATION FEE:** The examination fee is \$140. This fee must be submitted with your registration form. Cashier's checks or money orders should be made payable to PSI Services Inc. *Payment by cash or personal check is not acceptable.*
- 9. SIGNATURE AND DATE: Read the statement and sign your name as you would on a check or business letter.

MISSOURI REAL ESTATE APPRAISER EXAMINATION REGISTRATION FORM

Submit this form ONLY if you are paying your examination fee by cashier's check or money order. If payment is to be made by credit card, visit *https://test-takers.psiexams.com/morap* or call PSI at 855-746-8173 to schedule your appointment, and do not submit this form.

Using the instructions on the previous page, complete this form, and mail it with the appropriate examination fee to:

PSI 18000 W. 105th St. Olathe, KS 66061-7543

1.	NAME			
		Last Name	First Name	M.I.
2.	MAILING ADDRESS			
		Number, Street and Apartn	nent Number	
		City	State	Zip Code
3.	EMAIL ADDRESS			
4.	TELEPHONE NUMB	ER () Daytime Telephor	–	
5.	CANDIDATE ID NUM	BER REA _		
6.	BIRTH DATE	Month Da	ay Year	
7.	TYPE OF EXAMINAT	TION ☐ State Licer	nsed Certified Residential Certified Residential	ied General
8.	EXAMINATION FEE	\$140		
			n your registration form. Payment may be n ayment by cash or personal check is not ac	
9.	SIGNATURE AND DA	ATE		
		-	provided in the Candidate Handbook, and to the best of my knowledge.	the information I have provided
	Signature:		Date:	



Candidate Information

REQUEST FOR SPECIAL EXAMINATION ACCOMMODATIONS

If you have a disability covered by the Americans with Disabilities Act, please complete this information online and provide the Documentation of Disability-Related Needs on the next page at least 45 days prior to your requested examination date. The information you provide and any documentation regarding your disability and your need for accommodation in testing will be treated with strict confidentiality.

Candidate Identification #	Requested Test Ce	nter:
Name (Last, First, Middle Initial, Former Name)		
Mailing Address		
City	State	Zip Code
Daytime Telephone Number		
Special Accommodations		
request special accommodations for the		examination.
Please provide (check all that apply): Reader Extended testing time (time)	ne and a half)	
Reduced distraction envir	ronment ther special accommodations are r	needed.
Comments:		
Signed:		Pate:

Return this form to:

PSI, 18000 W. 105th St., Olathe, KS 66061-7543; Fax 913-895-4650

or submit your accommodations request online at: https://psi-cdexp.zendesk.com/hc/en-us/requests/new?ticket_form_id=360000150872.

If you have questions, call Candidate Services at 800-367-1565 ext. 6750.



DOCUMENTATION OF DISABILITY-RELATED NEEDS

Please have this section completed by an appropriate professional (education professional, physician, psychologist, psychiatrist) to ensure that PSI is able to provide the required examination accommodations.

Professional Documentation	
I have knownCandidate Name	since/ in my capacity as a
Professional Title	·
	amination to be administered. It is my opinion that, because of this e accommodated by providing the special arrangements listed on the
Description of Disability:	
Signed:	Title:
Printed Name:	
Address:	
Talanhana Niverban	
	Email Address:
Date:	License # (if applicable):

Return this form to:

PSI, 18000 W. 105th St., Olathe, KS 66061-7543; Fax 913-895-4650

or submit this form with your accommodations request online at: https://psi-cdexp.zendesk.com/hc/en-us/requests/new?ticket form id=360000150872.

If you have questions, call Candidate Services at 800-367-1565 ext. 6750.

DUPLICATE SCORE REPORT REQUEST FORM FOR MISSOURI REAL ESTATE APPRAISER

DIRECTIONS: Use this form to request a duplicate score report. Complete all requested information. This form must be received within one year of the examination date. Duplicate score reports will be processed and mailed within approximately five business days following receipt of the request.

Name:	Candidate Identification #:			
Address:				
			Daytime Phone:	
Examination Taken:	☐ State Licensed	☐ Certified Residential	☐ Certified General	
Examination Date:		Test Center:		
I hereby authorize PS	I to send me a dupl	icate of my examination re	esults.	
Signature:			Date:	

PSI 18000 W. 105th St. Olathe, KS 66061 855-746-8173



18000 W. 105th St. Olathe, KS 66061-7543 855-746-8173 Fax: 913-895-4651