

**Structural Pest Control Board
2005 Evergreen Street, Suite 1500
Sacramento, California 95815
www.pestboard.ca.gov**

Applicator Written Examination

CANDIDATE HANDBOOK



PSI Services LLC
<https://test-takers.psiexams.com/caspcb>

CONTENT OUTLINE

Purpose.....	2	Security Procedures.....	7
Examination Scheduling Procedures	2	Taking the Examination by Computer.....	8
Internet Scheduling.....	2	Identification Screen.....	8
Telephone Scheduling.....	2	Tutorial.....	8
Canceling an Examination.....	2	Test Question Screen	8
Missed Appointment or Late Cancellation.....	2	Examination Results.....	8
Taking a Re-examination.....	3	Abandonment of Application/Ineligibility	8
Emergency Examination Center Closing	3	The Examination	8
Examination Site Locations	3	Appendix A: Exam Content Areas Summary	8
Special Accommodations Available	6	Appendix B: Exam Plan (Outline).....	9
Reporting to the Examination Site	6	Appendix C: References and Helpful Website Links	23
Required Identification at the Examination Site.....	6	Appendix D: Sample Questions	25

FOR MORE INFORMATION

All questions about examination scheduling
should be directed to:

PSI Services LLC
(877) 392-6422 • TTY (800) 735-2929
<https://test-takers.psiexams.com/caspcb>

Questions about examination content or licensing
should be directed to:

Structural Pest Control Board
2005 Evergreen Street, Suite 1500
Sacramento, California 95815
(916) 561.8704 • Fax (916) 263.2469
www.pestboard.ca.gov

SCHEDULING INFORMATION

Date Scheduled: _____

Name of Scheduler: _____

Date of Exam: _____

Time of Exam: _____

Test Site Location: _____

PURPOSE

To ensure entry-level competence, the Structural Pest Control Board requires an examination to assess the candidate's ability to apply knowledge of pesticide equipment, pesticide mixing and formulation, pesticide application procedures and pesticide label directions to the practice of pest control.

Candidates should also be familiar with the Department of Pesticide Regulations Safety Information Series that covers worker safety; storage, moving and disposal of pesticides; and safety rules for handling pesticides.

EXAMINATIONS BY PSI

The Board has contracted with PSI to conduct its examination program. PSI provides examinations through a network of computer examination centers in California and twenty-two additional nationwide sites.

All questions regarding the scheduling and administration of examinations should be directed to PSI.

PSI Services LLC
3210 E Tropicana
Las Vegas, NV 89121
(877) 392-6422 • Fax (702) 932-2666 • TTY (800) 735-2929

<https://test-takers.psiexams.com/caspcb>

All other questions about examinations should be directed to the Board.

Structural Pest Control Board
2005 Evergreen Street, Suite 1500
Sacramento, California 95815
(916) 561.8704 • Fax (916) 263.2469
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EXAMINATION SCHEDULING PROCEDURES

Once you have been approved for examination by the Board, you are responsible for contacting PSI to schedule an appointment to take the examination. You may schedule the examination via the Internet at <https://test-takers.psiexams.com/caspcb>, or by telephone at (877) 392-6422.

- **FIRST TIME EXAMINEES:** Examination eligibility expires, and an application is deemed abandoned, if the applicant fails to sit for examination within six months.
- **RE-EXAMINATION APPLICANTS:** Examination eligibility expires, and an applicant becomes ineligible to sit for examination when an applicant fails any written examination and does not retake the examination within six months from the date of that failure.

The PSI examination centers are open for testing during normal working hours of 8:00 AM to 5:00 PM Monday through Friday,

and operating hours on Saturday, except for the following major holidays:

New Year's Day	Labor Day
Martin Luther King, Jr. Day	Thanksgiving Day
Presidents Day	Day After Thanksgiving
Memorial Day	Christmas Day
Juneteenth	Day After Christmas
Independence Day	

INTERNET SCHEDULING

You may schedule your examination by completing the online Test Registration Form. The Test Registration Form is available at PSI's website, <https://test-takers.psiexams.com/caspcb>. You may schedule for an examination via the Internet 24 hours a day.

Log onto PSI's website and select Sign in / Create Account. Select Create Account. You are now ready to pay and schedule for the exam. Enter your zip code and a list of the testing sites closest to you will appear. Once you select the desired test site, available dates will appear.

TELEPHONE SCHEDULING

Call PSI at (877) 392-6422, Monday through Friday between 4:30 am and 7:00 pm, or Saturday-Sunday, between 8:00 am and 2:00 pm, Pacific Time, to schedule your appointment for the examination. Scheduling services are also available via our

Telecommunications Device for the Deaf (TDD) by calling (800)735-2929.

CANCELING AN EXAMINATION APPOINTMENT

You may cancel and reschedule an examination appointment without forfeiting your fee ***if your cancellation notice is received two (2) days prior to the scheduled examination date.*** For example, for a 9:00 a.m. Monday appointment, the cancellation notice would need to be received ***before 9:00 a.m.*** on the previous Saturday. To cancel or reschedule, call PSI at (877) 392-6422.

Note: A voicemail or email message is not an acceptable form of cancellation. You must use the PSI Website or call PSI and speak directly to a Customer Service Representative to cancel or reschedule your examination and not forfeit the fee.

MISSED APPOINTMENT OR LATE CANCELLATION

If you miss your appointment, you will not be able to take the examination as scheduled. You will forfeit your examination fee if:

- You do not cancel your appointment 2 days before the scheduled examination date;
- You do not appear for your examination appointment;
- You arrive after examination start time;
- You do not present proper identification when you arrive for the examination.

RE-EXAMINATION

Candidates who fail are eligible to re-take the examination. A Request for Re-examination form will be provided with the score report at the test center or may be obtained by contacting the Board.

To apply for re-examination, candidates must complete the form and submit it to the Board with the correct fee.

EXAMINATION SITE CLOSING FOR AN EMERGENCY

In the event that severe weather or another emergency forces the closure of an examination site on a scheduled examination date, your examination will be rescheduled. PSI personnel will attempt to contact you in this situation; however, you may check the status of your examination schedule by calling (877) 392-6422. Every effort will be made to reschedule your examination as soon as possible and you will not be penalized. You will be rescheduled at no additional charge.

EXAMINATION SITE LOCATIONS

The California examinations are administered at the PSI examination centers in California as listed below:

[CLICK HERE FOR THE TEST SITE PHONE NUMBERS](#)

AGOURA HILLS

30851 AGOURA RD SUITE 302

AGOURA HILLS, CA 91301

FROM THE EAST: TAKE US-101 N/VENTURA FWY WEST TO REYES ADOBE RD (EXIT 38). TURN LEFT ONTO REYES ADOBE RD. TURN RIGHT ONTO AGOURA RD. 30851 AGOURA RD IS ON THE RIGHT.

FROM THE WEST: TAKE US-101 S TO LINDERO CYN RD (EXIT 39). TURN RIGHT ONTO LINDERO CANYON RD. TURN LEFT ONTO AGOURA RD. 30851 AGOURA RD IS ON THE LEFT.

ATASCADERO

7305 MORRO RD, SUITE 201A

ATASCADERO, CA 93422

FROM US-101 N, TAKE THE CA-41 EXIT (EXIT 219) TOWARD MORRO RD. TURN LEFT ONTO EL CAMINO REAL. TURN LEFT ONTO CA-41/MORRO RD.

FROM US-101 S, TAKE THE MORRO RD/CA-41 EXIT (EXIT 219), TURN RIGHT ONTO CA-41/MORRO RD.

BAKERSFIELD

5405 STOCKDALE HIGHWAY

SUITE 103

BAKERSFIELD, CA 93309

FROM INTERSTATE 5-SOUTH, TAKE THE STOCKDALE HIGHWAY EXIT (EXIT 253). TURN RIGHT ONTO STOCKDALE HIGHWAY. END AT 5405 STOCKDALE HIGHWAY.

FROM INTERSTATE 5-NORTH TOWARD BAKERSFIELD, KEEP LEFT TO TAKE CALIFORNIA 99 NORTH VIA EXIT 221 TOWARD BAKERSFIELD/FRESNO. TAKE THE CALIFORNIA 58 EAST EXIT TOWARD TEHACHAPI/MOJAVE. TAKE THE EXIT ON THE LEFT TOWARD CALIFORNIA STATE UNIVERSITY/STOCKDALE HIGHWAY/BRUNDAGE LANE. TURN LEFT ONTO WIBLE ROAD, TURN SLIGHT LEFT ONTO STOCKDALE HIGHWAY. END AT 5405 STOCKDALE HIGHWAY.

CARSON

17420 S. AVALON BLVD, SUITE 205

CARSON, CA 90746

FROM CA-91 E/GARDENA FWY TAKE THE AVALON EXIT. OFF RAMP WILL LEAD YOU ONTO ALBERTONI ST. MAKE A RIGHT ONTO AVALON BLVD AND WE ARE LOCATED ON THE RIGHT HANDSIDE (SAME PARKING LOT AS CARL'S JR).

FROM CA-91 W TAKE THE AVALON EXIT. MAKE A LEFT ONTO AVALON

BLVD. MAKE A U-TURN ON AVALON BLVD AND ALBERTONI ST. WE ARE LOCATED ON THE RIGHT-HAND SIDE. (SAME PARKING LOT AS CARL'S JR).

DIAMOND BAR

21660 EAST COPLEY DR SUITE 215

DIAMOND BAR, CA 91765

FROM I-10 E, TAKE THE GRAND AVE EXIT (EXIT 38A). TURN RIGHT ONTO S GRAND AVE. TURN RIGHT ONTO GOLDEN SPRINGS DR. TURN LEFT ONTO COPLEY DR.

FROM 60 WEST, TAKE GRAND AVE EXIT (EXIT 24B).

TURN LEFT ONTO GRAND AVE. TURN RIGHT ONTO GOLDEN SPRINGS DR. TURN LEFT ONTO COPLEY DR. 21660 COPLEY DR, STE 260 IS ON THE LEFT.

EL MONTE - SANTA FE SPRINGS

10330 PIONEER BOULEVARD, SUITE 285

SANTA FE SPRINGS, CA 90670

FROM THE I-5 NORTH TAKE NORWALK BLVD (EXIT 121), TURN RIGHT ONTO NORWALK BLVD. TURN LEFT ONTO IMPERIAL HWY/CA-90. TURN RIGHT ONTO PIONEER BLVD, TESTING CENTER WILL BE ON YOUR RIGHT.

FRESNO

351 E. BARSTOW AVE, SUITE 101

FRESNO, CA 93710

FROM CA-41 S, TAKE THE BULLARD AVE EXIT. TURN LEFT ONTO E BULLARD AVE. TURN RIGHT ONTO N FRESNO ST. PASS THROUGH THE INTERSECTION OF FRESNO AND BASTOW AVE. TAKE THE FIRST DRIVEWAY ON THE RIGHT-HAND SIDE.

FROM CA-41 N, TAKE THE SHAW AVE EXIT TOWARD CLOVIS. TURN RIGHT ONTO E SHAW AVE. TURN LEFT ONTO N FRESNO ST. TURN LEFT INTO THE LAST DRIVEWAY BEFORE BARSTOW AVE. TESTING CENTER IS IN THE OFFICE COMPLEX ON THE SW CORNER OF BARSTOW AND FRESNO ST.

IRVINE

8 CORPORATE PARK, SUITE 200

IRVINE, CA 92606

FROM I-405 S - USE THE 2ND LANE FROM RIGHT TO TAKE EXIT 7 FOR JAMBOREE RD, THEN USE THE LEFT 2 LANES TO TURN LEFT ONTO JAMBOREE RD. GO ABOUT 1.5 MILES THEN TURN RIGHT ONTO BECKMAN AVE. TAKE THE FIRST RIGHT ONTO CORPORATE PARK. 8 CORPORATE PARK IS THE SECOND BUILDING ON THE RIGHT.

FROM I-5 S - TAKE EXIT 100 FOR JAMBOREE RD. USE THE 2ND FROM RIGHT LANE TO TURN RIGHT ONTO JAMBOREE RD. TAKE THE RAMP TO JAMBOREE RD THEN KEEP LEFT AT THE FORK TO CONTINUE ONTO JAMBOREE RD. GO ABOUT 2.2 MILES THEN TURN LEFT ONTO BECKMAN AVE. TAKE THE FIRST RIGHT ONTO CORPORATE PARK. 8 CORPORATE PARK IS THE SECOND BUILDING ON THE RIGHT.

ONCE PARKED, PROCEED THROUGH THE FRONT ENTRANCE AND TAKE THE ELEVATOR TO THE SECOND FLOOR. THE TEST CENTER IS IN SUITE 200.

LAWNDALE

THE BAYTOWER CORPORATE CENTER

15901 HAWTHORNE BLVD, SUITE 330

LAWNDALE, CA 90260

FROM I-5S, MERGE ONTO CA-110S, WHICH BECOMES I-110S. MERGE ONTO I-105W. TAKE THE I-405S/I-405N EXIT AND MERGE ONTO I-405S. TURN RIGHT ONTO INGLEWOOD AVE. TURN LEFT ONTO MANHATTAN BEACH BLVD. TURN RIGHT ONTO HAWTHORNE BLVD.

REDDING

2861 CHURN CREEK, UNIT C

REDDING, CA 96002

FROM I-5 S, TAKE THE CYPRESS AVENUE EXIT (677). TURN RIGHT ONTO E. CYPRESS AVE. TURN RIGHT ON CHURN CREEK RD.

FROM I-5 N TOWARDS SACRAMENTO, TAKE THE CYPRESS AVE EXIT (677). TURN LEFT ONTO E. CYPRESS AVE. TURN RIGHT ONTO CHURN CREEK RD.

FROM 299 E TOWARDS REDDING, START GOING WEST ON CA-299. MERGE ONTO I-5 S RAMP ON THE LEFT TOWARDS SACRAMENTO. TAKE THE CYPRESS AVE EXIT (677). TURN LEFT ONTO E. CYPRESS AVE. TURN RIGHT ONTO CHURN CREEK RD.

FROM 299 W TOWARDS REDDING. START GOING EAST ON CA-299 TOWARDS WEAVERVILLE/REDDING. FROM 299 EAST TURN RIGHT ONTO CA-273/CA-299

E/MARKET STREET. TURN LEFT ONTO CA-299-E. MERGE ONTO I-5 S VIA EXIT 2A TOWARDS RED BLUFF/SACRAMENTO. TAKE THE CYPRESS AVE EXIT (677). TURN LEFT ONTO E. CYPRESS AVE. TURN RIGHT ONTO CHURN CREEK RD.

RIVERSIDE

7888 MISSION GROVE PARKWAY S., SUITE 130
RIVERSIDE, CA 92508
FROM THE CA-91W TOWARD RIVERSIDE/BEACH CITIES, TAKE THE CENTRAL AVENUE EXIT TOWARD MAGNOLIA CENTER. TURN LEFT ONTO CENTRAL AVE. CENTRAL AVE BECOMES ALESSANDRO BLVD. VEER TO THE RIGHT, THEN STAY STRAIGHT TO GO ONTO TRAUTWEIN RD (YOU WILL PASS COMMUNICATIONS CENTER DR). TURN LEFT ONTO MISSION GROVE PKY W.

FROM THE HIGH DESERT/SAN BERNARDINO AREA 215 S, WHERE THE 60 FWY, 91 FWY, AND THE 215 FWY SPLIT, TAKE 215S (SIGNS FOR THE 60 EAST INDIO). TAKE EXIT 27C FOR ALESSANDRO BLVD, TURN RIGHT ONTO E ALESSANDRO BLVD, TURN LEFT ONTO MISSION GROVE PKWY S.

SACRAMENTO

8950 CAL CENTER DR, SUITE 158
BUILDING TWO
SACRAMENTO, CA 95826
FROM US-50 E: USE THE RIGHT TWO LANES TO TAKE EXIT 11 FOR WATT AVE. USE THE RIGHT 2 LANES TO TURN RIGHT ONTO WATT AVE. USE THE LEFT LANE TO TURN LEFT AT THE FIRST CROSS STREET ONTO FOLSOM BLVD. USE THE LEFT TWO LANES TO TURN LEFT ONTO MANLOVE RD. TURN LEFT ONTO CAL CENTER DR. BUILDING 8950 WILL BE ON THE LEFT.

FROM US-50 W: USE THE RIGHT TWO LANES TO TAKE EXIT 11 FOR WATT AVE. USE THE LEFT 2 LANES TO TURN LEFT ONTO WATT AVE. USE THE LEFT LANE TO TURN LEFT AT THE FIRST CROSS STREET ONTO FOLSOM BLVD. USE THE LEFT TWO LANES TO TURN LEFT ONTO MANLOVE RD. TURN LEFT ONTO CAL CENTER DR. BUILDING 8950 WILL BE ON THE LEFT.

SAN DIEGO

5440 MOREHOUSE DRIVE, SUITE 3100
SAN DIEGO, CA 92121
FROM I-805 S, TAKE THE SORRENTO VALLEY RD/MIRA MESA BLVD EXIT. TURN LEFT ONTO MIRA MESA BLVD, TURN LEFT ONTO SCRANTON ROAD. TURN RIGHT ONTO MOREHOUSE DRIVE.
FROM I-805 N TOWARD LOS ANGELES, TAKE THE MIRA MESA BLVD/VISTA SORRENTO PKWY EXIT. TURN RIGHT ONTO MIRA MESA BLVD. TURN LEFT ONTO SCRANTON RD. TURN RIGHT ONTO MOREHOUSE DR.

ADDITIONAL PARKING CAN BE FOUND (ON TOP OF THE AT&T BUILDING) BY CONTINUING ON MOREHOUSE PAST OUR BUILDING AND TURNING LEFT AT THE NEXT DRIVEWAY UP THE HILL.

SAN FRANCISCO

150 EXECUTIVE PARK BLVD., STE 2400
SAN FRANCISCO, CA 94134
I-80 W BECOMES US-101 S. TAKE EXIT 429A TOWARD MONSTER PARK/TUNNEL AVE. TAKE THE RAMP TOWARD 3COM PARK. TURN RIGHT ONTO ALANNA RD. TURN LEFT ONTO EXECUTIVE PARK BLVD.

SANTA CLARA

2936 SCOTT BLVD
SANTA CLARA, CA 95054
FROM US-101 N, TAKE THE SAN TOMAS EXPWY/MONTAGUE EXPWY EXIT-EXIT 392. TAKE THE SAN TOMAS EXPWY RAMP. MERGE ONTO SAN TOMAS EXPY/CR-G4. TURN LEFT ONTO SCOTT BLVD.

FROM I-880 S TOWARD SAN JOSE, TAKE THE MONTAGUE EXPWY EXIT (7). TAKE THE MONTAGUE EXPWY WEST RAMP. MERGE ONTO MONTAGUE EXPY/CR-G4 E. TURN LEFT ONTO E TRIMBLE RD. E TRIMBLE RD BECOMES DE LA CRUZ BLVD. TURN SLIGHT RIGHT ONTO CENTRAL EXPY/CR-G6 W. TURN SLIGHT RIGHT ONTO SCOTT BLVD.

SANTA ROSA

160 WIKIUP DRIVE, SUITE 105
SANTA ROSA, CA 95403
FROM US-101 N, TAKE MARK WEST SPRINGS/RIVER ROAD EXIT. TURN RIGHT ON MARK WEST SPRINGS. TURN LEFT AT OLD REDWOOD HIGHWAY. TURN RIGHT ON WIKIUP DRIVE. FIRST DRIVEWAY ON RIGHT.
FROM US-101 S, TAKE MARK WEST SPRINGS/RIVER ROAD EXIT. TURN LEFT

ON MARK WEST SPRINGS. TURN LEFT AT OLD REDWOOD HIGHWAY. TURN RIGHT ON WIKIUP DRIVE. FIRST DRIVEWAY ON RIGHT.

UNION CITY

32960 ALVARADO-NILES RD, SUITE 650
UNION CITY, CA 94587
FROM I-880 N - AT EXIT 23, TAKE RAMP RIGHT AND FOLLOW SIGNS FOR ALVARADO NILES RD. TURN RIGHT ONTO ALVARADO NILES RD. AFTER ABOUT A MILE, MAKE A U-TURN AT DOWE AVE. TAKE THE FIRST RIGHT INTO THE OFFICE PARK AND THEN TAKE THE FIRST LEFT ONCE ON THE PROPERTY. SUITE 650 WILL BE IN THE FIRST BUILDING ON YOUR RIGHT.
FROM I880 S - AT EXIT 23, TAKE RAMP RIGHT AND FOLLOW SIGNS FOR ALVARADO NILES RD. TURN LEFT ONTO ALVARADO NILES RD. AFTER ABOUT A MILE, MAKE A U-TURN AT DOWE AVE. TAKE THE FIRST RIGHT INTO THE OFFICE PARK AND THEN TAKE THE FIRST LEFT ONCE ON THE PROPERTY. SUITE 650 WILL BE IN THE FIRST BUILDING ON YOUR RIGHT.

VENTURA

4245 MARKET ST, SUITE 208
VENTURA, CA 93003
FROM US-101N, TAKE THE TELEPHONE ROAD (EXIT 65). TURN LEFT ONTO TELEPHONE ROAD. TURN RIGHT ONTO MARKET STREET.

VISALIA

3400 W MINERAL KING AVE, SUITE D
VISALIA, CA 93291
FROM CA-99N, MERGE ONTO CA-198E VIA EXIT 96 TOWARD VISALIA/SEQUOIA NAT'L PARK. TAKE THE EXIT TOWARD DEMAREE STREET. MERGE ONTO W NOBLE AVENUE. TURN LEFT ONTO S COUNTY CENTER DRIVE. TAKE THE 1ST LEFT ONTO W MINERAL KING AVENUE.

WALNUT CREEK

175 LENNON LANE, SUITE 203
WALNUT CREEK, CA 94598
FROM I-5N, KEEP LEFT TO TAKE I-580W TOWARD TRACY/SAN FRANCISCO. MERGE ONTO I-680N VIA EXIT 44B TOWARD SACRAMENTO/WALNUT CREEK/CONCORD. TAKE THE YGNACIO VALLEY ROAD EXIT AND TURN RIGHT. TURN LEFT ONTO LENNON LANE.

The following out of state sites will also offer this examination.

ALBUQUERQUE

9550 SAN MATEO BLVD, N.E., SUITE G
ALBUQUERQUE, NM 87113
FROM I-25 S - TAKE EXIT 234 NM-556/ROY AVE TOWARD TRAMWAY RD. CONTINUE ONTO PAN AMERICAN FRONTAGE RD S FOR .2 MILES CONTINUE ONTO PAN AMERICAN FREEWAY NE AND GO .4 MILES. TURN RIGHT ONTO VENICE AVE NE AND GO .3 MILES. THE PSI OFFICE IS THE LAST BUILDING ON THE LEFT BEFORE YOU REACH SAN MATEO. THE MAIN ENTRANCE THAT FACES SAN MATEO IS WHERE TEST TAKERS WILL ENTER. THE ENTRANCE FACING VENICE AVE WITH BE WHERE LICENSING CANDIDATES WILL REPORT

ATLANTA (MARIETTA)

2100 ROSWELL ROAD NE, SUITE 2128
MARIETTA, CA 30062
FROM I-75 NORTHBOUND, TAKE EXIT #263 - THE 120 LOOP, EAST TOWARD ROSWELL. DRIVE APPROXIMATELY 1.5 MILES (PAST POWERS FERRY AND LOWER ROSWELL ROADS) AND EXIT RIGHT TOWARD ROSWELL. MAKE A RIGHT AT THE LIGHT OFF OF THE EXIT AND ONTO ROSWELL ROAD. PAVILIONS AT EAST LAKE SHOPPING CENTER IS ½ MILE ON RIGHT.

BOSTON (CHARLESTOWN)

WASHINGTON CROSSING 56 ROLAND ST, SUITE 305
CHARLESTOWN, MA 02129
FROM THE NORTH: TAKE I-93 SOUTH. EXIT 28 -BOSTON/SULLIVAN SQ./CHARLESTOWN. MERGE INTO MYSTIC AVE. TAKE I-93S RAMP TO BOSTON/SULLIVAN SQ./CHARLESTOWN (TAKE RAMP DO NOT GET ON HIGHWAY). MAKE SLIGHT LEFT TURN ON TO MAFFA WAY. MAKE SLIGHT RIGHT TURN ON TO CAMBRIDGE STREET. AT FIRST TRAFFIC LIGHT, MAKE LEFT ON TO CARTER STREET. TURN RIGHT ON TO ROLAND STREET. END AT 56 ROLAND. ENTER THROUGH NORTH LOBBY. DO NOT PARK IN THE BUILDING'S PARKING LOT.

FROM THE SOUTH: TAKE I-93 NORTH. EXIT 28 - RT 99/SULLIVAN SQ./SOMERVILLE. MAKE LEFT ON TO CAMBRIDGE ST. AT FIRST TRAFFIC

LIGHT, MAKE LEFT ON TO CARTER STREET. TURN RIGHT ON TO ROLAND STREET. END AT 56 ROLAND STREET (BUILDING ON LEFT, PARKING LOT ON RIGHT). ENTER THROUGH NORTH LOBBY. DO NOT PARK IN THE BUILDING'S PARKING LOT.

CHARLOTTE

TYVOLA EXECUTIVE PARK 1 5701
WESTPARK DR, #101

CHARLOTTE, NC 28217

FROM I-77S TOWARDS COLUMBIA, EXIT TYVOLA ROAD (EXIT #5). TURN LEFT AT TYVOLA ROAD. MAKE A RIGHT AT WESTPARK DR.

FROM I-77N, EXIT TYVOLA ROAD (EXIT #5). BEAR RIGHT AT TYVOLA ROAD. TURN RIGHT AT WESTPARK DR.

CHERRY HILL

901 LINCOLN DR W, SUITE 130

MARLTON, NJ 08053

FROM NJ-73 NORTH – TAKE THE RAMP ON THE ON THE RIGHT FOR NJ-73 NORTH AND HEAD TOWARDS NEW JERSEY

TURPIKE/PALMYRA/TACONY. GO 1.6 MILES THEN BEAR RIGHT TO TURN ONTO LINCOLN DR EAST. TURN LEFT ONTO LINCOLN DR E, WHICH THEN TURNS INTO LINCOLN DR. AT THE LIGHT, GO STRAIGHT ONTO LINCOLN DR WEST.

CHICAGO

332 S. MICHIGAN AVENUE SUITE
525

CHICAGO, IL 60604

TAKE US-41S WHICH BECOMES I-94E. TAKE THE W JACKSON BLVD EXIT (51F). TURN LEFT ON W JACKSON BLVD. TURN RIGHT ON S MICHIGAN AVE.

CRANBERRY TOWNSHIP

CRANBERRY CORPORATE BUSINESS
CENTER 213 EXECUTIVE DR., SUITE
150 CRANBERRY TOWNSHIP, PA
16066

FROM I-79 EXIT CRANBERRY-MARS ROUTE 228, GO WEST. CROSS OVER ROUTE 19 ONTO FREEDOM ROAD. GO THREE TRAFFIC LIGHTS THEN TURN RIGHT ONTO EXECUTIVE DRIVE. BUILDING IS DIRECTLY ACROSS FROM HAMPTON INN.

DALLAS

1701 N COLLINS BLVD, SUITE 130
RICHARDSON, TX 75080

FROM US-75 NORTH TAKE EXIT 26 ONTO N. CENTRAL EXPRESSWAY TOWARD COLLINS BLVD. / CAMPBELL RD. TURN LEFT ONTO CAMPBELL RD. TURN LEFT ON COLLINS BLVD. BUILDING IS ON RIGHT.

HOUSTON (NORTHWEST)

9800 NORTHWEST FREEWAY
SUITE 200
HOUSTON, TX 77092

FROM HWY 290 DRIVING SOUTHEAST, MERGE ONTO LOOP 610 NORTH. EXIT AT T.C.JESTER AND THEN U-TURN UNDER LOOP 610. STAY ON THE FEEDER ROAD, SHERATON HOTEL IS ON THE RIGHT AS THE ROAD CURVES RIGHT. TURN INTO THE PARKING LOT IMMEDIATELY AFTER THE SHERATON HOTEL AND BEFORE THE OFFICE BUILDING. CENTER IS ON THE 2ND FLOOR.

MILFORD

500 BIC DRIVE
SUITE 101

MILFORD, CT 06461

FROM HIGHWAY I-95 EXIT 35. GO TOWARD BIC DRIVE. GO .5 MILES TO 500 BIC DRIVE WHICH IS AT GATE 1 OF THE FORMER BIC COMPLEX. GO TO THE REAR OF THE LOT AND PARK. WALK DOWN THE HILL IN FRONT OF THE BUILDING AND ENTER THE FRONT DOOR. SIGNS WILL DIRECT YOU TO SUITE 101 (PSI).

NASHVILLE

THE OAKS
1102 KERMIT DRIVE, SUITE 101

NASHVILLE, TN 37217

FROM I-40 EAST: TAKE EXIT ONTO I-24 (EXIT 213-A). TAKE MURFREESBORO ROAD AT THE FIRST EXIT (EXIT 52).

STAY IN THE RIGHT LANE ON THE RAMP, AS THE EXIT APPEARS WHILE YOU ARE STILL IN THE CURVE. ON MURFREESBORO, STAY IN THE LEFT LANE. YOU WILL PASS DAYS INN AND SUPER GIGANTE GROCERY ON YOUR RIGHT. TURN LEFT ONTO KERMIT DRIVE WHEN THERE IS A MCDONALDS ON YOUR RIGHT. PSI IS IN THE FIRST BUILDING ON YOUR LEFT.

FROM I-40 WEST: TAKE EXIT ONTO BRILEY PARKWAY, TURN LEFT ONTO BRILEY PWY. EXIT ONTO MURFREESBORO RD. STAY IN THE RIGHT LANE. TURN RIGHT ONTO KERMIT DRIVE. PSI IS IN THE FIRST BUILDING ON YOUR LEFT.

NORTH OREM (PROVO)

581 WEST 1600 NORTH, SUITE C
NORTH OREM, UT 84057

FROM US-89, TURN RIGHT ONTO W CENTER ST/UT-114. MERGE ONTO I-15 N VIA THE RAMP ON THE LEFT TOWARD SALT LAKE. TAKE THE 1600 NORTH EXIT 273. TURN EAST ONTO WEST 1600 NORTH. GO ONE MILE EAST.

NORTH SALT LAKE CITY

25 NORTH 400 WEST, SUITE 7 NORTH
SALT LAKE CITY, UT 84054

(THE CITY OF NORTH SALT LAKE NOT SALT LAKE CITY PROPER. THE PSI TEST SITE IS IN DAVIS COUNTY JUST NORTH OF THE FLYING J REFINERY.)

FROM SALT LAKE CITY AND THE SOUTH.

MERGE ON TO I-15N. TAKE EXIT 312 AND MERGE ON TO US89 NORTH FOR ABOUT 1.8 MILES. TURN LEFT ONTO E CENTER ST AND GO WEST FOR ABOUT .6 MILES. TURN RIGHT ON TO 400 W.

FROM THE NORTH

MERGE ONTO I-15 S SALT LAKE. TAKE THE CENTER ST., EXIT 314. TURN RIGHT ONTO W CENTER ST. TURN RIGHT ONTO 400 W.

FROM I-80 EAST MERGE TO I-215 NORTH. TAKE THE REDWOOD RD/UT- 68 EXIT 28 AND TURN RIGHT ONTO CENTER STREET.

PHOENIX 5727 N 7TH ST.

SUITE 301

PHOENIX, AZ 85014

FROM I-17 SOUTH EXIT TO BETHANY HOME ROAD. GO LEFT (EAST) ON BETHANY HOME. TURN RIGHT (SOUTH) ON 7TH STREET. THE PSI SITE IS ON THE EAST SIDE OF THE STREET JUST BEFORE MISSOURI. IT IS A 4 STORY GLASS BUILDING.

QUEENS

THE SHOPS AT ATLAS PARK

71-19 80TH STREET, SUITE 8307 GLENDALE
(QUEENS), NY 11385

FROM I-678 S, TAKE THE J ROBINSON PKWY EXIT- EXIT 7. TAKE THE FOREST PARK DR EXIT- EXIT 4- TOWARD MYRTLE AVE / WOODHAVEN BLVD. TAKE THE RAMP TOWARD MYRTLE AVE / WOODHAVEN BLVD. TURN SLIGHT RIGHT ONTO FOREST PARK DR. TURN RIGHT ONTO MYRTLE AVE. TURN LEFT ONTO 80TH ST. GO TO 2ND LIGHT PAST MYRTLE AVE OVER SMALL OVERPASS MAKE A RIGHT INTO ATLAS PARK. MAKE A RIGHT AT STOP SIGN TO GET INTO PARKING LOT. ONCE PARKED, GO TO TOP FLOOR OF PARKING LOT, TURN RIGHT AND WALK UNTIL YOU SEE "MARKET PLAZA". TAKE ELEVATOR TO THE 3RD FLOOR. OFFICES ARE LOCATED IN THE RED BRICK BUILDING.

RICHMOND (BOULDERS II)

7400 BEAUFONT SPRINGS DR
BOULDERS II BUILDING, SUITE 560
RICHMOND, VA 23225

FROM VA-150 N - TAKE THE US-60 W/MIDLOTHIAN TURNPIKE EXIT TOWARDS MIDLOTHIAN. MERGE ONTO US-60 W. IN .3 MILES, TURN RIGHT TOWARDS SPRINGLINE DR. IN .3 MILES, TURN LEFT ONTO BEAUFONT SPRINGS DR. IN ABOUT .3 MILES THE BUILDING SHOULD BE ON THE RIGHT. A SIGN NEAR THE ROAD SAYS "BOULDERS II" TO LET YOU KNOW YOU ARE AT THE RIGHT BUILDING. ONCE PARKED, GO INSIDE THE BUILDING AND TAKE THE ELEVATOR TO THE 5TH FLOOR.

SOUTHFIELD (DETROIT AREA)

2640 LAHSER ROAD, SUITE 150
SOUTHFIELD, MI 48033

FROM I-96 E MERGE ONTO I-696 E. THEN MERGE ONTO MI-10 S. TAKE THE LAHSER ROAD EXIT. KEEP LEFT AT THE FORK IN THE RAMP. TURN LEFT ONTO NORTHWESTERN HWY. TURN RIGHT ONTO LAHSER ROAD. YOU MAY ACCESS THE BUILDING FROM THE BACK USING THE NW DOOR.

VANCOUVER

11818 SE MILL PLAIN BLVD, STE 402

VANCOUVER, WA 98684

FROM I-205 N - TAKE EXIT 28A-B-C FOR MILL PLAIN BLVD TOWARD NE 112TH AVE AND USE THE RIGHT 2 LANES. KEEP RIGHT AT THE FORK TO CONTINUE TO CONTINUE TO EXIT 28A AND FOLLOW THE SIGNS FOR MILL PLAIN BLVD E. USE ANY LANE TO TURN RIGHT ONTO SE MILL PLAIN BLVD. TAKE A LEFT ONTO NE 120TH AVE. TAKE THE FIRST LEFT INTO CRESTWOOD BUSINESS PARK. THE PSI TEST CENTER IS LOCATED IN BUILDING 4, SUITE 402, BETWEEN SACRED STONE HOLISTIC CENTER AND REALTYONEGROUP.

WEST DES MOINES

950 OFFICE PARK RD, STE 212

WEST DES MOINES, IA 50265

FROM INTERSTATE 235 (EASTBOUND OR WESTBOUND), TAKE EXIT #3 FOR 8TH STREET (WEST DM)/73RD ST (WINDSOR HTS). TURN RIGHT AT THE TRAFFIC LIGHT AND PROCEED SOUTH TO OFFICE PARK ROAD. TURN RIGHT (WEST) ON OFFICE PARK.

WEST HARTFORD

1245 FARMINGTON AVENUE, SUITE 203

WEST HARTFORD CT.

FROM I-84 WEST, TAKE EXIT 40 TOWARD CT-71/NEW BRITAIN AVE/CORBINS CORNER. TURN RIGHT ONTO RIDGEWOOD RD. TURN LEFT ONTO WOOD PONT RD. TURN LEFT ONTO TUNXIS RD. TURN RIGHT ONTO BROOKMOOR RD. TURN RIGHT ONTO BUENA VISTA RD. TURN LEFT ONTO EVERETT AVE. TURN RIGHT ONTO FARMINGTON AVE. DESTINATION IS ON THE RIGHT.

WILSONVILLE

25195 SW PARKWAY AVENUE, SUITE 105

WILSONVILLE, OR 97070

GOING SOUTH: OFF I5, TAKE EXIT 286 (ELLINGENS/BOONES FERRY RD). TURN LEFT AND CROSS BACK OVER THE FREEWAY. TURN LEFT AT 2ND SIGNAL LIGHT (PARKWAY AVE.) TURN INTO PARKWAY PLAZA PARKING LOT (ACROSS THE STREET FROM SHRINER'S). WE ARE LOCATED IN THE MAIN ENTRANCE FIRST DOOR ON THE RIGHT.

WOODBURY

6053 HUDSON RD, SUITE 210

WOODBURY, MN 55125

FROM I-94 GO SOUTH ON CENTURY TO THE FIRST LEFT (WHICH IS THE FRONTAGE ROAD ENTRANCE TO THE COUNTRY INN). ENTER THE OFFICE COMPLEX THROUGH THE SINCLAIR GAS STATION AND ALONG BACK OF THE INN. 6053 IS THE BUILDING DIRECTLY AHEAD. THE ENTRANCE ON THAT (WEST) SIDE IS ACTUALLY ON THE 2ND FLOOR. SUITE 210 IS DOWN THE CORRIDOR TO THE RIGHT. PLEASE USE THE WEST ENTRANCE ON SATURDAYS.

SPECIAL ACCOMMODATIONS AVAILABLE

All examination sites are physically accessible to individuals with disabilities. Scheduling services are also available via Telecommunications Device for the Deaf (TDD) by calling (800) 735-2929.

The Board and PSI recognize their responsibilities under the Federal Americans with Disabilities Act and the California Fair Employment and Housing Act by providing testing accommodations or auxiliary aids or services for candidates who substantiate the need due to a physical or mental disability or qualified medical condition.

Accommodations will not be provided at the examination site unless prior approval by the Board has been granted. Reasonable, appropriate, and effective

accommodations may be requested by submitting a "Request for Accommodation" package to the Board. This package is available by contacting the Board at (916) 561-8704.

REPORTING TO THE EXAMINATION SITE

On the day of the examination, you must arrive at least 30 minutes prior to your scheduled appointment time. This allows time for check-in and identification verification and provides time to familiarize yourself with the examination process. If you arrive late, you may not be admitted to the examination site and you may forfeit your examination registration fee.

REQUIRED IDENTIFICATION AT EXAMINATION SITE

You must provide one of the following valid, non-expired, forms of government-issued identification before you may examine:

- A photographic Driver's License (any state)
- State identification card (any state)
- U.S. military identification
- Valid passport - any country (valid foreign passport with valid record of arrival/departure - Form I-94 or processed for I-551 stamped in a valid foreign passport)
- U.S. government-issued passport card.

All photographs must be recognizable as the person to whom the identification card was issued. The name on the application must match the photographic I.D. card. If you have recently changed your name with the Board, you may want to contact PSI to verify that they have the correct name on file.

If you cannot provide the required identification, you must call (877) 392-6422 at least 3 weeks prior to your scheduled appointment to arrange a way to meet this security requirement. *Failure to provide all of the required identification at the time of the examination without notifying PSI is considered a missed appointment, and you will not be able to take the examination.*

CALIFORNIA LAW SECURITY PROCEDURES

Section 123 of the California Business and Professions Code states: It is a misdemeanor for any person to engage in any conduct which subverts or attempts to subvert any licensing examination or the administration of an examination, including, but not limited to:

- Conduct which violates the security of the examination materials;
- Removing from the examination room any examination materials without authorization;
- The unauthorized reproduction by any means of any portion of the actual licensing examination;
- Aiding by any means the unauthorized reproduction of any portion of the licensing examination;
- Paying or using professional or paid examination-takers for the purpose of reconstructing any portion of the licensing examination;
- Obtaining examination questions or other examination material, except by specific authorization either before, during, or after an examination; or
- Selling, distributing, buying, receiving, or having unauthorized possession of any portion of a future, current, or previously administered licensing examination.
- Communicating with any other examinee during the administration of a licensing examination.

- Copying answers from another examinee or permitting one's answers to be copied by another examinee.
- Having in one's possession during the administration of the licensing examination any books, equipment, notes, written or printed materials, or data of any kind, other than the examination materials distributed, or otherwise authorized to be in one's possession during the examination.
- Impersonating any examinee or having an impersonator take the licensing examination on one's behalf.

Nothing in this section shall preclude prosecution under authority provided for in any other provision of law. In addition to any other penalties, a person found guilty of violating this section, shall be liable for the actual damages sustained by the agency administering the examination not to exceed ten thousand dollars (\$10,000) and the costs of litigation.

IMPORTANT INFORMATION ABOUT TAKING AN EXAMINATION

1. All candidates will have their thumbprint taken during examination check-in. The thumb print must be matched after candidates return from a restroom break and any time the candidate leaves and returns to the test site after check-in.
2. The temperature in the testing room is maintained at a moderate level. Candidates are advised to layer clothing. Acceptable layered clothing includes lightweight shirts, sweaters, and pullovers without pockets or hoods. These items must be worn upon check-in, while you wait to enter the testing room, and during your initial seating for the examination. If the layered item is removed during the examination, you will be required to store it in the lobby while time continues to count down on your examination. Outerwear (coats, heavy jackets, vests, shawls, scarves, etc.) is not allowed in the testing rooms.
3. There are timing mechanisms available in the testing room and on the computer console to help candidates keep track of time during the test administration. Candidates are not permitted to bring watches or other timekeeping devices into the testing rooms.
4. Only one candidate will be allowed to take a restroom break at a time. Candidates are required to sign out when leaving and returning to the testing room. If a candidate's restroom break takes longer than 5 (five) minutes, a proctor will check on the candidate and will notify the applicable regulatory entity of the occurrence. The regulatory entity will investigate and take appropriate action.
5. The following is a non-exhaustive list of personal items that are not permitted in the testing rooms:

Purses	Briefcases/daypacks/luggage
Cellular phones	Pagers
Drinks (including water)	Food/candy/snacks/gum
Good luck items	Luggage
Calculators	Reading materials
Textbooks	Notes

Any recording device	Smart devices
Electronic devices	Headphones or earphones/earbuds
Personal pens or pencils	Therapeutic items
Cameras	Over-the-counter medication
Weapons	Fashion scarves
Hats/baseball caps/visors*	Sunglasses**
Bulky, large or noisy jewelry***	Prescription drugs****

**Headwear worn for religious purposes is subject to inspection.*

***Prescription and non-prescription eyeglasses may not be worn for the photo. Eyeglasses subject to inspection.*

****Jewelry that is allowed into the examination room is subject to inspection.*

*****Drugs that are medically necessary during the pendency of the examination may be brought into the examination site, in a container bearing a proper prescription label with the name of the candidate and of the drug; any such medication is subject to examination by a proctor upon check-in.*

Examination proctors will have considerable discretion to refuse permission of clothing and/or items that compromise the integrity or security of the examination.

During the check-in process, all candidates will be asked if they possess any of the prohibited items and all candidates will be asked to empty their pockets. If prohibited items are found during check-in, candidates must return these items to their vehicle or other place of safekeeping. Neither PSI nor the Department of Consumer Affairs will be responsible for the items. Any candidate possessing prohibited items in the testing room will have his or her examination results invalidated, and PSI will notify the appropriate regulatory entity of the occurrence.

6. Shoes must be worn at all times and feet are not permitted on the chairs. Feet must remain on the floor during examinations.
7. Copying any portion of the examination content by any means or communicating examination content for the purpose of aiding its unauthorized reproduction, whether before, during, or after the examination, is a violation of PSI security policy and existing law. Either one may result in the disqualification or invalidation of examination results, the denial of your license, and may result in criminal prosecution.
9. If a candidate is asked by a proctor to step into the lobby during your examination, the proctor will suspend the candidate's examination, so all remaining test time will be retained.

Only candidates, and those individuals with prior regulatory entity approval, are allowed to be present in the testing sites.

If candidates require that an exception be made to ANY of the abovementioned security procedures, candidates must contact their regulatory entity PRIOR to the date of their examination. The regulatory entity must provide the exception to PSI. NO EXCEPTIONS WILL BE MADE ON THE DAY OF THE EXAMINATION.

TAKING THE EXAMINATION BY COMPUTER

The examination will be administered via computer. You will be using a mouse and computer keyboard.

IDENTIFICATION SCREEN

You will be directed to a semiprivate testing station to take the examination. When you are seated at the testing station, you will be prompted to confirm your name, identification number, and the examination for which you are registered.

TUTORIAL

Before you start your examination, an introductory tutorial is provided on the computer screen. The time you spend on this tutorial, up to 15 minutes, DOES NOT count as part of your examination time. Sample questions are included following the tutorial so that you may practice answering questions and reviewing your answers.

TEST QUESTION SCREEN

The “function bar” at the top of the sample question provides mouse-click access to the features available while taking the examination.

One question appears on the screen at a time. During the examination, minutes remaining will be displayed at the top of the screen and updated as you record your answers.

EXAMINATION RESULTS

At the end of your examination, you will return to the check-in location and be given a printed report of your score. Business and Professions Code §8560 states that the passing score for the examination is 70 percent. Your examination results are confidential and are released only to you and the Board. To protect your privacy and to maintain the confidentiality of examination results, score information is not given over the telephone.

FAILING SCORE REPORTS

The score report will indicate the candidate’s overall score. Along with the score report, you will be given a Re-Examination form to complete and return to the Board if you wish to retake the examination.

PASSING SCORE REPORTS

Along with the score report, you will be given a Licensing Application package to complete and return to the Board. The score report is NOT a license.

ABANDONMENT OF APPLICATION/INELIGIBILITY

The Board considers an application abandoned if a candidate fails to participate in the examination process. According to California Code of Regulations §1941, an applicant who fails to appear for the examination after proper notification forfeits the examination fee unless the applicant requests and is granted a postponement not less than 5 days prior to the examination or is excused by the Board for good cause from complying with this requirement.

An applicant who receives a postponement of not more than 6 months will not be required to file a new application

THE EXAMINATION

Structural pest control involves the control of household pests and wood-destroying pests and organisms or such other pests which may invade households or structures, including railroad cars, ships, docks, trucks, airplanes, or the contents thereof.

An applicant for applicator licensure must show knowledge in pesticide equipment, pesticide mixing and formulation, pesticide application procedures and pesticide label directions pertaining to Branches 2 (general pest) and 3 (termite).

The examination consists of 75 multiple-choice questions. You will have 1.5 hours to complete the examination

The examination will cover six content areas that reflect the current competencies in the practice of licensed applicator profession in California.

The six content areas are:

1. Site Preparation and Understanding Label Information
2. Equipment Selection, Calibration, and Usage
3. Pesticide Application, Monitoring, and Maintenance
4. Environmental Protection Standards and Safety Procedures for Handling Pesticides, Materials, and Equipment
5. Personal Protection and Safety
6. Consumer Notification and Safety

Appendix A provides a summary of the examination content areas.

Appendix B provides the full version of the examination outline.

Appendix C provides the reference list to help prepare for the exam.

Appendix D provides several sample questions from each of the content areas.

Appendix A: Summary Of Examination Content Areas

The examination covers six content areas that reflect the current competencies in the practice of Structural Pest Control Applicator profession in California based upon a 2022 occupational analysis. The six content areas are:

Content Area	Content Area Description	Percent Weight
01. Site Preparation and Understanding Label Information	This area assesses the candidate's knowledge of site preparation, understanding of pesticide label information, and ability to apply pesticide label information to treat residential and commercial sites.	15
02. Equipment Selection, Calibration, and Usage	This area assesses the candidate's knowledge of methods for selecting pesticide application equipment, calibrating it, and using it at residential and commercial sites.	14
03. Pesticide Application, Monitoring, and Maintenance	This area assesses the candidate's knowledge of methods for applying pesticide, monitoring, and conducting the follow-up process at residential and commercial sites.	23
04. Environmental Protection Standards and Safety Procedures for Handling Pesticides, Materials, and Equipment	This area assesses the candidate's knowledge of work methods, laws, and regulations for the safe handling of pesticides, pest control materials, and equipment to protect the environment.	20
05. Personal Protection and Safety	This area assesses the candidate's knowledge of personal protection and safety measures to follow during pesticide treatment, while using pesticide application equipment and personal protective equipment.	16
06. Consumer Notification and Safety	This area assesses the candidate's knowledge of work methods, laws, and regulations for pesticide application notice requirements to consumers, of factors involved in the treatment process, and of integrated pest management at residential and commercial sites.	12
Total		100

Appendix B: Examination Outline

01. Site Preparation and Understanding Label Information (15%) - This area assesses the candidate's knowledge of site preparation, understanding of pesticide label information, and ability to apply pesticide label information to treat residential and commercial sites.

<i>Tasks</i>	<i>Associated Knowledge Statements</i>
T1. Perform visual inspection of treatment area to identify objects and areas that could be damaged or become health or fire hazards if treated with pesticides.	K1. Knowledge of interior and exterior objects and areas subject to potential property damage, health risks, or fire hazards from the pesticide applied. K2. Knowledge of objects or conditions in or around structures that could be hazardous to applicators and others during pesticide treatment.
T2. Identify structural conditions (e.g., location of air conditioner, protruding nails) that could cause injury to self and others during pesticide treatment.	K2. Knowledge of objects or conditions in or around structures that could be hazardous to applicators and others during pesticide treatment.
T3. Prepare area for pesticide treatment by removing hazardous objects and remedying adverse conditions.	K3. Knowledge of methods to remove hazardous objects and to remedy adverse conditions in pesticide treatment area. K4. Knowledge of methods to prepare target area for various pesticide applications.
T4. Locate gas and water lines that could cause personal injury or property damage.	K5. Knowledge of methods to locate gas and water lines and their shutoff valves in different structures.
T5. Locate drainage elements and water sources.	K6. Knowledge of methods to locate drainage patterns, lines, and drains. K7. Knowledge of methods to locate groundwater and surface water sources.
T6. Locate electrical power sources that could be used in pesticide treatment.	K8. Knowledge of methods to locate electrical power sources and circuit breaker boxes.
T7. Prepare area for safe and effective pesticide treatment based on the label and Safety Data Sheet specifications.	K9. Knowledge of methods to review and follow the directions on pesticide label and Safety Data Sheet to prepare site for safe and effective pesticide treatment.

T8. Select pesticide formulation by reading the label requirements and verifying the treatment area for moisture, temperature, ventilation, wind conditions, and type (e.g., carpet, soil, wood, concrete).	K10. Knowledge of procedures to select pesticide formulation by label requirement for different types of structures, foundations, treatment areas, and conditions.
T9. Follow rate of application and pesticide dilution ratio by reading label information and by unit of area/volume (e.g., linear/square/cubic feet) for pesticide treatment.	K11. Knowledge of procedures for determining rates of application and pesticide dilution ratios by using label information and calculating the size of the area for pesticide treatment.
T10. Follow alternative application methods based on area, temperature, humidity, wind conditions and product label restrictions.	K12. Knowledge of alternative pesticide application methods and preparation requirements for different treatment conditions.

02. Equipment Selection, Calibration, and Usage (14%) - This area assesses the candidate's knowledge of methods for selecting pesticide application equipment, calibrating it, and using it at residential and commercial sites.

Tasks	Associated Knowledge Statements
T11. Determine appropriate type of equipment and tools needed for pesticide treatments.	K13. Knowledge of selecting different types of equipment, its components, and the tools used in pesticide application. K14. Knowledge of advantages and limitations of pesticide application equipment and tools.
T12. Determine how to set up equipment and tools for pesticide treatments.	K15. Knowledge of methods of proper set up and use of equipment and tools for pesticide application. K16. Knowledge of factors (e.g., design, size, angles, output) to consider when selecting nozzles for pesticide application.
T13. Determine if equipment and tools used in pesticide treatment need to be adjusted based on the pesticide applied.	K17. Knowledge of methods to adjust pesticide application equipment and tools. K18. Knowledge of how pesticide application equipment can be switched or adjusted to accommodate changing formulations and treatment conditions.
T14. Calibrate pesticide application equipment for different formulations and treatment processes.	K19. Knowledge of tools needed for calibration activities. K20. Knowledge of the variables that must be measured to calibrate different pesticide application equipment (e.g., liquid sprayers, dry/granular applicators) for safe and effective pest control. K21. Knowledge of how to calibrate pesticide application equipment for varied formulation and treatment types (e.g., broadcast, space, spot), areas (e.g., carpet, grass, soil, wood) and conditions (e.g., wind, rain).
T15. Calibrate pesticide application equipment for different types of treatment areas and conditions.	K19. Knowledge of tools needed for calibration activities. K20. Knowledge of the variables that must be measured to calibrate different pesticide application equipment (e.g., liquid sprayers, dry/granular applicators) for safe and effective pest control. K21. Knowledge of how to calibrate pesticide application equipment for varied formulation and treatment types (e.g., broadcast, space, spot), areas (e.g., carpet, grass, soil, wood) and conditions (e.g., wind, rain).

T16. Calculate pesticide concentrations and dilution ratio based on formulas defined on the label for pesticide treatment.	K22. Knowledge of formulas used to calculate the active ingredient concentration and dilution ratio of pesticides. K23. Knowledge of formulas used to calculate speed, pressure, gallons per minute, and nozzle output.
T17. Analyze surface areas of different shapes to determine amount of pesticide needed for treatment.	K24. Knowledge of methods used to estimate the area of various shapes, including irregular shapes K25. Knowledge of methods used to determine the amount of pesticide to put into a tank to achieve a specific pesticide application rate over the total area of the treatment site. K26. Knowledge of how to change the output of pesticide application equipment and the consequence of each change.
T18. Monitor wear and tear of pesticide application equipment and components to determine if replacements or adjustments are needed.	K27. Knowledge of methods to recognize wear and tear in pesticide application equipment and components.
T19. Practice procedures for preventing malfunction, and maintain, clean, and store pesticide application equipment and tools as required by the manufacturer's instructions.	K28. Knowledge of safe and effective measures for preventing malfunction, and for maintaining, cleaning, and storing pesticide application equipment and tools.

03. Pesticide Application, Monitoring, and Maintenance (23%) - This area assesses the candidate's knowledge of methods for applying pesticide, monitoring, and conducting the follow-up process in residential and commercial sites.

<i>Tasks</i>	<i>Associated Knowledge Statements</i>
T20. Apply pesticide in residential and commercial sites in compliance with county/state/federal regulations.	K29. Knowledge of different types of pesticides used in structural pest control K30. Knowledge of standards for application of pesticide in residential and commercial sites. K31. Knowledge of pesticide application methods suitable for different treatment locations and pest infestations.
T21. Apply pesticide by evaluating label information, Safety Data Sheet specifications, and area to be treated in residential and commercial sites.	K32. Knowledge of understanding label information and Safety Data Sheet specifications (i.e., toxicity, target areas, target pests, active ingredients, dilution rate, etc.) for application of pesticide in residential and commercial sites. K33. Knowledge of standards for application of pesticides in target and non-target areas.
T22. Set traps, glue boards, and bait stations in areas of expected pest activity in residential and commercial sites.	K34. Knowledge of suitable conditions and procedures for setting up traps, glue boards, and bait stations in residential and commercial sites.
T23. Apply rodenticide and service its bait stations in both interior and exterior areas of residential and commercial sites.	K35. Knowledge of standards and regulations for proper application of rodenticide and service of its bait stations in residential and commercial sites.
T24. Distribute baits and apply pesticide in cracks and crevices with a gel gun, syringe, hand sprayer or other appropriate application equipment.	K36. Knowledge of baits, procedures and equipment needed for setting up baits, and for treating pest infestations in cracks and crevices.
T25. Apply pesticide into wall voids with a duster, aerosol, foam sprayer or other appropriate application equipment.	K37. Knowledge of pesticide, its application procedures and the equipment needed to treat pest infestations in wall voids.
T26. Apply pesticide with a compressed air hand, backpack, space sprayer, or other appropriate application equipment to treat pests in carpeted areas.	K38. Knowledge of pesticide, its application procedures and the equipment needed to treat pest infestations in carpeted areas.

T27. Apply pesticide around doorframes, thresholds, baseboards, entry points, and other areas using appropriate treatment methods.	K39. Knowledge of pesticide and its application procedures around doorframes, thresholds, baseboards, entry points, and other locations.
T28. Apply pesticide in kitchen, food pantry, dining room, bathroom, and other interior areas in residential and commercial sites.	K40. Knowledge of pesticide, its application procedures, and the equipment needed to treat pest infestations in cooking, dining, food storage, and other areas of residential and commercial sites.
T29. Apply pesticide to spot treat in both interior and exterior areas of residential and commercial sites.	K41. Knowledge of standards and methods to apply pesticide for spot treatment in both interior and exterior areas of residential and commercial sites.
T30. Apply pesticide to control infestation/infection of termite and non-termite wood-destroying insects or organisms.	K42. Knowledge of pesticide and application measures to control infestation/infection of termite and non-termite wood-destroying insects or organisms.
T31. Spread granules with a broadcaster around the exterior of a structure to treat pests in outdoor perimeter areas.	K43. Knowledge of pesticide and equipment types used for application around outdoor perimeter and exterior areas according to label guidelines.
T32. Apply pesticide with a power sprayer in exterior areas to control active pest infestation.	K43. Knowledge of pesticide and equipment types used for application around outdoor perimeter and exterior areas according to label guidelines.
T33. Apply periodic exterior pesticide treatment to provide a barrier against pest entry into the interior of residential and commercial sites.	K44. Knowledge of pesticides and formulations suitable for application of periodic exterior barrier pest control treatment.
T34. Determine pesticide treatment limitations near water, such as surface or groundwater.	K45. Knowledge of pesticide treatment procedures and protection standards in surface and groundwater areas. K46. Knowledge of treatment site features, including soil type, that influence the potential for a pesticide to reach surface water or groundwater.

T35. Examine bait stations and traps periodically to determine effectiveness of bait and placement locations.	K47. Knowledge of methods for using monitoring devices to estimate level of pest infestation and activity. K48. Knowledge of how frequently bait stations and traps must be monitored. K49. Knowledge of conditions indicating ineffective bait and trap placement.
T36. Perform visual inspection for evidence of pest activity to determine follow-up treatment.	K50. Knowledge of procedures for performing follow-up pesticide treatments K51. Knowledge of evidence of pest harborage (e.g., egg casings, fecal matters, shelter tubes,, nesting material) or other pest activity that could cause re-infestation.
T37. Determine sites for follow-up pesticide treatment by gathering information from consumers about remaining pest activity.	K52. Knowledge of methods for gathering information from consumers about remaining pest activity. K53. Knowledge of mechanical, non-chemical, and pesticide application methods suitable for different treatment locations and pest activity patterns.

04. Environmental Protection Standards and Safety Procedures for Handling Pesticides, Materials, and Equipment (20%) - This area assesses the candidate's knowledge of work methods, laws, and regulations for the safe handling of pesticides, pest control materials, and equipment to protect the environment.

Tasks	Associated Knowledge Statements
T38. Practice safety procedures for mixing, loading, and using pesticides to prevent injury and to avoid nontarget exposure of pesticides into the environment.	K54. Knowledge of safety procedures for mixing, loading, and using pesticide treatments to prevent injury and to avoid nontarget pesticide exposure to beneficial pests, organisms, vegetation, and wildlife. K55. Knowledge of unintended exposure from different sources (point, nonpoint, direct) of pesticide contamination and its harmful impact on the environment.
T39. Practice safety procedures for handling pesticides and treatment materials to prevent, contain, and, if necessary, report pesticide spills.	K55. Knowledge of unintended exposure from different sources (point, nonpoint, direct) of pesticide contamination and its harmful impact on the environment. K56. Knowledge of procedures for preventing, containing, and removing all types of pesticide (e.g., liquid, dry) spills. K57. Knowledge of required spill kit contents and the methods for using them. K58. Knowledge of procedures used to dispose of absorbent material used to soak up pesticide spills. K59. Knowledge of laws and regulations related to reporting pesticide spills in accordance with regulations from county/state/federal agencies (e.g., EPA, OSHA, DOT, DPR, SPCB).
T40. Use and label service and secondary containers in accordance with regulations from county/state/federal agencies (e.g., EPA, DPR, SPCB).	K60. Knowledge of laws and regulations related to the use and labeling of service and secondary containers.
T41. Use and label bait stations as required by county/state/federal regulations. (e.g., EPA, DPR, SPCB).	K61. Knowledge of laws and regulations related to use and labeling of bait stations.

T42. Perform visual inspections of service vehicles and their contents to ensure that pesticide application devices and containers are closed, labeled, kept safe, and properly locked for transportation by following manufacturer's recommendations and county/state/federal regulations (e.g., EPA, OSHA, DOT, DPR, SPCB).	K62. Knowledge of laws and regulations related to transporting pesticide containers, application equipment, and materials safely. K63. Knowledge of procedures for inspecting service vehicles, pesticide containers, application equipment, personal protective equipment, and materials for safe transportation.
T43. Perform visual inspections of service vehicles before departing to ensure that required pesticide-related paperwork, personal protective equipment, change of clothing, soap, water, towels, and spill kit are present, and that the name of an emergency medical facility is posted.	K64. Knowledge of required pesticide paperwork (e.g., SDS, shipping paper/vehicle manifest, etc.) and contents of service vehicles according to county/state/federal regulations. (e.g., EPA, OSHA, DOT, DPR, SPCB).
T44. Perform visual inspection to ensure service vehicles, pesticides, application devices, containers, materials, and personal protective equipment are stored and secured properly, and that their storage areas are labeled and locked according to manufacturer's recommendations and county/ state/federal regulations. (e.g., EPA, OSHA, DOT, DPR, SPCB).	K65. Knowledge of laws and regulations for storing service vehicles, pesticide, application equipment, materials, containers, and personal protective equipment at properly labeled and locked storage area. K66. Knowledge of procedures for storing service vehicles, pesticide, application equipment, materials, containers, and personal protective equipment safely and securely.
T45. Dispose of pesticide (unwanted/unused) and empty pesticide containers according to manufacturer's specifications and county/state/federal regulations to prevent contamination of surface and groundwater and nontarget exposure to pesticides in the environment.	K67. Knowledge of laws and regulations related to disposal of pesticide and containers. K68. Knowledge of procedures for disposal of pesticide containers using the triple rinsing process.
T46. Practice safety procedures for handling and discarding pest carcasses/remains.	K69. Knowledge of procedures for safe handling and disposal of pest carcasses/remains.
T47. Maintain pesticide application devices and pesticide transport/service vehicles and verify before use whether they are in good working order to prevent potential accidents, spills, injury, and possible contamination of the environment.	K70. Knowledge of procedures for maintaining and checking pesticide application equipment for structural defects (e.g., cracks, punctures) and checking transport/service vehicles for safety and control components (e.g., brakes, tires) to ensure that all are in working order before use.

05. Personal Protection and Safety (16%) - This area assesses the candidate's knowledge of personal protection and safety measures to follow during pesticide treatment, while using pesticide application equipment and personal protective equipment.

Tasks	Associated Knowledge Statements
T48. Read and follow each pesticide label's safety instructions before every use.	K71. Knowledge of application of safety precautions on pesticide labels to prevent overexposure to pesticides. K72. Knowledge of methods to review pesticide labels to understand level of toxicity and specific hazards of the pesticide used.
T49. Maintain awareness of adverse reactions to pesticides and potential exposures of pesticide to self and others.	K73. Knowledge of routes of pesticide entry/exposure and transfer of pesticide residues from one part of the body to another. K74. Knowledge of signs and symptoms of ocular(eye), oral, dermal(skin), and respiratory(breathing) overexposure to pesticides applied. K75. Knowledge of short-term (acute) and long-term (chronic) adverse health effects that can occur because of pesticide exposure.
T50. Read and follow pesticide label statements to provide emergency first aid and seek medical attention in the event of overexposure to a pesticide.	K76. Knowledge of reference sources for first-aid procedures in case of overexposure of humans or animals to pesticides. K77. Knowledge of methods to review and follow first-aid procedures on pesticide labels in event of overexposure to a pesticide.
T51. Select personal protective equipment for use in compliance with county/state/federal regulations to prevent exposure to pesticides and materials.	K78. Knowledge of laws and regulations related to selection and use of personal protective equipment. K79. Knowledge of types of personal protective equipment and procedures for use to prevent exposure to pesticides.
T52. Comply with pesticide label requirements and manufacturer's instructions for the selection and use of personal protective equipment.	K80. Knowledge of types of personal protective equipment and procedures to use to prevent exposure to pesticides. K81. Knowledge of methods to follow pesticide label guidelines and manufacturer's instructions on selecting and using personal protective equipment for pesticide treatment.

T53. Clean, maintain, and store personal protective equipment as required by manufacturer's instructions.	K82. Knowledge of procedures for cleaning, maintaining, and storing personal protective equipment.
T54. Identify and manage hazards that could impact job site safety.	K83. Knowledge of potential safety hazards on job sites. K84. Knowledge of the effect of weather conditions (e.g., wind speed, humidity, temperature, etc.) on pesticide application and performance.
T55. Follow safety procedures when working on heights, roofs, closed/open spaces, and with ladders.	K85. Knowledge of personal safety procedures for working on heights, roofs, attics, basements, and crawl spaces. K86. Knowledge of how people develop and exhibit heat/cold stress in both closed and open spaces. K87. Knowledge of ladder safety and attic entry procedures.
T56. Complete annual pesticide safety training as described in county/state/federal regulations.	K88. Knowledge of the laws and regulations related to completing annual pesticide safety training.

06. Consumer Notification and Safety (12%) - This area assesses the candidate's knowledge of work methods, laws, and regulations for pesticide application notice requirements to consumers, of factors involved in the treatment process, and of integrated pest management at residential and commercial sites.

<i>Tasks</i>	<i>Associated Knowledge Statements</i>
T57. Provide consumers with pesticide application notification and pesticide information stating potential adverse reactions to pesticides and agencies to contact in case of emergency.	K89. Knowledge of laws and regulations related to consumer pre- and post-application notifications of pesticide treatment. K90. Knowledge of contents (e.g., product name, active ingredient, emergency contact, etc.) and procedures to notify consumers on pre- and post-application of pesticide treatment.
T58. Inform or communicate with consumers about safety procedures and protocols for application of pesticides.	K91. Knowledge of safety procedures and protocols to be followed (e.g., turning off machines, motors, boilers, fans, HVAC, etc.) by consumers in commercial/industrial/residential complexes for pesticide treatment. K92. Knowledge of occupants and conditions (e.g., pets, children, age, health) that potentially increase the risk of sensitivity to pesticide, pesticide residue, and odor.
T59. Inform consumers of procedures to be followed before and after treatment to maintain treatment effectiveness.	K93. Knowledge of principles and practices of Integrated Pest Management (IPM). K94. Knowledge of consumer actions that reduce the effectiveness of pesticide treatment. (e.g., using over-the-counter products). K95. Knowledge of sanitation conditions that reduce the effectiveness of pesticide treatment. K96. Knowledge of conditions (e.g., weather, moisture, temperature) that reduce the effectiveness of pesticide treatment. K97. Knowledge of factors and consumer actions that maintain the effectiveness of pesticide treatment.
T60. Explain to consumers the potential for noticeable residue and odor associated with application of pesticides to different surfaces.	K98. Knowledge of attributes of pesticides used for structural pest control. K99. Knowledge of pesticide residual associated with different surfaces and treatment formulations. K100. Knowledge of the effects of temperature, rate of dilution, and ventilation on pesticide odor.

T61. Provide consumers with re-entry time after pesticide application by following product label information and the time treatment is applied.	K101. Knowledge of methods to review product label to notify consumers about re-entry time based on the pesticides applied.
T62. Inform consumers of the time span required for the reduction of pest activity.	K102. Knowledge of estimated time span required for pest control using different treatment methods.
T63. Inform consumers of pest activity requiring notification to the pest control company.	K103. Knowledge of pest activity level expected in response to different treatment methods.
T64. Inform consumer of structure points that should be repaired to exclude pests in compliance with Integrated Pest Management (IPM).	K104. Knowledge of mechanical and non-chemical methods of pest control related to the practice of Integrated Pest Management (IPM).
T65. Maintain daily work record of treatment performed indicating application site, pest treated, and details of pesticide applied.	K105. Knowledge of the procedures and content necessary to maintain records (e.g., service ticket) of daily treatments performed.

Appendix C: REFERENCES

Be familiar with references listed for the examination. Recognize that laws, rules, and standards are modified from time to time, and it is your responsibility to keep your knowledge current during the course of your future professional practice.

Structural Pest Control Act - www.pestboard.ca.gov or 916-561-8704

The Safe and Effective Use of Pesticides (3rd ed.). University of California, Statewide Integrated Pest Management Program, Agriculture and Natural Resources Publication.

Residential, Industrial, and Institutional Pest Control (2nd ed.). University of California, Statewide Integrated Pest Management Program, Agriculture and Natural Resources Publication.

Bennett, G. W., Owens, J. M., & Corrigan, R. M. ***Truman's Scientific Guide to Pest Management Operations*** (7th ed.). North Coast Media LLC & Purdue University Press.

Mallis, A. ***Handbook of Pest Control*** (10th ed.). The Mallis Handbook Company.

Robinson, W. H. ***The Application and Equipment Manual Training Set*** (1st ed.). PCT Media Group.

"Pesticide Safety Information Series (PSIS)" N Series leaflets N-1, N-2, N-3, N-4, N-5, N-6, N-7, N-8. Department of Pesticide Regulation - www.cdpr.ca.gov or 916-445-4300

HELPFUL WEBSITE LINKS

Structural Pest Control Act (Provides relevant sections of the Business and Professions Code and the California Code of Regulations that establishes the standards and performance requirements for licensees in Structural Pest Control)

<http://www.pestboard.ca.gov/pestlaw/pestact.pdf>

PSIS N Series by Department of Pesticide Regulation (DPR) (Provides informational leaflets in PDF format that helps teach about working safely with pesticides in non-agriculture settings)

- ❖ **English:** <https://www.cdpr.ca.gov/docs/whs/psisenglish.htm>
- ❖ **Spanish:** <https://www.cdpr.ca.gov/docs/whs/psisspanish.htm>
- ❖ **Punjabi:** <https://www.cdpr.ca.gov/docs/whs/psispunjabi.htm>
- ❖ **Hmong:** <https://www.cdpr.ca.gov/docs/whs/psishmong.htm>

University of California Statewide IPM Program (UC IPM) (Provides learning resources that reflect latest advances in Integrated Pest Management)

<https://ipm.ucanr.edu/PMG/menu.house.html>

<https://ipm.ucanr.edu/what-is-ipm/>

<https://www.youtube.com/@UCIPM>

Pesticide Environmental Stewardship (PES) (Provides convenient access to information on various topics regarding proper pesticide handling)

<https://pesticidestewardship.org/>



U.S. Environmental Protection Agency (EPA) (Provides information regarding federal regulations and guidelines regarding safe pesticide use and pest control practices)

<https://www.epa.gov/pesticides>

<https://www.epa.gov/safepestcontrol>

Occupational Safety and Health Administration (OSHA) (Provides information on regulations and practices to ensure safe and healthful working conditions)

<https://www.osha>

<https://www.osha.gov/heat-exposure>

<https://www.osha.gov/heat-exposure/illness-first-aid>

<https://www.osha.gov/heat-exposure/standards>

<https://www.osha.gov/publications/bytopic/ladder-safety>

<https://www.osha.gov/sites/default/files/publications/OSHA3660.pdf>

<https://www.osha.gov/sites/default/files/publications/OSHA3662.pdf>

Appendix D: SAMPLE QUESTIONS

I. Site Preparation and Understanding Label Information

1. How can the risk of a health or fire hazard best be reduced before treating an area?
 - A. Obtain a copy of the blueprints
 - B. Perform a visual inspection of the treatment area
 - C. Talk to the owner or manager about potential hazards
 - D. Notify the power and gas companies prior to treatment

Answer: B

2. Why should an applicator perform a pre-application inspection before a liquid termiticide treatment?
 - A. To determine how long the job will take
 - B. To ensure that all equipment needed is present
 - C. To find a water source in case the tank needs filling
 - D. To locate possible hazards like gas lines or power lines

Answer: D

3. What section on the pesticide label describes potential hazards and risks of exposure to people and domestic animals?
 - A. Signal Word
 - B. Directions for Use
 - C. Precautionary Statement
 - D. Statement of Practical Treatment

Answer: C.

II. Equipment Selection, Calibration, and Usage

4. Which of the following dusters is used to apply small amounts of dust into small, confined areas or cracks and crevices?
 - A. Bulb
 - B. Power
 - C. Fogger
 - D. Compressed-air

Answer: A

5. What two factors reduce pesticide drift when spraying pesticide?
 - A. Lowered pressure and decreased droplet size
 - B. Lowered pressure and increased droplet size
 - C. Raised pressure and increased droplet size
 - D. Raised pressure and use of pin stream tip

Answer: B.

6. Which of the following devices should be used to prevent a metal pipe or conduit rupture, when drilling and treating for subterranean termites?
- A. Small drill bits
 - B. Power inverter
 - C. Surge protector
 - D. Ground-fault interrupter

Answer: D.

III. Pesticide Application, Monitoring, and Maintenance

7. A single spot treatment should cover less than how many feet?
- A. 2 square feet
 - B. 2 linear feet
 - C. 3 square feet
 - D. 3 linear feet

Answer: A.

8. What method should an applicator use to treat for pests in wall voids?
- A. Applying bait at the base of the wall
 - B. Applying dust with a bulb-type duster
 - C. Using a power sprayer to get into the void
 - D. Using a liquid treatment with a backpack sprayer

Answer: B

9. Why should monitoring devices be placed in areas of expected pest activity?
- A. To meet label requirements
 - B. To add value to the service being provided
 - C. To fulfill the customer's request for installation
 - D. To determine the type and severity of an infestation

Answer: D

10. What practice is a priority for maintaining treatment effectiveness?
- A. Customer education
 - B. High dosage application
 - C. Semi-weekly application
 - D. Regular use of various pesticide combination

Answer: A.

IV. Environmental Protection Standards and Safety Procedures for Handling Pesticides, Materials, and Equipment

11. What minimum amount of rinse medium must be used for triple rinsing a pesticide container of less than 5-gallon capacity before the container is disposed?
- A. 1/2 container volume
 - B. 1/3 container volume
 - C. 1/4 container volume
 - D. 1/5 container volume

Answer: C

12. What step should an applicator take first in the event of a minor chemical spill?
- A. Contain it as quickly as possible
 - B. Finish the job, then clean up all small spills
 - C. Call the office for information or directions
 - D. Call the fire department to handle the spill

Answer: A

13. In which of the following situations may pesticides be transported in the cab or passenger area of a truck?
- A. If the pesticides are in a food-type container
 - B. Pesticides may never be transported in the passenger area
 - C. If the product is a solid or bait material and is labeled in such a manner
 - D. If the product is in the original packaging and picked up from the manufacturer's distribution site

Answer: B

14. What identification sign should be posted outside a pesticide storage area and service vehicle?
- A. Warning: No smoking
 - B. Danger: Pesticide storage area
 - C. Unauthorized persons are prohibited
 - D. Emergency contact list is posted in the office

Answer: B.

V. Personal Protection and Safety

15. What is the preferred recommendation if an applicator gets pesticide in his or her eyes?
- A. Immediately flush with high-pressure water, then call 911 and poison control
 - B. Place a clean, wet cloth over the eyes, and transport to the nearest hospital
 - C. Immediately call poison control and follow their treatment recommendations
 - D. Flush with copious amounts of water for 15 minutes and contact poison control

Answer: D



16. What is the minimum length a ladder should extend above a single-story roof?

- A. 2 feet
- B. 3 feet
- C. 4 feet
- D. 5 feet

Answer: B

17. How should an applicator determine what personal protective equipment (PPE) to use when applying pesticide?

- A. Follow company policy
- B. Read the pesticide label
- C. Follow personal preference
- D. Pay attention to weather conditions

Answer: B.

VI. Consumer Notification and Safety

18. When must a customer receive written notice of whom to contact about symptoms of pesticide poisoning?

- A. Immediately after application
- B. No later than before application
- C. No later than 24 hours after application
- D. No later than 48 hours after application

Answer: A

19. Which of the following sources should an applicator consult to determine re-entry time after treatment?

- A. Company policy
- B. Pesticide labels
- C. Laws and regulations book
- D. Pesticide Safety Information "N" Series document

Answer: B

20. What work process is involved in Integrated Pest Management?

- A. Use of chemical and non-chemical means to control the activity of pests
- B. Treatment of subarea soils when dry enough to prevent chemical runoff
- C. Treatment of areas of known infestation with low residue pesticide
- D. High-pressure spraying of the yard with low residue pesticide

Answer: A

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**STATE OF CALIFORNIA
NOTICE OF ELIGIBILITY**

You are eligible to participate in the written examination for licensure. This is the **ONLY** notice of eligibility you will receive from the Board for this examination. Your address label contains important date information. In the upper left corner of the address label (above your name) is the date your application for examination was approved; following that is the date by which you must take your examination. You must take the written examination by the date specified on the label, or you will be required to re-apply.

This handbook provides important information regarding written examination procedures and content. To schedule your examination, please refer to the instructions in this handbook.
