

**Structural Pest Control Board
2005 Evergreen Street, Suite 1500
Sacramento, California 95815
www.pestboard.ca.gov**

Branch 3 Field Representative Written Examination

CANDIDATE HANDBOOK



PSI Services LLC
<https://test-takers.psiexams.com/caspcb>

CONTENT OUTLINE

Purpose	2	Security Procedures	7
Examination Scheduling Procedures	2	Taking the Examination by Computer	8
Internet Scheduling	2	Identification Screen	8
Telephone Scheduling	2	Tutorial.....	8
Canceling an Examination.....	2	Test Question Screen.....	8
Missed Appointment or Late Cancellation	2	Examination Results	8
Taking a Re-examination	3	Abandonment of Application/Ineligibility	8
Emergency Examination Center Closing.....	3	The Examination	8
Examination Site Locations.....	3	Examination Plan (Outline)	9
Special Accommodations Available	6	Content Specifications	10
Reporting to the Examination Site	6	References	22
Required Identification at the Examination Site.....	6	Helpful Website Links	22
		Sample Questions	23

FOR MORE INFORMATION

All questions about examination scheduling should be directed to:

PSI Services LLC
 (877) 392-6422 • TTY (800) 735-2929
<https://test-takers.psiexams.com/caspcb>

Questions about examination content or licensing should be directed to:

Structural Pest Control Board
 2005 Evergreen Street, Suite 1500
 Sacramento, California 95815
 (916) 561.8704 • Fax (916) 263.2469
www.pestboard.ca.gov

SCHEDULING INFORMATION

Date Scheduled: _____

Name of Scheduler: _____

Date of Exam: _____

Time of Exam: _____

Test Site Location: _____

PURPOSE

To ensure entry-level competence, the Structural Pest Control Board requires an examination to assess the candidate's ability to apply knowledge of inspection, identification, pesticide equipment, pesticide mixing and formulation, and pesticide application procedures to the practice of pest control.

Candidates should also be familiar with the Department of Pesticide Regulations Safety Information Series that covers worker safety; storage, moving and disposal of pesticides; and safety rules for handling pesticides.

EXAMINATIONS BY PSI

The Board has contracted with PSI to conduct its examination program. PSI provides examinations through a network of computer examination centers in California and twenty-two additional nationwide sites.

All questions regarding the scheduling and administration of examinations should be directed to PSI.

PSI Services LLC
3210 E Tropicana
Las Vegas, NV 89121

(877) 392-6422 • Fax (702) 932-2666 • TTY (800) 735-2929
<https://test-takers.psiexams.com/caspcb>

All other questions about examinations should be directed to the Board.

Structural Pest Control Board
2005 Evergreen Street, Suite 1500
Sacramento, California 95815
(916) 561.8704 • Fax (916) 263.2469
www.pestboard.ca.gov

EXAMINATION SCHEDULING PROCEDURES

Once you have been approved for examination by the Board, you are responsible for contacting PSI to schedule an appointment to take the examination. You may schedule the examination via the Internet at <https://test-takers.psiexams.com/caspcb>, or by telephone at (877) 392-6422.

- **FIRST TIME EXAMINEES:** Examination eligibility expires, and an application is deemed abandoned, if the applicant fails to sit for examination within six months.
- **RE-EXAMINATION APPLICANTS:** Examination eligibility expires and an applicant becomes ineligible to sit for examination when an applicant fails any written examination and does not retake the examination within six months from the date of that failure.

The PSI examination centers are open for testing during normal working hours of 8:00 AM to 5:00 PM Monday through Friday, and operating hours on Saturday, except for the following major holidays:

New Year's Day	Labor Day
Martin Luther King, Jr. Day	Thanksgiving Day
Presidents Day	Day After Thanksgiving
Memorial Day	Christmas Day
Juneteenth	Day After Christmas
Independence Day	

INTERNET SCHEDULING

You may schedule your examination by completing the online Test Registration Form. The Test Registration Form is available at PSI's website, <https://test-takers.psiexams.com/caspcb>. You may schedule for an examination via the Internet 24 hours a day.

Log onto PSI's website and select Sign in / Create Account. Select Create Account. You are now ready to pay and schedule for the exam. Enter your zip code and a list of the testing sites closest to you will appear. Once you select the desired test site, available dates will appear.

TELEPHONE SCHEDULING

Call PSI at (877) 392-6422 Monday through Friday between 4:30 am and 7:00 pm, or Saturday-Sunday between 8:00 am and 2:00 pm, Pacific Time, to schedule your appointment for the examination. Scheduling services are also available via our Telecommunications Device for the Deaf (TDD) by calling (800)735-2929.

CANCELING AN EXAMINATION APPOINTMENT

You may cancel and reschedule an examination appointment without forfeiting your fee ***if your cancellation notice is received two (2) days prior to the scheduled examination date.*** For example, for a 9:00 a.m. Monday appointment, the cancellation notice would need to be received before 9:00 a.m. on the previous Saturday. To cancel or reschedule, call PSI at (877) 392-6422.

Note: A voice mail message is not an acceptable form of cancellation. You must use the PSI Website or call PSI and speak directly to a Customer Service Representative to cancel or reschedule your examination and not forfeit the fee.

MISSED APPOINTMENT OR LATE CANCELLATION

If you miss your appointment, you will not be able to take the examination as scheduled. You will forfeit your examination fee if:

- You do not cancel your appointment 2 days before the scheduled examination date;
- You do not appear for your examination appointment;
- You arrive after examination start time;
- You do not present proper identification when you arrive for the examination.

RE-EXAMINATION

Candidates who fail are eligible to re-take the examination. A Request for Re-examination form will be provided with the score report at the test center or may be obtained by contacting the Board.

To apply for re-examination, candidates must complete the form and submit it to the Board with the correct fee.

EXAMINATION SITE CLOSING FOR AN EMERGENCY

In the event that severe weather or another emergency forces the closure of an examination site on a scheduled examination date, your examination will be rescheduled. PSI personnel will attempt to contact you in this situation; however, you may check the status of your examination schedule by calling (877) 392-6422. Every effort will be made to reschedule your examination as soon as possible and you will not be penalized. You will be rescheduled at no additional charge.

EXAMINATION SITE LOCATIONS

The California examinations are administered at the PSI examination centers in California as listed below:

CLICK HERE FOR THE TEST SITE PHONE NUMBERS

The California examinations are administered at the PSI examination centers in California as listed below:

AGOURA HILLS

30851 AGOURA RD SUITE 302
AGOURA HILLS, CA 91301

FROM THE EAST: TAKE US-101 N/VENTURA FWY WEST TO REYES ADOBE RD (EXIT 38). TURN LEFT ONTO REYES ADOBE RD. TURN RIGHT ONTO AGOURA RD. 30851 AGOURA RD IS ON THE RIGHT.

FROM THE WEST: TAKE US-101 S TO LINDERO CYN RD (EXIT 39). TURN RIGHT ONTO LINDERO CANYON RD. TURN LEFT ONTO AGOURA RD. 30851 AGOURA RD IS ON THE LEFT.

ATASCADERO

7305 MORRO RD, SUITE 201A
ATASCADERO, CA 93422

FROM US-101 N, TAKE THE CA-41 EXIT (EXIT 219) TOWARD MORRO RD. TURN LEFT ONTO EL CAMINO REAL. TURN LEFT ONTO CA-41/MORRO RD.

FROM US-101 S, TAKE THE MORRO RD/CA-41 EXIT (EXIT 219), TURN RIGHT ONTO CA-41/MORRO RD.

BAKERSFIELD

5405 STOCKDALE HIGHWAY
SUITE 103

BAKERSFIELD, CA 93309

FROM INTERSTATE 5-SOUTH, TAKE THE STOCKDALE HIGHWAY EXIT (EXIT 253). TURN RIGHT ONTO STOCKDALE HIGHWAY. END AT 5405 STOCKDALE HIGHWAY.

FROM INTERSTATE 5-NORTH TOWARD BAKERSFIELD, KEEP LEFT TO TAKE CALIFORNIA 99 NORTH VIA EXIT 221 TOWARD BAKERSFIELD/FRESNO. TAKE THE CALIFORNIA 58 EAST EXIT TOWARD TEHACHAPI/MOJAVE. TAKE THE EXIT ON THE LEFT TOWARD CALIFORNIA STATE UNIVERSITY/STOCKDALE HIGHWAY/BRUNDAGE LANE. TURN LEFT ONTO WIBLE ROAD, TURN SLIGHT LEFT ONTO STOCKDALE HIGHWAY. END AT 5405 STOCKDALE HIGHWAY.

CARSON

17420 S. AVALON BLVD, SUITE 205
CARSON, CA 90746

FROM CA-91 E/GARDENA FWY TAKE THE AVALON EXIT. OFF RAMP WILL LEAD YOU ONTO ALBERTONI ST. MAKE A RIGHT ONTO AVALON BLVD AND WE ARE LOCATED ON THE RIGHT HANDSIDE (SAME PARKING LOT AS CARL'S JR).

FROM CA-91 W TAKE THE AVALON EXIT. MAKE A LEFT ONTO AVALON BLVD. MAKE A U-TURN ON AVALON BLVD AND ALBERTONI ST. WE

ARE LOCATED ON THE RIGHT-HAND SIDE. (SAME PARKING LOT AS CARL'S JR).

DIAMOND BAR

21660 EAST COPLEY DR SUITE 215
DIAMOND BAR, CA 91765

FROM I-10 E, TAKE THE GRAND AVE EXIT (EXIT 38A). TURN RIGHT ONTO S GRAND AVE. TURN RIGHT ONTO GOLDEN SPRINGS DR. TURN LEFT ONTO COPLEY DR.

FROM 60 WEST, TAKE GRAND AVE EXIT (EXIT 24B).

TURN LEFT ONTO GRAND AVE. TURN RIGHT ONTO GOLDEN SPRINGS DR. TURN LEFT ONTO COPLEY DR. 21660 COPLEY DR, STE 260 IS ON THE LEFT.

EL MONTE - SANTA FE SPRINGS

10330 PIONEER BOULEVARD, SUITE 285
SANTA FE SPRINGS, CA 90670

FROM THE I-5 NORTH TAKE NORWALK BLVD (EXIT 121), TURN RIGHT ONTO NORWALK BLVD. TURN LEFT ONTO IMPERIAL HWY/CA-90. TURN RIGHT ONTO PIONEER BLVD, TESTING CENTER WILL BE ON YOUR RIGHT.

FRESNO

351 E. BARSTOW AVE, SUITE 101
FRESNO, CA 93710

FROM CA-41 S, TAKE THE BULLARD AVE EXIT. TURN LEFT ONTO E BULLARD AVE. TURN RIGHT ONTO N FRESNO ST. PASS THROUGH THE INTERSECTION OF FRESNO AND BARSTOW AVE. TAKE THE FIRST DRIVEWAY ON THE RIGHT-HAND SIDE.

FROM CA-41 N, TAKE THE SHAW AVE EXIT TOWARD CLOVIS. TURN RIGHT ONTO E SHAW AVE. TURN LEFT ONTO N FRESNO ST. TURN LEFT INTO THE LAST DRIVEWAY BEFORE BARSTOW AVE. TESTING CENTER IS IN THE OFFICE COMPLEX ON THE SW CORNER OF BARSTOW AND FRESNO ST.

IRVINE

8 CORPORATE PARK, SUITE 200
IRVINE, CA 92606

FROM I-405 S - USE THE 2ND LANE FROM RIGHT TO TAKE EXIT 7 FOR JAMBOREE RD, THEN USE THE LEFT 2 LANES TO TURN LEFT ONTO JAMBOREE RD. GO ABOUT 1.5 MILES THEN TURN RIGHT ONTO BECKMAN AVE. TAKE THE FIRST RIGHT ONTO CORPORATE PARK. 8 CORPORATE PARK IS THE SECOND BUILDING ON THE RIGHT.

FROM I-5 S - TAKE EXIT 100 FOR JAMBOREE RD. USE THE 2ND FROM RIGHT LANE TO TURN RIGHT ONTO JAMBOREE RD. TAKE THE RAMP TO JAMBOREE RD THEN KEEP LEFT AT THE FORK TO CONTINUE ONTO JAMBOREE RD. GO ABOUT 2.2 MILES THEN TURN LEFT ONTO BECKMAN AVE. TAKE THE FIRST RIGHT ONTO CORPORATE PARK. 8 CORPORATE PARK IS THE SECOND BUILDING ON THE RIGHT.

ONCE PARKED, PROCEED THROUGH THE FRONT ENTRANCE AND TAKE THE ELEVATOR TO THE SECOND FLOOR. THE TEST CENTER IS IN SUITE 200.

LAWNDALE

THE BAYTOWER CORPORATE CENTER
15901 HAWTHORNE BLVD, SUITE 330

LAWNDALE, CA 90260

FROM I-5S, MERGE ONTO CA-110S, WHICH BECOMES I-110S. MERGE ONTO I-105W. TAKE THE I-405S/I-405N EXIT AND MERGE ONTO I-405S. TURN RIGHT ONTO INGLEWOOD AVE. TURN LEFT ONTO MANHATTAN BEACH BLVD. TURN RIGHT ONTO HAWTHORNE BLVD.

REDDING

2861 CHURN CREEK, UNIT C
REDDING, CA 96002

FROM I-5 S, TAKE THE CYPRESS AVENUE EXIT (677). TURN RIGHT ONTO E. CYPRESS AVE. TURN RIGHT ON CHURN CREEK RD.

FROM I-5 N TOWARDS SACRAMENTO, TAKE THE CYPRESS AVE EXIT (677). TURN LEFT ONTO E. CYPRESS AVE. TURN RIGHT ONTO CHURN CREEK RD.

FROM 299 E TOWARDS REDDING, START GOING WEST ON CA-299. MERGE ONTO I-5 S RAMP ON THE LEFT TOWARDS SACRAMENTO. TAKE

THE CYPRESS AVE EXIT (677). TURN LEFT ONTO E. CYPRESS AVE. TURN RIGHT ONTO CHURN CREEK RD.

FROM 299 W TOWARDS REDDING. START GOING EAST ON CA-299 TOWARDS WEAVERVILLE/REDDING. FROM 299 EAST TURN RIGHT ONTO CA-273/CA-299 E/MARKET STREET. TURN LEFT ONTO CA-299-E. MERGE ONTO I-5 S VIA EXIT 2A TOWARDS RED BLUFF/SACRAMENTO. TAKE THE CYPRESS AVE EXIT (677). TURN LEFT ONTO E. CYPRESS AVE. TURN RIGHT ONTO CHURN CREEK RD.

RIVERSIDE

7888 MISSION GROVE PARKWAY S., SUITE 130
RIVERSIDE, CA 92508

FROM THE CA-91W TOWARD RIVERSIDE/BEACH CITIES, TAKE THE CENTRAL AVENUE EXIT TOWARD MAGNOLIA CENTER. TURN LEFT ONTO CENTRAL AVE. CENTRAL AVE BECOMES ALESSANDRO BLVD. VEER TO THE RIGHT, THEN STAY STRAIGHT TO GO ONTO TRAUTWEIN RD (YOU WILL PASS COMMUNICATIONS CENTER DR). TURN LEFT ONTO MISSION GROVE PKY W.

FROM THE HIGH DESERT/SAN BERNARDINO AREA 215 S, WHERE THE 60 FWY, 91 FWY, AND THE 215 FWY SPLIT, TAKE 215S (SIGNS FOR THE 60 EAST INDIO). TAKE EXIT 27C FOR ALESSANDRO BLVD, TURN RIGHT ONTO E ALESSANDRO BLVD, TURN LEFT ONTO MISSION GROVE PKWY S.

SACRAMENTO

8950 CAL CENTER DR, SUITE 158
BUILDING TWO
SACRAMENTO, CA 95826

FROM US-50 E: USE THE RIGHT TWO LANES TO TAKE EXIT 11 FOR WATT AVE. USE THE RIGHT 2 LANES TO TURN RIGHT ONTO WATT AVE. USE THE LEFT LANE TO TURN LEFT AT THE FIRST CROSS STREET ONTO FOLSOM BLVD. USE THE LEFT TWO LANES TO TURN LEFT ONTO MANLOVE RD. TURN LEFT ONTO CAL CENTER DR. BUILDING 8950 WILL BE ON THE LEFT.

FROM US-50 W: USE THE RIGHT TWO LANES TO TAKE EXIT 11 FOR WATT AVE. USE THE LEFT 2 LANES TO TURN LEFT ONTO WATT AVE. USE THE LEFT LANE TO TURN LEFT AT THE FIRST CROSS STREET ONTO FOLSOM BLVD. USE THE LEFT TWO LANES TO TURN LEFT ONTO MANLOVE RD. TURN LEFT ONTO CAL CENTER DR. BUILDING 8950 WILL BE ON THE LEFT.

SAN DIEGO

5440 MOREHOUSE DRIVE, SUITE 3100
SAN DIEGO, CA 92121

FROM I-805 S, TAKE THE SORRENTO VALLEY RD/MIRA MESA BLVD EXIT. TURN LEFT ONTO MIRA MESA BLVD, TURN LEFT ONTO SCRANTON ROAD. TURN RIGHT ONTO MOREHOUSE DRIVE.

FROM I-805 N TOWARD LOS ANGELES, TAKE THE MIRA MESA BLVD/VISTA SORRENTO PKWY EXIT. TURN RIGHT ONTO MIRA MESA BLVD. TURN LEFT ONTO SCRANTON RD. TURN RIGHT ONTO MOREHOUSE DR.

ADDITIONAL PARKING CAN BE FOUND (ON TOP OF THE AT&T BUILDING) BY CONTINUING ON MOREHOUSE PAST OUR BUILDING AND TURNING LEFT AT THE NEXT DRIVEWAY UP THE HILL.

SAN FRANCISCO

150 EXECUTIVE PARK BLVD., STE 2400
SAN FRANCISCO, CA 94134

I-80 W BECOMES US-101 S. TAKE EXIT 429A TOWARD MONSTER PARK/TUNNEL AVE. TAKE THE RAMP TOWARD 3COM PARK. TURN RIGHT ONTO ALANNA RD. TURN LEFT ONTO EXECUTIVE PARK BLVD.

SANTA CLARA

2936 SCOTT BLVD
SANTA CLARA, CA 95054

FROM US-101 N, TAKE THE SAN TOMAS EXPWY/MONTAGUE EXPWY EXIT- EXIT 392. TAKE THE SAN TOMAS EXPWY RAMP. MERGE ONTO SAN TOMAS EXPY/CR-G4. TURN LEFT ONTO SCOTT BLVD.

FROM I-880 S TOWARD SAN JOSE, TAKE THE MONTAGUE EXPWY EXIT (7). TAKE THE MONTAGUE EXPWY WEST RAMP. MERGE ONTO MONTAGUE EXPY/CR-G4 E. TURN LEFT ONTO E TRIMBLE RD. E

TRIMBLE RD BECOMES DE LA CRUZ BLVD. TURN SLIGHT RIGHT ONTO CENTRAL EXPY/CR-G6 W. TURN SLIGHT RIGHT ONTO SCOTT BLVD.

SANTA ROSA

160 WIKIUP DRIVE, SUITE 105
SANTA ROSA, CA 95403

FROM US-101 N, TAKE MARK WEST SPRINGS/RIVER ROAD EXIT. TURN RIGHT ON MARK WEST SPRINGS. TURN LEFT AT OLD REDWOOD HIGHWAY. TURN RIGHT ON WIKIUP DRIVE. FIRST DRIVEWAY ON RIGHT.

FROM US-101 S, TAKE MARK WEST SPRINGS/RIVER ROAD EXIT. TURN LEFT ON MARK WEST SPRINGS. TURN LEFT AT OLD REDWOOD HIGHWAY. TURN RIGHT ON WIKIUP DRIVE. FIRST DRIVEWAY ON RIGHT.

UNION CITY

32960 ALVARADO-NILES RD, SUITE 650
UNION CITY, CA 94587

FROM I-880 N - AT EXIT 23, TAKE RAMP RIGHT AND FOLLOW SIGNS FOR ALVARADO NILES RD. TURN RIGHT ONTO ALVARADO NILES RD. AFTER ABOUT A MILE, MAKE A U-TURN AT DOWE AVE. TAKE THE FIRST RIGHT INTO THE OFFICE PARK AND THEN TAKE THE FIRST LEFT ONCE ON THE PROPERTY. SUITE 650 WILL BE IN THE FIRST BUILDING ON YOUR RIGHT. FROM I-880 S - AT EXIT 23, TAKE RAMP RIGHT AND FOLLOW SIGNS FOR ALVARADO NILES RD. TURN LEFT ONTO ALVARADO NILES RD. AFTER ABOUT A MILE, MAKE A U-TURN AT DOWE AVE. TAKE THE FIRST RIGHT INTO THE OFFICE PARK AND THEN TAKE THE FIRST LEFT ONCE ON THE PROPERTY. SUITE 650 WILL BE IN THE FIRST BUILDING ON YOUR RIGHT.

VENTURA

4245 MARKET ST, SUITE 208
VENTURA, CA 93003

FROM US-101N, TAKE THE TELEPHONE ROAD (EXIT 65). TURN LEFT ONTO TELEPHONE ROAD. TURN RIGHT ONTO MARKET STREET.

VISALIA

3400 W MINERAL KING AVE, SUITE D
VISALIA, CA 93291

FROM CA-99N, MERGE ONTO CA-198E VIA EXIT 96 TOWARD VISALIA/SEQUOIA NAT'L PARK. TAKE THE EXIT TOWARD DEMAREE STREET. MERGE ONTO W NOBLE AVENUE. TURN LEFT ONTO S COUNTY CENTER DRIVE. TAKE THE 1ST LEFT ONTO W MINERAL KING AVENUE.

WALNUT CREEK

175 LENNON LANE, SUITE 203
WALNUT CREEK, CA 94598

FROM I-5N, KEEP LEFT TO TAKE I-580W TOWARD TRACY/SAN FRANCISCO. MERGE ONTO I-680N VIA EXIT 44B TOWARD SACRAMENTO/WALNUT CREEK/CONCORD. TAKE THE YGNACIO VALLEY ROAD EXIT AND TURN RIGHT. TURN LEFT ONTO LENNON LANE.

The following out-of state sites will also offer this examination.

ALBUQUERQUE

9550 SAN MATEO BLVD, N.E., SUITE G
ALBUQUERQUE, NM 87113

FROM I-25 S -TAKE EXIT 234 NM-556/ROY AVE TOWARD TRAMWAY RD. CONTINUE ONTO PAN AMERICAN FRONTAGE RD S FOR .2 MILES CONTINUE ONTO PAN AMERICAN FREEWAY NE AND GO .4 MILES. TURN RIGHT ONTO VENICE AVE NE AND GO .3 MILES. THE PSI OFFICE IS THE LAST BUILDING ON THE LEFT BEFORE YOU REACH SAN MATEO. THE MAIN ENTRANCE THAT FACES SAN MATEO IS WHERE TEST TAKERS WILL ENTER. THE ENTRANCE FACING VENICE AVE WITH BE WHERE LICENSING CANDIDATES WILL REPORT.

ATLANTA (MARIETTA)

2100 ROSWELL ROAD NE, SUITE 2128
MARIETTA, CA 30062

FROM I-75 NORTHBOUND, TAKE EXIT #263 - THE 120 LOOP, EAST TOWARD ROSWELL. DRIVE APPROXIMATELY 1.5 MILES (PAST POWERS FERRY AND LOWER ROSWELL ROADS) AND EXIT RIGHT TOWARD ROSWELL. MAKE A RIGHT AT THE LIGHT OFF OF THE EXIT AND ONTO ROSWELL ROAD. PAVILIONS AT EAST LAKE SHOPPING CENTER IS 1/2

MILE ON RIGHT. THE SITE IS LOCATED IN SUITE 2128 IN THE SAME SHOPPING CENTER AS KROGERS.

BOSTON (CHARLESTOWN)

WASHINGTON CROSSING
56 ROLAND ST, SUITE 305
CHARLESTOWN, MA 02129

FROM THE NORTH: TAKE I-93 SOUTH. EXIT 28 -BOSTON/SULLIVAN SQ./CHARLESTOWN. MERGE INTO MYSTIC AVE. TAKE I-93S RAMP TO BOSTON/SULLIVAN SQ./CHARLESTOWN (TAKE RAMP DO NOT GET ON HIGHWAY). MAKE SLIGHT LEFT TURN ON TO MAFFA WAY. MAKE SLIGHT RIGHT TURN ON TO CAMBRIDGE STREET. AT FIRST TRAFFIC LIGHT, MAKE LEFT ON TO CARTER STREET. TURN RIGHT ON TO ROLAND STREET. END AT 56 ROLAND. ENTER THROUGH NORTH LOBBY. DO NOT PARK IN THE BUILDING'S PARKING LOT.

FROM THE SOUTH: TAKE I-93 NORTH. EXIT 28 - RT 99/SULLIVAN SQ./SOMERVILLE. MAKE LEFT ON TO CAMBRIDGE ST. AT FIRST TRAFFIC LIGHT, MAKE LEFT ON TO CARTER STREET. TURN RIGHT ON TO ROLAND STREET. END AT 56 ROLAND STREET (BUILDING ON LEFT, PARKING LOT ON RIGHT). ENTER THROUGH NORTH LOBBY. DO NOT PARK IN THE BUILDING'S PARKING LOT.

CHARLOTTE

TYVOLA EXECUTIVE PARK 1
5701 WESTPARK DR, #101
CHARLOTTE, NC 28217

FROM I-77S TOWARDS COLUMBIA, EXIT TYVOLA ROAD (EXIT #5). TURN LEFT AT TYVOLA ROAD. MAKE A RIGHT AT WESTPARK DR.

FROM I-77N, EXIT TYVOLA ROAD (EXIT #5). BEAR RIGHT AT TYVOLA ROAD. TURN RIGHT AT WESTPARK DR.

CHERRY HILL

901 LINCOLN DR W, SUITE 130
MARLTON, NJ 08053

FROM NJ-73 NORTH - TAKE THE RAMP ON THE ON THE RIGHT FOR NJ-73 NORTH AND HEAD TOWARDS NEW JERSEY TURPIKE/PALMYRA/TACONY. GO 1.6 MILES THEN BEAR RIGHT TO TURN ONTO LINCOLN DR EAST. TURN LEFT ONTO LINCOLN DR E, WHICH THEN TURNS INTO LINCOLN DR. AT THE LIGHT, GO STRAIGHT ONTO LINCOLN DR WEST.

CHICAGO

332 S. MICHIGAN AVENUE
SUITE 525
CHICAGO, IL 60604

TAKE US-41S WHICH BECOMES I-94E. TAKE THE W JACKSON BLVD EXIT (51F). TURN LEFT ON W JACKSON BLVD. TURN RIGHT ON S MICHIGAN AVE.

CRANBERRY TOWNSHIP

CRANBERRY CORPORATE BUSINESS CENTER
213 EXECUTIVE DR., SUITE 150
CRANBERRY TOWNSHIP, PA 16066

FROM I-79 EXIT CRANBERRY-MARS ROUTE 228, GO WEST. CROSS OVER ROUTE 19 ONTO FREEDOM ROAD. GO THREE TRAFFIC LIGHTS THEN TURN RIGHT ONTO EXECUTIVE DRIVE. BUILDING IS DIRECTLY ACROSS FROM HAMPTON INN.

DALLAS

1701 N COLLINS BLVD, SUITE 130
RICHARDSON, TX 75080

FROM US-75 NORTH TAKE EXIT 26 ONTO N. CENTRAL EXPRESSWAY TOWARD COLLINS BLVD./CAMPBELL RD. TURN LEFT ONTO CAMPBELL RD. TURN LEFT ON COLLINS BLVD. BUILDING IS ON RIGHT.

HOUSTON (NORTHWEST)

9800 NORTHWEST FREEWAY
SUITE 200
HOUSTON, TX 77092

FROM HWY 290 DRIVING SOUTHEAST, MERGE ONTO LOOP 610 NORTH. EXIT AT T.C. JESTER AND THEN U-TURN UNDER LOOP 610. STAY ON THE FEEDER ROAD, SHERATON HOTEL IS ON THE RIGHT AS THE ROAD CURVES RIGHT. TURN INTO THE PARKING LOT IMMEDIATELY AFTER THE

SHERATON HOTEL AND BEFORE THE OFFICE BUILDING. CENTER IS ON THE 2ND FLOOR.

MILFORD

500 BIC DRIVE
SUITE 101
MILFORD, CT 06461

FROM HIGHWAY I-95 EXIT 35. GO TOWARD BIC DRIVE. GO .5 MILES TO 500 BIC DRIVE WHICH IS AT GATE 1 OF THE FORMER BIC COMPLEX. GO TO THE REAR OF THE LOT AND PARK. WALK DOWN THE HILL IN FRONT OF THE BUILDING AND ENTER THE FRONT DOOR. SIGNS WILL DIRECT YOU TO SUITE 101 (PSI).

NASHVILLE

THE OAKS
1102 KERMIT DRIVE, SUITE 101
NASHVILLE, TN 37217

FROM I-40 EAST: TAKE EXIT ONTO I-24 (EXIT 213-A). TAKE MURFREESBORO ROAD AT THE FIRST EXIT (EXIT 52). STAY IN THE RIGHT LANE ON THE RAMP, AS THE EXIT APPEARS WHILE YOU ARE STILL IN THE CURVE. ON MURFREESBORO, STAY IN THE LEFT LANE. YOU WILL PASS DAYS INN AND SUPER GIGANTE GROCERY ON YOUR RIGHT. TURN LEFT ONTO KERMIT DRIVE WHEN THERE IS A MCDONALDS ON YOUR RIGHT. PSI IS IN THE FIRST BUILDING ON YOUR LEFT.

FROM I-40 WEST: TAKE EXIT ONTO BRILEY PARKWAY, TURN LEFT ONTO BRILEY PWY. EXIT ONTO MURFREESBORO RD. STAY IN THE RIGHT LANE. TURN RIGHT ONTO KERMIT DRIVE. PSI IS IN THE FIRST BUILDING ON YOUR LEFT.

NORTH SALT LAKE CITY

25 NORTH 400 WEST, SUITE 7
NORTH SALT LAKE CITY, UT 84054

(THE CITY OF NORTH SALT LAKE NOT SALT LAKE CITY PROPER. THE PSI TEST SITE IS IN DAVIS COUNTY JUST NORTH OF THE FLYING J REFINERY.)

FROM SALT LAKE CITY AND THE SOUTH.

MERGE ON TO I-15N. TAKE EXIT 312 AND MERGE ON TO US89 NORTH FOR ABOUT 1.8 MILES. TURN LEFT ONTO E CENTER ST AND GO WEST FOR ABOUT .6 MILES. TURN RIGHT ON TO 400 W.

FROM THE NORTH

MERGE ONTO I-15 S SALT LAKE. TAKE THE CENTER ST., EXIT 314. TURN RIGHT ONTO W CENTER ST. TURN RIGHT ONTO 400 W.

FROM I-80 EAST MERGE TO I-215 NORTH. TAKE THE REDWOOD RD/UT-68 EXIT 28 AND TURN RIGHT ONTO CENTER STREET.

PHOENIX

5727 N 7TH ST.
SUITE 301
PHOENIX, AZ 85014

FROM I-17 SOUTH EXIT TO BETHANY HOME ROAD. GO LEFT (EAST) ON BETHANY HOME. TURN RIGHT (SOUTH) ON 7TH STREET. THE PSI SITE IS ON THE EAST SIDE OF THE STREET JUST BEFORE MISSOURI. IT IS A 4 STORY GLASS BUILDING.

WILSONVILLE

25195 SW PARKWAY, SUITE 105
WILSONVILLE, OR 97070

GOING SOUTH: OFF I5, TAKE EXIT 286 (ELLINGENS/BOONES FERRY RD). TURN LEFT AND CROSS BACK OVER THE FREEWAY. TURN LEFT AT 2ND SIGNAL LIGHT (PARKWAY AVE.) TURN INTO PARKWAY PLAZA PARKING LOT (ACROSS THE STREET FROM SHRINER'S). WE ARE LOCATED IN THE MAIN ENTRANCE FIRST DOOR ON THE RIGHT.

QUEENS

THE SHOPS AT ATLAS PARK
71-19 80TH STREET, SUITE 8307
GLENDALE (QUEENS), NY 11385

FROM I-678 S, TAKE THE J ROBINSON PKWY EXIT- EXIT 7. TAKE THE FOREST PARK DR EXIT- EXIT 4- TOWARD MYRTLE AVE / WOODHAVEN BLVD. TAKE THE RAMP TOWARD MYRTLE AVE / WOODHAVEN BLVD. TURN SLIGHT RIGHT ONTO FOREST PARK DR. TURN RIGHT ONTO MYRTLE AVE. TURN LEFT ONTO 80TH ST. GO TO 2ND LIGHT PAST MYRTLE AVE OVER SMALL OVERPASS MAKE A RIGHT INTO ATLAS PARK.

MAKE A RIGHT AT STOP SIGN TO GET INTO PARKING LOT. ONCE PARKED, GO TO TOP FLOOR OF PARKING LOT, TURN RIGHT AND WALK UNTIL YOU SEE "MARKET PLAZA". TAKE ELEVATOR TO THE 3RD FLOOR. OFFICES ARE LOCATED IN THE RED BRICK BUILDING.

RICHMOND (BOULDERS II)
7400 BEAUFONT SPRINGS DR
BOULDERS II BUILDING, SUITE 560
RICHMOND, VA 23225

FROM VA-150 N - TAKE THE US-60 W/MIDLOTHIAN TURNPIKE EXIT TOWARDS MIDLOTHIAN. MERGE ONTO US-60 W. IN .3 MILES, TURN RIGHT TOWARDS SPRINGLINE DR. IN .3 MILES, TURN LEFT ONTO BEAUFONT SPRINGS DR. IN ABOUT .3 MILES THE BUILDING SHOULD BE ON THE RIGHT. A SIGN NEAR THE ROAD SAYS "BOULDERS II" TO LET YOU KNOW YOU ARE AT THE RIGHT BUILDING. ONCE PARKED, GO INSIDE THE BUILDING AND TAKE THE ELEVATOR TO THE 5TH FLOOR.

SOUTHFIELD (DETROIT AREA)
2640 LAHSER ROAD, SUITE 150
SOUTHFIELD, MI 48033

FROM I-96 E MERGE ONTO I-696 E. THEN MERGE ONTO MI-10 S. TAKE THE LAHSER ROAD EXIT. KEEP LEFT AT THE FORK IN THE RAMP. TURN LEFT ONTO NORTHWESTERN HWY. TURN RIGHT ONTO LAHSER ROAD. YOU MAY ACCESS THE BUILDING FROM THE BACK USING THE NW DOOR.

VANCOUVER

11818 SE MILL PLAIN BLVD, STE 402
VANCOUVER, WA 98684

FROM I-205 N - TAKE EXIT 28A-B-C FOR MILL PLAIN BLVD TOWARD NE 112TH AVE AND USE THE RIGHT 2 LANES. KEEP RIGHT AT THE FORK TO CONTINUE TO CONTINUE TO EXIT 28A AND FOLLOW THE SIGNS FOR MILL PLAIN BLVD E. USE ANY LANE TO TURN RIGHT ONTO SE MILL PLAIN BLVD. TAKE A LEFT ONTO NE 120TH AVE. TAKE THE FIRST LEFT INTO CRESTWOOD BUSINESS PARK. THE PSI TEST CENTER IS LOCATED IN BUILDING 4, SUITE 402, BETWEEN SACRED STONE HOLISTIC CENTER AND REALTYONEGROUP.

WEST DES MOINES

950 OFFICE PARK RD STE 212
WEST DES MOINES, IA 50265

FROM INTERSTATE 235 (EASTBOUND OR WESTBOUND), TAKE EXIT #3 FOR 8TH STREET (WEST DM)/73RD ST (WINDSOR HTS). TURN RIGHT AT THE TRAFFIC LIGHT AND PROCEED SOUTH TO OFFICE PARK ROAD. TURN RIGHT (WEST) ON OFFICE PARK.

WEST HARTFORD

1245 FARMINGTON AVENUE, SUITE 203
WEST HARTFORD CT.

FROM I-84 WEST, TAKE EXIT 40 TOWARD CT-71/NEW BRITAIN AVE/CORBINS CORNER. TURN RIGHT ONTO RIDGEWOOD RD. TURN LEFT ONTO WOOD PONT RD. TURN LEFT ONTO TUNXIS RD. TURN RIGHT ONTO BROOKMOOR RD. TURN RIGHT ONTO BUENA VISTA RD. TURN LEFT ONTO EVERETT AVE. TURN RIGHT ONTO FARMINGTON AVE. DESTINATION IS ON THE RIGHT.

WOODBURY

6053 HUDSON RD, SUITE 210
WOODBURY, MN 55125

FROM I-94 GO SOUTH ON CENTURY TO THE FIRST LEFT (WHICH IS THE FRONTAGE ROAD ENTRANCE TO THE COUNTRY INN). ENTER THE OFFICE COMPLEX THROUGH THE SINCLAIR GAS STATION AND ALONG BACK OF THE INN. 6053 IS THE BUILDING DIRECTLY AHEAD. THE ENTRANCE ON THAT (WEST) SIDE IS ACTUALLY ON THE 2ND FLOOR. SUITE 210 IS DOWN THE CORRIDOR TO THE RIGHT. PLEASE USE THE WEST ENTRANCE ON SATURDAYS.

SPECIAL ACCOMMODATIONS AVAILABLE

All examination sites are physically accessible to individuals with disabilities. Scheduling services are also available via

Telecommunications Device for the Deaf (TDD) by calling (800)735-2929.

The Board and PSI recognize their responsibilities under the Federal Americans with Disabilities Act and the California Fair Employment and Housing Act by providing testing accommodations or auxiliary aids or services for candidates who substantiate the need due to a physical or mental disability or qualified medical condition.

Accommodations will not be provided at the examination site unless prior approval by the Board has been granted. Reasonable, appropriate, and effective accommodations may be requested by submitting a "Request for Accommodation" package to the Board. This package is available by contacting the Board at (916) 561-8704.

REPORTING TO THE EXAMINATION SITE

On the day of the examination, you must arrive at least 30 minutes prior to your scheduled appointment time. This allows time for check-in and identification verification and provides time to familiarize yourself with the examination process. If you arrive late, you may not be admitted to the examination site and you may forfeit your examination registration fee.

REQUIRED IDENTIFICATION AT EXAMINATION SITE

You must provide one of the following valid, non-expired, forms of government-issued identification before you may examine:

- A photographic Driver's License (any state)
- State identification card (any state)
- U.S. military identification
- Valid passport - any country (valid foreign passport with valid record of arrival/departure - Form I-94 or processed for I-551 stamped in a valid foreign passport)
- U.S. government-issued passport card.

All photographs must be recognizable as the person to whom the identification card was issued. The name on the application must match the photographic I.D. card. If you have recently changed your name with the Board, you may want to contact PSI to verify that they have the correct name on file.

If you cannot provide the required identification, you must call (877) 392-6422 at least 3 weeks prior to your scheduled appointment to arrange a way to meet this security requirement. *Failure to provide all of the required identification at the time of the examination without notifying PSI is considered a missed appointment, and you will not be able to take the examination.*

CALIFORNIA LAW SECURITY PROCEDURES

Section 123 of the California Business and Professions Code states: It is a misdemeanor for any person to engage in any conduct which subverts or attempts to subvert any licensing examination or the administration of an examination, including, but not limited to:

- Conduct which violates the security of the examination materials;
- Removing from the examination room any examination materials without authorization;
- The unauthorized reproduction by any means of any portion of the actual licensing examination;
- Aiding by any means the unauthorized reproduction of any portion of the licensing examination;
- Paying or using professional or paid examination-takers for the purpose of reconstructing any portion of the licensing examination;
- Obtaining examination questions or other examination material, except by specific authorization either before, during, or after an examination; or
- Selling, distributing, buying, receiving, or having unauthorized possession of any portion of a future, current, or previously administered licensing examination.
- Communicating with any other examinee during the administration of a licensing examination.
- Copying answers from another examinee or permitting one's answers to be copied by another examinee.
- Having in one's possession during the administration of the licensing examination any books, equipment, notes, written or printed materials, or data of any kind, other than the examination materials distributed, or otherwise authorized to be in one's possession during the examination.
- Impersonating any examinee or having an impersonator take the licensing examination on one's behalf.

Nothing in this section shall preclude prosecution under authority provided for in any other provision of law. In addition to any other penalties, a person found guilty of violating this section, shall be liable for the actual damages sustained by the agency administering the examination not to exceed ten thousand dollars (\$10,000) and the costs of litigation.

IMPORTANT INFORMATION ABOUT TAKING AN EXAMINATION

1. All candidates will have their thumbprint taken during examination check-in. The thumb print must be matched after candidates return from a restroom break and any time the candidate leaves and returns to the test site after check-in.
2. The temperature in the testing room is maintained at a moderate level. Candidates are advised to layer clothing. Acceptable layered clothing includes lightweight shirts, sweaters, and pullovers without pockets or hoods. These items must be worn upon check-in, while you wait to enter the testing room, and during your initial seating for the examination. If the layered item is removed during the examination, you will be required to store it in the lobby while time continues to count down on your examination. Outerwear (coats, heavy jackets, vests, shawls, scarves, etc.) is not allowed in the testing rooms.
3. There are timing mechanisms available in the testing room and on the computer console to help candidates keep track of time during the test administration. Candidates are not permitted to bring watches or other timekeeping devices into the testing rooms.

4. Only one candidate will be allowed to take a restroom break at a time. Candidates are required to sign out when leaving and returning to the testing room. If a candidate's restroom break takes longer than 5 (five) minutes, a proctor will check on the candidate and will notify the applicable regulatory entity of the occurrence. The regulatory entity will investigate and take appropriate action.
5. The following is a non-exhaustive list of personal items that are not permitted in the testing rooms:

Purses	Briefcases/daypacks/luggage
Cellular phones	Pagers
Drinks (including water)	Food/candy/snacks/gum
Good luck items	Luggage
Calculators	Reading materials
Textbooks	Notes
Any recording device	Smart devices
Electronic devices	Headphones or earphones/earbuds
Personal pens or pencils	Therapeutic items
Cameras	Over-the-counter medication
Weapons	Fashion scarves
Hats/baseball caps/visors*	Sunglasses**
Bulky, large or noisy jewelry***	Prescription drugs****

**Headwear worn for religious purposes is subject to inspection.*

***Prescription and non-prescription eyeglasses may not be worn for the photo. Eyeglasses subject to inspection.*

****Jewelry that is allowed into the examination room is subject to inspection.*

*****Drugs that are medically necessary during the pendency of the examination may be brought into the examination site, in a container bearing a proper prescription label with the name of the candidate and of the drug; any such medication is subject to examination by a proctor upon check-in.*

Examination proctors will have considerable discretion to refuse permission of clothing and/or items that compromise the integrity or security of the examination.

During the check-in process, all candidates will be asked if they possess any of the prohibited items and all candidates will be asked to empty their pockets. If prohibited items are found during check-in, candidates must return these items to their vehicle or other place of safekeeping. Neither PSI nor the Department of Consumer Affairs will be responsible for the items. Any candidate possessing prohibited items in the testing room will have his or her examination results invalidated, and PSI will notify the appropriate regulatory entity of the occurrence.

6. Shoes must be worn at all times and feet are not permitted on the chairs. Feet must remain on the floor during examinations.
7. Copying any portion of the examination content by any means or communicating examination content for the purpose of aiding its unauthorized reproduction, whether before, during, or after the examination, is a violation of PSI security policy and existing law. Either one may result

in the disqualification or invalidation of examination results, the denial of your license, and may result in criminal prosecution.

8. If a candidate is asked by a proctor to step into the lobby during your examination, the proctor will suspend the candidate's examination, so all remaining test time will be retained.

Only candidates, and those individuals with prior regulatory entity approval, are allowed to be present in the testing sites.

If candidates require that an exception be made to ANY of the abovementioned security procedures, candidates must contact their regulatory entity PRIOR to the date of their examination. The regulatory entity must provide the exception to PSI. NO EXCEPTIONS WILL BE MADE ON THE DAY OF THE EXAMINATION.

TAKING THE EXAMINATION BY COMPUTER

The examination will be administered via computer. You will be using a mouse and computer keyboard.

IDENTIFICATION SCREEN

You will be directed to a semiprivate testing station to take the examination. When you are seated at the testing station, you will be prompted to confirm your name, identification number, and the examination for which you are registered.

TUTORIAL

Before you start your examination, an introductory tutorial is provided on the computer screen. The time you spend on this tutorial, up to 15 minutes, DOES NOT count as part of your examination time. Sample questions are included following the tutorial so that you may practice answering questions and reviewing your answers.

TEST QUESTION SCREEN

The "function bar" at the top of the test question screen provides mouse-click access to the features available while taking the examination.

One question appears on the screen at a time. During the examination, minutes remaining will be displayed at the top of the screen and updated as you record your answers.

EXAMINATION RESULTS

At the end of your examination, you will return to the check-in location and be given a printed report of your score. Business and Professions Code §8560 states that the passing score for the examination is 70 percent. Your examination results are confidential and are released only to you and the Board. To protect your privacy and to maintain the confidentiality of examination results, score information is not given over the telephone.

FAILING SCORE REPORTS

The score report will indicate the candidate's overall score. Along with the score report, you will be given a Re-

Examination form to complete and return to the Board if you wish to retake the examination.

PASSING SCORE REPORTS

Along with the score report, you will be given a Licensing Application package to complete and return to the Board. The score report is NOT a license.

ABANDONMENT OF APPLICATION/INELIGIBILITY

The Board considers an application abandoned if a candidate fails to participate in the examination process. According to California Code of Regulations §1941, an applicant who fails to appear for the examination after proper notification forfeits the examination fee unless the applicant requests and is granted a postponement not less than 5 days prior to the examination or is excused by the Board for good cause from complying with this requirement.

An applicant who receives a postponement of not more than 6 months will not be required to file a new application.

THE EXAMINATION

Structural pest control involves the control of household pests and wood-destroying pests and organisms or such other pests which may invade households or structures, including railroad cars, ships, docks, trucks, airplanes, or the contents thereof. The practice of structural pest control includes the engaging in, offering to engage in, soliciting, or the performance of the following:

- Identification of infestations or infections; the making of an inspection for the purpose of identifying or attempting to identify infestations or infections of household or other structures by such pests or organisms; and,
- Making of inspection reports; recommendations with respect to such infestation or infections, or the performance of any work including the making of structural repairs or replacements, or the use of pesticides or allied chemicals or substances, or mechanical devices for the purpose of eliminating, exterminating, controlling or preventing infestations or infections of such pests, or organisms.

Branch 3 is classified as termite which is the practice relating to the control of wood-destroying pests or organisms by the use of insecticides, or structural repairs and corrections, excluding fumigation with poisonous or lethal gases. This examination will include the scope of work for Branch 3.

# of Items	Time Allowed
150	2.5 Hours

Examination Plan (Outline)

- I. **Inspection (33%)** - This area assesses the candidate's knowledge to determine the presence and characteristics of wood-destroying pest infestations and/or infections,

identify treatment needs, and identify repair and/or corrective measures.
II. Reporting and Recordkeeping (15%) - This area assesses the candidate's knowledge to describe evidence of wood-destroying pest infestations and/or infections, describe conditions conducive to wood-destroying pest infestations and/or infections, describe the extent of wood damage due to wood-destroying pest infestations and/or infections, describe treatments and repair recommendations, and document for consumers any risks of identified pesticide exposure.
III. Planning (17%) - This area assesses the candidate's knowledge to establish treatment goals, select treatment methods, explain treatment hazard risks, and prepare treatment sites
IV. Treatment (16%) - This area assesses the candidate's knowledge to set up treatment application equipment and tools and perform application treatments to control wood-destroying pest infestations and/or infections
V. Repairs and Corrective Measures (19%) - This area assesses the candidate's knowledge to repair, replace, and reinforce structural wood members damaged by wood-destroying pests and to correct conducive conditions.

*Percentages are approximate

CONTENT SPECIFICATIONS

The content specifications for the examination are based upon an occupational analysis of Branch 3 Field Representative practice conducted by the Department of Consumer Affairs. The occupational analysis involved interviews with practitioners, focus groups to validate the tasks and knowledge identified, a survey questionnaire, which asked licensed practitioners to rate the importance of tasks and knowledge identified in the interviews, an analysis of the ratings, and development of content specifications based on the ratings.

- I. **Inspection (33%)** - This area assesses the candidate's knowledge to determine the presence and characteristics of wood-destroying pest infestations and/or infections, identify treatment needs, and identify repair and/or corrective measures.

<i>Job Tasks</i>	<i>Associated Knowledge</i>
T1. Create diagrams of structures to help pinpoint areas of wood-destroying organism infestations or infections.	K1. Knowledge of techniques to assess wood-destroying organism infestations and infections. K8. Knowledge of standards for conducting wood-destroying organism inspections. K12. Knowledge of anatomy, distinguishing features, habits, activity, and growth patterns of termites.
T2. Inspect the visible and accessible areas of structures for wood-destroying organisms.	K1. Knowledge of techniques to assess wood-destroying organism infestations and infections. K5. Knowledge of the effects of cellulose debris on wood-destroying organism infestations or infections. K6. Knowledge of the effects of shower/shower pan leakage on wood-destroying organism infestations or infections. K7. Knowledge of techniques to identify conditions conducive to wood-destroying organism infestations or infections. K8. Knowledge of standards for conducting wood-destroying organism inspections. K9. Knowledge of methods to estimate extent of wood-destroying organism infestations or infections. K11. Knowledge of the effects of monitoring device placements on information obtained on infestation. K13. Knowledge of anatomy, distinguishing features, habits, activity, and growth patterns of nontermite wood-destroying organisms. K16. Knowledge of common signs of wood-destroying organism infestations and infections.
T3. Identify locations of infestations or infections of wood-destroying organisms.	K1. Knowledge of techniques to assess wood-destroying organism infestations and infections. K8. Knowledge of standards for conducting wood-destroying organism inspections. K16. Knowledge of common signs of wood-destroying organism infestations and infections.
T4. Identify conditions conducive to the development of wood-destroying organisms.	K1. Knowledge of techniques to assess wood-destroying organism infestations and infections. K2. Knowledge of excessive moisture conditions that promote wood-destroying organism infestations or infections. K3. Knowledge of faulty grade levels that promote wood-destroying organism infestations or infections. K4. Knowledge of the effects of earth-to-wood contact on wood-destroying organism infestations or infections. K5. Knowledge of the effects of cellulose debris on wood-destroying organism infestations or infections. K11. Knowledge of the effects of monitoring device placements on information obtained on infestation. K16. Knowledge of common signs of wood-destroying organism infestations and infections.
T5. Determine the extent of wood-destroying organism infestations or infections to structures.	K8. Knowledge of standards for conducting wood-destroying organism inspections. K9. Knowledge of methods to estimate extent of wood-destroying organism infestations or infections. K13. Knowledge of anatomy, distinguishing features, habits, activity, and growth patterns of nontermite wood-destroying organisms. K14. Knowledge of distinguishing features and growth patterns of wood-destroying fungi. K16. Knowledge of common signs of wood-destroying organism infestations and infections.

- I. **Inspection (33%) continued** - This area assesses the candidate's knowledge to determine the presence and characteristics of wood-destroying pest infestations and/or infections, identify treatment needs, and identify repair and/or corrective measures.

<i>Job Tasks</i>	<i>Associated Knowledge</i>
T6. Identify client practices that could lead to wood-destroying organism infestations or infections.	K1. Knowledge of techniques to assess wood-destroying organism infestations and infections. K4. Knowledge of the effects of earth-to-wood contact on wood-destroying organism infestations or infections. K7. Knowledge of techniques to identify conditions conducive to wood-destroying organism infestations or infections. K8. Knowledge of standards for conducting wood-destroying organism inspections.
T7. Recognize presence of wood-destroying organism infestations or infections.	K1. Knowledge of techniques to assess wood-destroying organism infestations and infections. K8. Knowledge of standards for conducting wood-destroying organism inspections. K12. Knowledge of anatomy, distinguishing features, habits, activity, and growth patterns of termites. K14. Knowledge of distinguishing features and growth patterns of wood-destroying fungi. K16. Knowledge of common signs of wood-destroying organism infestations and infections.
T8. Identify different types of wood-destroying organism infestations or infections.	K1. Knowledge of techniques to assess wood-destroying organism infestations and infections. K16. Knowledge of common signs of wood-destroying organism infestations and infections.
T9. Identify wood members weakened by infestations or infections.	K10. Knowledge of building codes pertaining to repairs for wood members damaged by wood-destroying organism infestations and infections. K14. Knowledge of distinguishing features and growth patterns of wood-destroying fungi. K16. Knowledge of common signs of wood-destroying organism infestations and infections.
T10. Locate potential entry points of wood-destroying organisms at the exteriors, interiors, or subareas of structures.	K1. Knowledge of techniques to assess wood-destroying organism infestations and infections. K2. Knowledge of excessive moisture conditions that promote wood-destroying organism infestations or infections. K3. Knowledge of faulty grade levels that promote wood-destroying organism infestations or infections. K4. Knowledge of the effects of earth-to-wood contact on wood-destroying organism infestations or infections. K8. Knowledge of standards for conducting wood-destroying organism inspections. K11. Knowledge of the effects of monitoring device placements on information obtained on infestation. K12. Knowledge of anatomy, distinguishing features, habits, activity, and growth patterns of termites.
T11. Discuss the need for monitoring conducive conditions to identify future wood-destroying organism infestations or infections.	K1. Knowledge of techniques to assess wood-destroying organism infestations and infections. K3. Knowledge of faulty grade levels that promote wood-destroying organism infestations or infections. K7. Knowledge of techniques to identify conditions conducive to wood-destroying organism infestations or infections. K9. Knowledge of methods to estimate extent of wood-destroying organism infestations or infections.

- I. **Inspection (33%) continued** - This area assesses the candidate's knowledge to determine the presence and characteristics of wood destroying pest infestations and/or infections, identify treatment needs, and identify repair and/or corrective measures.

<i>Job Tasks</i>	<i>Associated Knowledge</i>
T12. Evaluate accessibility of areas of structures to be inspected.	K1. Knowledge of techniques to assess wood-destroying organism infestations and infections. K8. Knowledge of standards for conducting wood-destroying organism inspections.
T13. Identify infestations of wood-destroying organisms that require fumigation.	K9. Knowledge of methods to estimate extent of wood-destroying organism infestations or infections. K16. Knowledge of common signs of wood-destroying organism infestations and infections.
T14. Identify nontermite wood-destroying organisms that require treatment.	K1. Knowledge of techniques to assess wood-destroying organism infestations and infections. K2. Knowledge of excessive moisture conditions that promote wood-destroying organism infestations or infections. K8. Knowledge of standards for conducting wood-destroying organism inspections. K9. Knowledge of methods to estimate extent of wood-destroying organism infestations or infections. K13. Knowledge of anatomy, distinguishing features, habits, activity, and growth patterns of nontermite wood-destroying organisms. K15. Knowledge of California statutes pertaining to liabilities resulting from subcontracts for fumigation.
T15. Identify specific areas of structures that require chemical treatments for wood-destroying organisms.	K1. Knowledge of techniques to assess wood-destroying organism infestations and infections. K9. Knowledge of methods to estimate extent of wood-destroying organism infestations or infections.
T16. Determine evidence of wood-destroying organisms to be removed and/or covered during treatment.	K1. Knowledge of techniques to assess wood-destroying organism infestations and infections. K8. Knowledge of standards for conducting wood-destroying organism inspections. K16. Knowledge of common signs of wood-destroying organism infestations and infections.
T17. Identify wood damage that requires repair, replacement, or reinforcement.	K1. Knowledge of techniques to assess wood-destroying organism infestations and infections. K9. Knowledge of methods to estimate extent of wood-destroying organism infestations or infections. K16. Knowledge of common signs of wood-destroying organism infestations and infections.

- II. Reporting and Recordkeeping (15%)** - This area assesses the candidate's knowledge to describe evidence of wood-destroying pest infestations and/or infections, describe conditions conducive to wood-destroying pest infestations and/or infections, describe the extent of wood damage due to wood-destroying pest infestations and/or infections, describe treatments and repair recommendations, and document for consumers any risks of identified pesticide exposure.

<i>Job Tasks</i>		<i>Associated Knowledge</i>	
T18.	Provide client information regarding risks of pesticide exposure.	K17.	Knowledge of common terms to describe elements of wood-frame structures.
		K18.	Knowledge of content in wood-destroying organism inspection reports.
		K19.	Knowledge of pesticide label content prescribed by state and federal agencies.
		K23.	Knowledge of common terms to describe wood-destroying organism infestations and infections.
		K24.	Knowledge of common terms to describe wood-destroying organism treatments.
T19.	Describe evidence of wood-destroying organism infestations or infections.	K17.	Knowledge of common terms to describe elements of wood-frame structures.
		K18.	Knowledge of content in wood-destroying organism inspection reports.
		K22.	Knowledge of California requirements for different types of wood-destroying organism inspection reports.
		K23.	Knowledge of common terms to describe wood-destroying organism infestations and infections.
		K24.	Knowledge of common terms to describe wood-destroying organism treatments.
T20.	Describe extent of wood damage due to wood-destroying organism infestations or infections.	K17.	Knowledge of common terms to describe elements of wood-frame structures.
		K18.	Knowledge of content in wood-destroying organism inspection reports.
		K22.	Knowledge of California requirements for different types of wood-destroying organism inspection reports.
		K23.	Knowledge of common terms to describe wood-destroying organism infestations and infections.
T21.	Explain conditions conducive to wood-destroying organism infestations or infections.	K17.	Knowledge of common terms to describe elements of wood-frame structures.
		K18.	Knowledge of content in wood-destroying organism inspection reports.
		K21.	Knowledge of California requirements pertaining to corrective measures for wood-destroying organism-related conducive conditions.
		K22.	Knowledge of California requirements for different types of wood-destroying organism inspection reports.
		K23.	Knowledge of common terms to describe wood-destroying organism infestations and infections.
		K24.	Knowledge of common terms to describe wood-destroying organism treatments.
T22.	Provide information about wood-destroying organism treatments to be applied.	K17.	Knowledge of common terms to describe elements of wood-frame structures.
		K18.	Knowledge of content in wood-destroying organism inspection reports.
		K19.	Knowledge of pesticide label content prescribed by state and federal agencies.
		K20.	Knowledge of California laws pertaining to maintenance of records of pesticide use.
		K22.	Knowledge of California requirements for different types of wood-destroying organism inspection reports.
		K23.	Knowledge of common terms to describe wood-destroying organism infestations and infections.
		K24.	Knowledge of common terms to describe wood-destroying organism treatments.
		K25.	Knowledge of recordkeeping requirements for pest control facilities.

- II. Reporting and Recordkeeping (15%) continued** - This area assesses the candidate's knowledge to describe evidence of wood-destroying pest infestations and/or infections, describe conditions conducive to wood-destroying pest infestations and/or infections, describe the extent of wood damage due to wood-destroying pest infestations and/or infections, describe treatments and repair recommendations, and document for consumers any risks of identified pesticide exposure.

<i>Job Tasks</i>	<i>Associated Knowledge</i>
T23. Explain repairs and replacements to be performed on damaged wood members.	K17. Knowledge of common terms to describe elements of wood-frame structures. K18. Knowledge of content in wood-destroying organism inspection reports. K22. Knowledge of California requirements for different types of wood-destroying organism inspection reports. K23. Knowledge of common terms to describe wood-destroying organism infestations and infections. K26. Knowledge of methods for estimating labor and material costs for repair, replacement, and reinforcement of damaged wood members. K27. Knowledge of methods for estimating labor and material costs for corrective measures associated with wood-destroying organism-related conducive conditions.
T24. Describe inaccessible areas of structures.	K17. Knowledge of common terms to describe elements of wood-frame structures. K18. Knowledge of content in wood-destroying organism inspection reports. K22. Knowledge of California requirements for different types of wood-destroying organism inspection reports.
T25. Describe areas recommended for further inspection.	K17. Knowledge of common terms to describe elements of wood-frame structures. K18. Knowledge of content in wood-destroying organism inspection reports. K22. Knowledge of California requirements for different types of wood-destroying organism inspection reports.

III. Planning (17%) - This area assesses the candidate's knowledge to establish treatment goals, select treatment methods, explain treatment hazard risks, and prepare treatment sites.

<i>Job Tasks</i>		<i>Associated Knowledge</i>	
T26.	Establish wood-destroying organism treatment goals with clients.	K28.	Knowledge of factors that influence pesticide effectiveness.
		K29.	Knowledge of California mechanic's lien law protecting registered pest control companies from consumer nonpayments.
		K30.	Knowledge of California statutes pertaining to extermination of wood-destroying organism infestations.
		K31.	Knowledge of advantages and disadvantages of chemical treatments for wood-destroying organisms.
		K32.	Knowledge of advantages and disadvantages of nonchemical treatments for wood-destroying organisms.
		K33.	Knowledge of nonchemical control measures for termite infestations.
T27.	Select chemical and/or nonchemical treatments to be applied for wood-destroying organisms.	K32.	Knowledge of advantages and disadvantages of nonchemical treatments for wood-destroying organisms.
		K33.	Knowledge of nonchemical control measures for termite infestations.
		K34.	Knowledge of nonchemical control measures for nontermite wood-destroying organism infestations.
T28.	Select methods of treatment for wood-destroying organisms.	K28.	Knowledge of factors that influence pesticide effectiveness.
		K32.	Knowledge of advantages and disadvantages of nonchemical treatments for wood-destroying organisms.
		K49.	Knowledge of effects of pesticides on various surfaces.
T29.	Inform clients about risks associated with chosen treatments.	K31.	Knowledge of advantages and disadvantages of chemical treatments for wood-destroying organisms.
		K32.	Knowledge of advantages and disadvantages of nonchemical treatments for wood-destroying organisms.
		K33.	Knowledge of nonchemical control measures for termite infestations.
		K34.	Knowledge of nonchemical control measures for nontermite wood-destroying organism infestations.
		K45.	Knowledge of types of property damage that could result from pesticide applications.
		K46.	Knowledge of manufacturer's label restrictions on treatment applications.
T30.	Identify wood-destroying organism treatments that reduce nontarget exposure to pesticides.	K28.	Knowledge of factors that influence pesticide effectiveness.
		K30.	Knowledge of California statutes pertaining to extermination of wood-destroying organism infestations.
		K31.	Knowledge of advantages and disadvantages of chemical treatments for wood-destroying organisms.
		K35.	Knowledge of methods to minimize pesticide exposure to nontarget pests and organisms.
		K46.	Knowledge of manufacturer's label restrictions on treatment applications.

III. Planning (17%) continued - This area assesses the candidate's knowledge to establish treatment goals, select treatment methods, explain treatment hazard risks, and prepare treatment sites.

<i>Job Tasks</i>	<i>Associated Knowledge</i>
T31. Identify conditions that affect pesticide selection and performance.	K28. Knowledge of factors that influence pesticide effectiveness. K30. Knowledge of California statutes pertaining to extermination of wood-destroying organism infestations. K31. Knowledge of advantages and disadvantages of chemical treatments for wood-destroying organisms. K32. Knowledge of advantages and disadvantages of nonchemical treatments for wood-destroying organisms. K33. Knowledge of nonchemical control measures for termite infestations. K34. Knowledge of nonchemical control measures for nontermite wood-destroying organism infestations. K35. Knowledge of methods to minimize pesticide exposure to nontarget pests and organisms. K44. Knowledge of procedures to notify clients and persons in adjacent areas about planned pesticide applications. K46. Knowledge of manufacturer's label restrictions on treatment applications. K47. Knowledge of California statutes pertaining to liabilities resulting from subcontracts for nonfumigant treatments of nontermite wood-destroying organisms.
T32. Identify potential situations that could impact worksite safety.	K36. Knowledge of California laws pertaining to worker safety in pest control operations. K37. Knowledge of California laws pertaining to handling and storage of pesticides. K48. Knowledge of California laws related to reporting pesticide leaks and spills.
T33. Identify objects and areas that could become damaged due to wood-destroying organism treatments.	K38. Knowledge of methods to locate water lines in residential and commercial structures. K39. Knowledge of methods to locate drainage lines and drains in residential and commercial structures. K45. Knowledge of types of property damage that could result from pesticide applications.
T34. Locate gas/water lines that could cause personal injury or property damage during pesticide applications.	K38. Knowledge of methods to locate water lines in residential and commercial structures. K40. Knowledge of methods to locate water meters and main shut-off in residential and commercial structures. K42. Knowledge of methods to locate source of gas lines in residential and commercial structures.
T35. Locate water wells and waterways that could be contaminated by pesticides.	K39. Knowledge of methods to locate drainage lines and drains in residential and commercial structures. K43. Knowledge of different types of emergencies resulting from misapplication of pesticides. K45. Knowledge of types of property damage that could result from pesticide applications. K46. Knowledge of manufacturer's label restrictions on treatment applications.
T36. Locate drainage lines that could be contaminated during applications by pesticides.	K35. Knowledge of methods to minimize pesticide exposure to nontarget pests and organisms. K39. Knowledge of methods to locate drainage lines and drains in residential and commercial structures.
T37. Locate water sources and shut-offs.	K38. Knowledge of methods to locate water lines in residential and commercial structures. K40. Knowledge of methods to locate water meters and main shut-off in residential and commercial structures.
T38. Locate electrical power sources that could be used for pesticide applications.	K36. Knowledge of California laws pertaining to worker safety in pest control operations. K41. Knowledge of methods to locate electrical power sources and breaker box.
T39. Prepare areas for treatment by eliminating adverse conditions.	K43. Knowledge of different types of emergencies resulting from misapplication of pesticides. K44. Knowledge of procedures to notify clients and persons in adjacent areas about planned pesticide applications. K46. Knowledge of manufacturer's label restrictions on treatment applications.

IV. Treatment (16%) - This area assesses the candidate's knowledge to set up treatment application equipment and tools and perform application treatments to control wood-destroying pest infestations and/or infections.

<i>Job Tasks</i>	<i>Associated Knowledge</i>
T40. Determine amount of materials to be applied per manufacturer's label instructions.	K50. Knowledge of contents of all sections of pesticide labels. K53. Knowledge of techniques to prepare pesticide solutions. K69. Knowledge of factors that influence compatibility of pesticides combined at time of applications.
T41. Prepare pesticides per manufacturer's label instructions.	K50. Knowledge of contents of all sections of pesticide labels. K51. Knowledge of pesticide label requirements regarding use of personal protective equipment. K53. Knowledge of techniques to prepare pesticide solutions. K54. Knowledge of methods for preventing pesticide spills. K55. Knowledge of procedures for cleaning and maintaining personal protective equipment. K56. Knowledge of laws related to storage of pesticides in a facility. K62. Knowledge of methods to repair, maintain, and clean liquid pesticide application equipment. K68. Knowledge of prescribed methods for safe disposal of used pesticides and pesticide containers. K70. Knowledge of specialized techniques for applying wood-destroying organism bait. K71. Knowledge of methods to handle pesticide explosions and fires. K73. Knowledge of California laws pertaining to storage of pesticides during transport.
T42. Prepare entry points for pesticide treatments.	K50. Knowledge of contents of all sections of pesticide labels. K59. Knowledge of chemical control measures for termite infestations. K60. Knowledge of chemical control measures for nontermite infestations. K66. Knowledge of techniques to confine pesticide applications to treatment areas.
T43. Wear personal protective equipment required for pesticide applications per manufacturer's label instructions.	K50. Knowledge of contents of all sections of pesticide labels. K51. Knowledge of pesticide label requirements regarding use of personal protective equipment. K55. Knowledge of procedures for cleaning and maintaining personal protective equipment. K72. Knowledge of first-aid techniques to treat injuries resulting from pesticide exposure.
T44. Determine equipment and tools used to apply pesticide treatments per manufacturer's label instructions.	K50. Knowledge of contents of all sections of pesticide labels. K51. Knowledge of pesticide label requirements regarding use of personal protective equipment. K57. Knowledge of equipment for applying liquid pesticides.
T45. Set up pesticide application equipment and tools.	K50. Knowledge of contents of all sections of pesticide labels. K54. Knowledge of methods for preventing pesticide spills. K55. Knowledge of procedures for cleaning and maintaining personal protective equipment. K57. Knowledge of equipment for applying liquid pesticides. K62. Knowledge of methods to repair, maintain, and clean liquid pesticide application equipment. K63. Knowledge of methods to repair, maintain, and clean dry chemical pesticide application equipment.

IV. Treatment (16%) continued - This area assesses the candidate's knowledge to set up treatment application equipment and tools and perform application treatments to control wood-destroying pest infestations and/or infections.

<i>Job Tasks</i>	<i>Associated Knowledge</i>
T46. Apply preconstruction treatments to foundation soils and/or wood members per manufacturer's label instructions.	K50. Knowledge of contents of all sections of pesticide labels. K51. Knowledge of pesticide label requirements regarding use of personal protective equipment. K57. Knowledge of equipment for applying liquid pesticides. K67. Knowledge of methods to clean up and contain pesticide leaks and spills.
T47. Remove, replace, and/or reinforce infested and infected wood members to control wood-destroying organism infestations and infections.	K58. Knowledge of California regulation requirements regarding removal of infested or infected wood. K65. Knowledge of different types of foundations associated with different types of structures.
T48. Mask accessible evidence of wood-destroying organism infestations.	K64. Knowledge of the different methods to treat wood-destroying organisms.
T49. Remove accessible evidence of wood-destroying organism infestations.	K64. Knowledge of the different methods to treat wood-destroying organisms.
T50. Apply chemical treatments to control termite infestations per manufacturer's label instructions.	K50. Knowledge of contents of all sections of pesticide labels. K57. Knowledge of equipment for applying liquid pesticides. K59. Knowledge of chemical control measures for termite infestations. K66. Knowledge of techniques to confine pesticide applications to treatment areas.
T51. Perform nonchemical treatments to control wood-destroying organism infestations.	K58. Knowledge of California regulation requirements regarding removal of infested or infected wood.
T52. Apply chemical treatments to control wood-destroying fungal infections.	K50. Knowledge of contents of all sections of pesticide labels. K53. Knowledge of techniques to prepare pesticide solutions. K61. Knowledge of chemical control measures for wood-destroying fungal infections. K64. Knowledge of the different methods to treat wood-destroying organisms.
T53. Apply chemical treatments to control infestations by nontermite wood-destroying organisms.	K50. Knowledge of contents of all sections of pesticide labels. K53. Knowledge of techniques to prepare pesticide solutions. K57. Knowledge of equipment for applying liquid pesticides. K69. Knowledge of factors that influence compatibility of pesticides combined at time of applications.
T54. Perform nonchemical treatments to control infestations by nontermite wood-destroying organisms.	K58. Knowledge of California regulation requirements regarding removal of infested or infected wood.
T55. Apply chemical barriers in and around existing structures per manufacturer's label instructions.	K50. Knowledge of contents of all sections of pesticide labels. K52. Knowledge of techniques to prevent pesticide accidents during applications. K57. Knowledge of equipment for applying liquid pesticides. K65. Knowledge of different types of foundations associated with different types of structures. K66. Knowledge of techniques to confine pesticide applications to treatment areas.

V. Repairs and Corrective Measures (19%) - This area assesses the candidate's knowledge to repair, replace, and reinforce structural wood members damaged by wood-destroying pests and to correct conducive conditions.

<i>Job Tasks</i>	<i>Associated Knowledge</i>
T56. Determine equipment and tools used to repair, replace, or reinforce damaged wood members.	K74. Knowledge of techniques to repair, replace, or reinforce damaged wood members. K76. Knowledge of different types of wood fasteners. K77. Knowledge of different types of adhesive repair products. K78. Knowledge of different types of wood-fill products. K79. Knowledge of different types of primers for wood surfaces. K80. Knowledge of purposes of different types of concrete materials. K81. Knowledge of purposes of different types of wood materials. K82. Knowledge of purposes and types of different drywall materials. K83. Knowledge of components of common wood-frame structures. K89. Knowledge of methods to restore integrity of materials removed during wood-destroying organism treatments. K90. Knowledge of methods to repair and patch drywall materials during and after treatments. K91. Knowledge of California Building Codes related to restoring structures damaged by wood-destroying organisms. K92. Knowledge of California Building Codes related to correcting conditions conducive to wood-destroying organism infestations and infections.
T57. Determine equipment used to remedy or correct conditions conducive to wood-destroying organism infestations or infections.	K74. Knowledge of techniques to repair, replace, or reinforce damaged wood members. K75. Knowledge of construction methods to correct conducive conditions for wood-destroying organisms in structures and adjacent areas. K76. Knowledge of different types of wood fasteners. K77. Knowledge of different types of adhesive repair products. K78. Knowledge of different types of wood-fill products. K79. Knowledge of different types of primers for wood surfaces. K80. Knowledge of purposes of different types of concrete materials. K81. Knowledge of purposes of different types of wood materials. K82. Knowledge of purposes and types of different drywall materials. K83. Knowledge of components of common wood-frame structures. K87. Knowledge of techniques to correct conditions conducive to wood-destroying organisms by increasing ventilation.

V. Repairs and Corrective Measures (19%) continued - This area assesses the candidate's knowledge to repair, replace, and reinforce structural wood members damaged by wood-destroying pests and to correct conducive conditions.

<i>Job Tasks</i>	<i>Associated Knowledge</i>
T58. Repair parts of building structures damaged by wood-destroying organisms in accordance with California Building Code.	K76. Knowledge of different types of wood fasteners. K77. Knowledge of different types of adhesive repair products. K78. Knowledge of different types of wood-fill products. K79. Knowledge of different types of primers for wood surfaces. K80. Knowledge of purposes of different types of concrete materials. K81. Knowledge of purposes of different types of wood materials. K82. Knowledge of purposes and types of different drywall materials. K91. Knowledge of California Building Codes related to restoring structures damaged by wood-destroying organisms. K92. Knowledge of California Building Codes related to correcting conditions conducive to wood-destroying organism infestations and infections.
T59. Replace parts of building structures damaged by wood-destroying organisms in accordance with California Building Code.	K74. Knowledge of techniques to repair, replace, or reinforce damaged wood members. K75. Knowledge of construction methods to correct conducive conditions for wood-destroying organisms in structures and adjacent areas. K76. Knowledge of different types of wood fasteners. K77. Knowledge of different types of adhesive repair products. K78. Knowledge of different types of wood-fill products. K79. Knowledge of different types of primers for wood surfaces. K80. Knowledge of purposes of different types of concrete materials. K81. Knowledge of purposes of different types of wood materials. K82. Knowledge of purposes and types of different drywall materials. K83. Knowledge of components of common wood-frame structures. K91. Knowledge of California Building Codes related to restoring structures damaged by wood-destroying organisms.
T60. Reinforce parts of building structures damaged by wood-destroying organisms in accordance with Structural Pest Control Code.	K74. Knowledge of techniques to repair, replace, or reinforce damaged wood members. K83. Knowledge of components of common wood-frame structures. K89. Knowledge of methods to restore integrity of materials removed during wood-destroying organism treatments.
T61. Restore areas of structures damaged by wood-destroying organism treatment applications (fill drill holes, patch drywall).	K76. Knowledge of different types of wood fasteners. K77. Knowledge of different types of adhesive repair products. K78. Knowledge of different types of wood-fill products. K79. Knowledge of different types of primers for wood surfaces. K80. Knowledge of purposes of different types of concrete materials. K81. Knowledge of purposes of different types of wood materials. K82. Knowledge of purposes and types of different drywall materials. K85. Knowledge of methods to repair and patch concrete after treatments. K90. Knowledge of methods to repair and patch drywall materials during and after treatments.
T62. Repair shower stalls to prevent wood-destroying organism infestations or infections.	K74. Knowledge of techniques to repair, replace, or reinforce damaged wood members. K83. Knowledge of components of common wood-frame structures. K90. Knowledge of methods to repair and patch drywall materials during and after treatments. K92. Knowledge of California Building Codes related to correcting conditions conducive to wood-destroying organism infestations and infections. K84. Knowledge of methods for correcting conducive conditions for wood-destroying organisms with concrete. K85. Knowledge of methods to repair and patch concrete after treatments.
T63. Correct faulty grade conditions at structures to prevent future infestations or infections.	K75. Knowledge of construction methods to correct conducive conditions for wood-destroying organisms in structures and adjacent areas. K86. Knowledge of techniques to correct conditions conducive to wood-destroying organisms using vapor barriers. K87. Knowledge of techniques to correct conditions conducive to wood-destroying organisms by increasing ventilation. K88. Knowledge of techniques to correct conditions conducive to wood-destroying organisms with pressure-treated lumber.
T64. Remove earth-to-wood contact in foundations or structures to prevent future infestations or infections.	K75. Knowledge of construction methods to correct conducive conditions for wood-destroying organisms in structures and adjacent areas. K84. Knowledge of methods for correcting conducive conditions for wood-destroying organisms with concrete.

T65. Remove cellulose debris from subareas to prevent wood-destroying organisms.	K75. Knowledge of construction methods to correct conducive conditions for wood-destroying organisms in structures and adjacent areas. K84. Knowledge of methods for correcting conducive conditions for wood-destroying organisms with concrete. K86. Knowledge of techniques to correct conditions conducive to wood-destroying organisms using vapor barriers.
T66. Install vapor barriers to reduce or eliminate excessive moisture conditions in subareas.	K86. Knowledge of techniques to correct conditions conducive to wood-destroying organisms using vapor barriers. K87. Knowledge of techniques to correct conditions conducive to wood-destroying organisms by increasing ventilation.
T67. Install ventilation to reduce or eliminate excessive moisture conditions in subareas.	K86. Knowledge of techniques to correct conditions conducive to wood-destroying organisms using vapor barriers. K87. Knowledge of techniques to correct conditions conducive to wood-destroying organisms by increasing ventilation.

REFERENCES

Be familiar with references listed for the examination. Recognize that laws, rules, and standards are modified from time to time, and it is your responsibility to keep your knowledge current during the course of your future professional practice.

STRUCTURAL PEST CONTROL ACT - www.pestboard.ca.gov or 916/561-8704

TRUMAN'S SCIENTIFIC GUIDE TO PEST CONTROL OPERATIONS 5 TH Ed. Bennett, G., Owens, J., & Corrigan, R. - GIE Media 800/456-0707

PESTICIDE SAFETY INFORMATION SERIES (PSIS), N-1, N-2, N-3, N-4, N-5, N-7, N-8. Department of Pesticide Regulation - www.cdpr.ca.gov or 916/445-4300

PCT TECHNICIAN'S HANDBOOK: A GUIDE TO PEST IDENTIFICATION AND MANAGEMENT (4th Ed.) Kramer R. GIE Media - 800/456-0707

HANDBOOK OF PEST CONTROL (9th Ed.). Mallis, A. - GIE Media - 800/456-0707

NPMA PEST MANAGEMENT LIBRARY (CD) National Pest Management Association, Inc. www.npmapestworld.org or 800/678-6722

SERVICE TECHNICIAN'S MANUAL National Pest Management Association, Inc. - www.npmapestworld.org or 800/678-6722

NPCA FIELD GUIDE TO STRUCTURAL PESTS Smith, E., & Whitman, R. National Pest Management Association - 800/456-0707

THE SAFE AND EFFECTIVE USE OF PESTICIDES (2nd Ed.) University of California Statewide Integrated Management Project Agriculture and Natural Resources - www.anrcatalog.ucdavis.edu or 800/994-8849

MODERN CARPENTRY (11th Ed.) Wagner, W., & Smith, H., The Goodheart-Wilcox Company, Inc. www.g-w.com or 800/323-0440

HELPFUL WEBSITE LINKS

- Structural Pest Control Act (includes relevant sections of the Business and Professions Code and the California Code of Regulations): Click on <http://www.pestboard.ca.gov/pestlaw/pestact.pdf>
- Department of Pesticide Regulation (Pesticide Safety Information Series in English): Click on <http://www.cdpr.ca.gov/docs/whs/psisenglish.htm>
- Department of Pesticide Regulation (Pesticide Safety Information Series in Spanish): Click on <http://www.cdpr.ca.gov/docs/whs/pdf/hs2s.pdf>
- Department of Pesticide Regulation (Pesticide Safety Information Series in Punjabi): Click on <http://www.cdpr.ca.gov/docs/whs/pdf/hs2p.pdf>

SAMPLE QUESTIONS

1. Which of the following methods should be used to treat an earth-filled porch?
 - A. Borate
 - B. Foam
 - C. Spray
 - D. Perimeter treatment
2. What is the first step in correcting a fungus infection?
 - A. Replace the wood
 - B. Scrape off fungus infection
 - C. Treat infected areas with a wood preservative
 - D. Determine the source of moisture and eliminate it
3. What is the approximate percentage of soil that should be covered by a vapor barrier?
 - A. 85%
 - B. 90%
 - C. 80%
 - D. 100%
4. Which of the following type of termites typically begin infesting exposed wood such as window/door frames?
 - A. Western drywood
 - B. Subterranean
 - C. Formosan
 - D. Dampwood
5. Staining was noted to several areas of finished ceiling in an upstairs bedroom. No damage is visible. A new roof covering had been recently installed by a licensed roofer with proper building permit. What recommendation, if any, should be made for this situation?
 - A. Remove sheetrock in area where staining is most severe and perform further inspection.
 - B. No recommendation is necessary because new roof covering was installed.
 - C. Perform further inspection of wood members located in attic for structural damage.
 - D. Remove sheetrock in all areas where staining has occurred and perform further inspection.
6. What should an applicator do if the sprayer has little or no liquid discharging when valve is opened?
 - A. Remove/clean nozzle, orifice or strainer
 - B. Replace broken siphon tube
 - C. Replace tank or cylinder gasket
 - D. Replace cylinder seating
7. How often must personal protective equipment including body wear be cleaned?
 - A. At least once a week if the equipment is used more than twice
 - B. At the end of each treatment before using the equipment again
 - C. At least once a week if the equipment shows visible residues
 - D. At least once a month when damaged

Answers: BDCACAB

Structural Pest Control Board
2005 Evergreen Street, Suite 1500
Sacramento, California 95815

STATE OF CALIFORNIA NOTICE OF ELIGIBILITY

You are eligible to participate in the written examination for licensure. This is the **ONLY** notice of eligibility you will receive from the Board for this examination. Your address label contains important date information. In the upper left corner of the address label (above your name) is the date your application for examination was approved; following that is the date by which you must take your examination. You must take the written examination by the date specified on the label, or you will be required to re-apply.

This handbook provides important information regarding written examination procedures and content. To schedule your examination, please refer to the instructions in this handbook.
