



PSI Services LLC

<https://test-takers.psiexams.com/cabacos>

Before scheduling
your examination,
be sure you understand
the contents of this bulletin.
Please retain and use it as a
reference when contacting PSI.

California Board of Barbering and Cosmetology



Hairstylist Theory Examination

CANDIDATE INFORMATION BULLETIN

CONTENT OUTLINE

Scheduling the Written Examination.....	2	Reasonable Accommodations Available	3
Rescheduling the Written Examination.....	2	Important Information about Taking the Examination	3
Missed Appointment or Late Cancellation.....	2	Emergency Site Closing	4
Examinations by PSI Services LLC	2	Understanding the Examination Results	4
Examination Development.....	2	Testing Site Procedures	5
Establishing the Passing Standards	2	Taking the Written Examination by Computer	6
Criterion Referenced Scoring	2	Identification Screen	6
Reporting to the Examination Site	2	Tutorial.....	6
Required Identification at the Examination Site.....	3	Test Question Screen.....	6
California Law Security Procedures	3	Testing Site Locations	6
		Examination Content Outlines	8

Please refer to our website to check for the most updated information at <https://test-takers.psiexams.com/cabacos>.

SCHEDULING THE WRITTEN EXAMINATION

In most California testing centers, testing does not take place on the following major holidays:

New Year's Day
Martin Luther King, Jr. Day
Presidents Day
Memorial Day
Juneteenth
Independence Day
Labor Day
Thanksgiving Day
Day After Thanksgiving
Christmas Day
Day After Christmas

Candidates must schedule their own examination date and time.

INTERNET SCHEDULING

You may schedule for your test by completing the online Test Registration Form. The Test Registration Form is available at PSI's website, <https://test-takers.psiexams.com/caauto>. You may schedule for a test via the Internet 24 hours a day.

Log onto PSI's website and select Sign in / Create Account. Select Create Account. You are now ready to pay and schedule for the exam. Enter your zip code and a list of the testing sites closest to you will appear. Once you select the desired test site, available dates will appear.

TELEPHONE SCHEDULING

Call PSI Customer Service at (877) 392-6422, Monday through Friday between 4:30 am and 7:00 pm and Saturday, between 8:00 am and 2:00 pm, Pacific Time, to schedule your appointment for the test. TDD service is available at (800) 735-2929.

RESCHEDULING THE EXAMINATION

If you miss or are late for your appointment, you will lose your examination fee and will be required to apply for re-examination through the BBC by submitting a new application and fee.

You may cancel and reschedule a written examination appointment without forfeiting your fee *if your cancellation notice is received 2 days prior to the scheduled examination date*. You may reschedule online at <https://test-takers.psiexams.com/cabacos>, or you may call PSI at (877) 392-6422.

Note: A voice mail message is not an acceptable form of cancellation. Please use the PSI Website or call PSI and speak to a Customer Service Representative.

MISSED APPOINTMENT OR LATE CANCELLATION

If you miss your appointment, you will not be able to take the examination as scheduled, and further you will forfeit your examination fee, if:

1. You do not cancel your appointment for written examination 2 days before the scheduled examination date;
2. You do not appear for your examination appointment;
3. You arrive after examination start time;
4. You do not present proper identification when you arrive for the examination.

EXAMINATIONS BY PSI SERVICES LLC

This Candidate Information Bulletin provides you with information about the examination and application process for becoming licensed as a Hairstylist in the State of California.

The Board has contracted with PSI Services LLC (PSI) to conduct its examination program.

EXAMINATION DEVELOPMENT

The test being administered is developed by the Department of Consumer Affairs Office Of Professional Examination Services. Test items (questions) are researched, written, referenced, and reviewed by subject matter experts within the licensure field throughout California. Each item is validated and referenced for accuracy and consistency with entry level practice.

ESTABLISHING THE PASSING STANDARDS

Licensing tests are designed to assess test taker knowledge of health and public safety necessary to protect the consumer while performing services within the licensure scope of practice. The test experience is mandated to ensure a licensee possesses the basic knowledge of entry level skills to work safely and not harm a consumer.

In accordance with Business and Professions Code, Section 101.6, the purpose of Boards, Bureaus, and Commissions is to "... establish minimum qualifications and levels of competency and license persons desiring to engage in occupations they regulate upon determining such persons possess the requisite skills and qualifications necessary to provide safe and effective services to the public, or register or otherwise certify persons to identify practitioners and ensure performance according to set and accepted professional standards."

CRITERION-REFERENCED SCORING

The theory test uses a criterion-referenced passing score which applies standards for competent practice to all test takers regardless of the form of the test administered. A criterion-referenced passing score increases the likelihood that test takers who pass a licensure test will have sufficient knowledge and experience to practice safely and competently. Test development and psychometric procedures are adhered to make certain no test taker is at an advantage or disadvantage.

REPORTING TO THE EXAMINATION SITE

On the day of the examination, you must arrive at least 30 minutes prior to your scheduled appointment time. This allows time for check-in and identification verification and provides time to familiarize yourself with the examination process. If you arrive late, you may not be admitted to the examination site and you may forfeit your examination registration fee. Even though candidates will be thumb printed, you are still required to comply with any identification requirements established by the appropriate regulatory entity.

REQUIRED IDENTIFICATION AT EXAMINATION SITE

In order to be admitted into the examination, you must present valid Government-issued photographic identification. Examples are as follows:

- An unexpired State-issued Driver's License (any State)
- An unexpired State Identification Card (any State)
- A current U.S. military-issued identification card
- A valid passport (unexpired)--any country
- A U.S. Government-issued Passport Card
- An employment authorization card
- A Permanent Resident Card

All photographs must be recognizable as the person to whom the identification card was issued. The name on the application must match photographic I.D. card. **The identification presented for entrance into the exam must match the name of record with the board IDENTICALLY letter for letter (this includes middle name vs. middle initial). If your full name does not match identically on the identification presented at the testing site, you will NOT be allowed to sit for the examination and you will forfeit your fee.** All I.D.s must be current/unexpired.

FAILURE TO PROVIDE APPROPRIATE IDENTIFICATION AT THE TIME OF THE EXAMINATION WILL RESULT IN A CANDIDATE NOT BEING ABLE TO SIT FOR THE EXAMINATION. Candidates who fail to appear for the examination or who are not admitted due to improper identification must submit the re-examination application along with the applicable fee to the BBC in order to be eligible to reschedule their examination.

CALIFORNIA LAW SECURITY PROCEDURES

Section 123 of the California Business and Professions Code states: It is a misdemeanor for any person to engage in any conduct which subverts or attempts to subvert any licensing examination or the administration of an examination, including, but not limited to:

- Conduct which violates the security of the examination materials;
- Removing from the examination room any examination materials without authorization;
- The unauthorized reproduction by any means of any portion of the actual licensing examination;
- Aiding by any means the unauthorized reproduction of any portion of the licensing examination;
- Paying or using professional or paid examination-takers for the purpose of reconstructing any portion of the licensing examination;

- Obtaining examination questions or other examination material, except by specific authorization either before, during, or after an examination; or
- Selling, distributing, buying, receiving, or having unauthorized possession of any portion of a future, current, or previously administered licensing examination.
- Communicating with any other candidate during the administration of a licensing examination.
- Copying answers from another candidate or permitting one's answers to be copied by another candidate.
- Having in one's possession during the administration of the licensing examination any books, equipment, notes, written or printed materials, or data of any kind, other than the examination materials distributed, or otherwise authorized to be in one's possession during the examination.
- Impersonating any candidate or having an impersonator take the licensing examination on one's behalf.

Nothing in this section shall preclude prosecution under authority provided for in any other provision of law. In addition to any other penalties, a person found guilty of violating this section shall be liable for the actual damages sustained by the agency administering the examination not to exceed ten thousand dollars (\$10,000) and the costs of litigation.

REASONABLE ACCOMMODATIONS AVAILABLE

Candidates with a physical or mental impairment that substantially limits a major life activity may be eligible for accommodation in the testing process to assure that the examination accurately reflects knowledge, skills or abilities. The BBC and PSI are fully compliant with ADA guidelines and will provide reasonable accommodations. Scheduling services are also available via our Telecommunications Device for the Deaf (TDD) by calling 800.735.2929.

If you need accommodations to take the examination, you must submit a Request for Reasonable Accommodations form with your license application. The form must be signed by the professional making the diagnosis. You will be required to explain the disability and what reasonable accommodation is needed. A letter from your health-care provider must be included, confirming the disability and justifying the need for accommodations using the criteria in the request form.

You must apply with the Board. Approval for accommodations must be received by PSI **before** you schedule your examination appointment with PSI.

IMPORTANT INFORMATION ABOUT TAKING AN EXAMINATION

1. All candidates will have their thumb print taken during examination check-in. The thumb print must be matched after candidates return from a restroom break and any time the candidate leaves and returns to the test site after check-in.
2. The temperature in the testing room is maintained at a moderate level. Candidates are advised to layer clothing. Acceptable layered clothing includes lightweight shirts, sweaters, and pullovers without pockets or hoods. These

items must be worn upon check-in, while you wait to enter the testing room, and during your initial seating for the examination. If the layered item is removed during the examination, you will be required to store it in the lobby while time continues to count down on your examination. Outerwear (coats, heavy jackets, vests, shawls, scarves, etc.) is not allowed in the testing rooms.

3. There are timing mechanisms available in the testing room and on the computer console to help candidates keep track of time during the test administration. Candidates are not permitted to bring watches or other timekeeping devices into the testing rooms.
4. Only one candidate will be allowed to take a restroom break at a time. Candidates are required to sign out when leaving and returning to the testing room. If a candidate's restroom break takes longer than 5 (five) minutes, a proctor will check on the candidate and will notify the applicable regulatory entity of the occurrence. The regulatory entity will investigate and take appropriate action.
5. The following is a non-exhaustive list of personal items that are not permitted in the testing rooms:

Purses	Briefcases/daypacks/luggage
Cellular phones	Pagers
Drinks (including water)	Food/candy/snacks/gum
Good luck items	Luggage
Calculators	Reading materials
Textbooks	Notes
Any recording device	Smart devices
Electronic devices	Headphones or earphones/earbuds
Personal pens or pencils	Therapeutic items
Cameras	Over-the-counter medication
Weapons	Fashion scarves
Hats/baseball caps/visors*	Sunglasses**
Bulky, large or noisy jewelry***	Prescription drugs****

*Headwear worn for religious purposes is subject to inspection.

**Prescription and non-prescription eyeglasses may not be worn for the photo. Eyeglasses subject to inspection.

***Jewelry that is allowed into the examination room is subject to inspection.

****Drugs that are medically necessary during the pendency of the examination may be brought into the examination site, in a container bearing a proper prescription label with the name of the candidate and of the drug; any such medication is subject to examination by a proctor upon check-in.

Examination proctors will have considerable discretion to refuse permission of clothing and/or items that compromise the integrity or security of the examination.

During the check-in process, all candidates will be asked if they possess any of the prohibited items and all candidates will be asked to empty their pockets. If prohibited items are found during check-in, candidates must return these items to their vehicle or other place of safekeeping. Neither PSI nor the Department of Consumer Affairs will be

responsible for the items. Any candidate possessing prohibited items in the testing room will have their examination results invalidated, and PSI will notify the appropriate regulatory entity of the occurrence.

6. Shoes must be worn at all times and feet are not permitted on the chairs. Feet must remain on the floor during examinations.
7. Copying any portion of the examination content by any means, or communicating examination content for the purpose of aiding its unauthorized reproduction, whether before, during, or after the examination, is a violation of PSI security policy and existing law. Either one may result in the disqualification or invalidation of examination results, and the denial of your license, and may result in criminal prosecution.
8. If a candidate is asked by a proctor to step into the lobby during your examination, the proctor will suspend the candidate's examination, so all remaining test time will be retained.

Only candidates, and those individuals with prior regulatory entity approval, are allowed to be present in the testing sites.

If candidates require that an exception be made to ANY of the abovementioned security procedures, candidates must contact their regulatory entity PRIOR to the date of their examination. The regulatory entity must provide the exception to PSI. NO EXCEPTIONS WILL BE MADE ON THE DAY OF THE EXAMINATION.

EXAMINATION SITE CLOSING FOR AN EMERGENCY

In the event that severe weather or another emergency forces the closure of an examination site on a scheduled examination date, your examination will be rescheduled. PSI personnel will attempt to contact you in this situation. However, you may check the status of your examination schedule by calling (877) 392-6422. Every effort will be made to reschedule your examination at a convenient time as soon as possible. You will not be penalized. You will be rescheduled at no additional charge.

UNDERSTANDING THE EXAMINATION RESULTS

If you pass the examination you will receive your photographic license on-site.

A failure notice indicates the candidate's score, a breakdown of subject content areas, and the number of correct answers necessary to pass the examination.

Your examination results are confidential and are released only to you and your state licensing agency. To protect your privacy and to maintain the confidentiality of examination results, score information is not given over the telephone.

COMPUTER-BASED TESTING SITE PROCEDURES

1. You must appear to take your examination(s) at the place and time you have been scheduled.
2. The information on this page is provided to explain what will happen (occur) when you arrive for the written examination. This document is provided to help you understand the registration and examination process.
3. You will be asked to take a seat at the registration desk.
4. You will be asked to present your identification. Refer to Page 3 for acceptable identifications.
5. You will be asked to sign the sign-in roster and enter the date.
6. Test center staff will then take your photo and confirm your personal information.
7. You will be provided with a security agreement on the computer screen prior to taking the examination. Please read the security agreement and select "I Agree" in order to proceed with the examination. You are advised that the testing session will be taped for security purposes. Test center staff will ask if you have any unauthorized items with you. Unauthorized items are: cameras, notes, tape recorders, pagers, cellular phones, programmable calculators, valuables, PDAs, pagers or weapons. PSI is not responsible for items left in the reception area. You must place unauthorized items in your car or somewhere outside of the examination site.
8. You will be taken to the computer testing station. No family or friends may wait during your test. They must leave the building.
9. You will be asked to type in your ID, read and agree to the security agreement, and then your tutorial will begin. The tutorial is provided to help you understand the functions of the computer and is presented in English. The tutorial is limited to 15 minutes. The examination time begins with question number 1.
10. There is a short, multiple-choice survey presented in English at the end of the examination. You are encouraged to participate in this survey. You will also have the chance to type in your own comments, in English, at the end of survey.
11. Test center staff will walk in and out of the testing room from time to time. If you need any help, please come out and get the staff person. You do not need to raise your hand. Test center staff will then answer your question. The staff cannot answer questions about the content of your examination.
12. At the end of your examination your results will be printed and handed to you.

TAKING THE WRITTEN EXAMINATION BY COMPUTER

The examination will be administered via computer. You will be using a mouse and computer keyboard.

IDENTIFICATION SCREEN

You will be directed to a semiprivate testing station to take the examination. When you are seated at the testing station, you will be prompted to confirm your name, identification number, and the examination for which you are registered.

TUTORIAL

Before you start your examination, an introductory tutorial is provided on the computer screen. The time you spend on this tutorial, up to 15 minutes, DOES NOT count as part of your examination time. Sample questions are included following the tutorial so that you may practice answering questions, and reviewing your answers.

TEST QUESTION SCREEN

The “function bar” at the top of the sample question provides mouse-click access to the features available while taking the examination.

One question appears on the screen at a time. During the examination, minutes remaining will be displayed at the top of the screen and updated as you record your answers

TESTING SITE LOCATIONS

[CLICK HERE FOR THE TEST SITE PHONE NUMBERS](#)

The California examinations are administered at the PSI examination centers in California as listed below:

AGOURA HILLS

30851 AGOURA RD SUITE 302
AGOURA HILLS, CA 91301

FROM THE EAST: TAKE US-101 N/VENTURA FWY WEST TO REYES ADOBE RD (EXIT 38). TURN LEFT ONTO REYES ADOBE RD. TURN RIGHT ONTO AGOURA RD. 30851 AGOURA RD IS ON THE RIGHT.

FROM THE WEST: TAKE US-101 S TO LINDERO CYN RD (EXIT 39). TURN RIGHT ONTO LINDERO CANYON RD. TURN LEFT ONTO AGOURA RD. 30851 AGOURA RD IS ON THE LEFT.

ATASCADERO

7305 MORRO RD, SUITE 201A
ATASCADERO, CA 93422

FROM US-101 N, TAKE THE CA-41 EXIT (EXIT 219) TOWARD MORRO RD. TURN LEFT ONTO EL CAMINO REAL. TURN LEFT ONTO CA-41/MORRO RD.

FROM US-101 S, TAKE THE MORRO RD/CA-41 EXIT (EXIT 219), TURN RIGHT ONTO CA-41/MORRO RD.

BAKERSFIELD

5405 STOCKDALE HIGHWAY
SUITE 103

BAKERSFIELD, CA 93309

FROM INTERSTATE 5-SOUTH, TAKE THE STOCKDALE HIGHWAY EXIT (EXIT 253). TURN RIGHT ONTO STOCKDALE HIGHWAY. END AT 5405 STOCKDALE HIGHWAY.

FROM INTERSTATE 5-NORTH TOWARD BAKERSFIELD, KEEP LEFT TO TAKE CALIFORNIA 99 NORTH VIA EXIT 221 TOWARD BAKERSFIELD/FRESNO. TAKE THE CALIFORNIA 58 EAST EXIT TOWARD TEHACHAPI/MOJAVE. TAKE THE EXIT ON THE LEFT TOWARD CALIFORNIA STATE UNIVERSITY/STOCKDALE HIGHWAY/BRUNDAGE LANE. TURN LEFT ONTO WIBLE ROAD, TURN SLIGHT LEFT ONTO STOCKDALE HIGHWAY. END AT 5405 STOCKDALE HIGHWAY.

CARSON

17420 S. AVALON BLVD, SUITE 205
CARSON, CA 90746

FROM CA-91 E/GARDENA FWY TAKE THE AVALON EXIT. OFF RAMP WILL LEAD YOU ONTO ALBERTONI ST. MAKE A RIGHT ONTO AVALON BLVD AND WE ARE LOCATED ON THE RIGHT HANDSIDE (SAME PARKING LOT AS CARL'S JR).

FROM CA-91 W TAKE THE AVALON EXIT. MAKE A LEFT ONTO AVALON BLVD. MAKE A U-TURN ON AVALON BLVD AND ALBERTONI ST. WE ARE LOCATED ON THE RIGHT-HAND SIDE. (SAME PARKING LOT AS CARL'S JR).

DIAMOND BAR

21660 EAST COPLEY DR SUITE 215
DIAMOND BAR, CA 91765

FROM I-10 E, TAKE THE GRAND AVE EXIT (EXIT 38A). TURN RIGHT ONTO S GRAND AVE. TURN RIGHT ONTO GOLDEN SPRINGS DR. TURN LEFT ONTO COPLEY DR.

FROM 60 WEST, TAKE GRAND AVE EXIT (EXIT 24B).

TURN LEFT ONTO GRAND AVE. TURN RIGHT ONTO GOLDEN SPRINGS DR. TURN LEFT ONTO COPLEY DR. 21660 COPLEY DR, STE 260 IS ON THE LEFT.

EL MONTE - SANTA FE SPRINGS

10330 PIONEER BOULEVARD, SUITE 285
SANTA FE SPRINGS, CA 90670

FROM THE I-5 NORTH TAKE NORWALK BLVD (EXIT 121), TURN RIGHT ONTO NORWALK BLVD. TURN LEFT ONTO IMPERIAL HWY/CA-90. TURN RIGHT ONTO PIONEER BLVD, TESTING CENTER WILL BE ON YOUR RIGHT.

FRESNO

351 E. BARSTOW AVE, SUITE 101
FRESNO, CA 93710

FROM CA-41 S, TAKE THE BULLARD AVE EXIT. TURN LEFT ONTO E BULLARD AVE. TURN RIGHT ONTO N FRESNO ST. PASS THROUGH THE INTERSECTION OF FRESNO AND BASTOW AVE. TAKE THE FIRST DRIVEWAY ON THE RIGHT-HAND SIDE.

FROM CA-41 N, TAKE THE SHAW AVE EXIT TOWARD CLOVIS. TURN RIGHT ONTO E SHAW AVE. TURN LEFT ONTO N FRESNO ST. TURN LEFT INTO THE LAST DRIVEWAY BEFORE BARSTOW AVE. TESTING CENTER IS IN THE OFFICE COMPLEX ON THE SW CORNER OF BARSTOW AND FRESNO ST.

IRVINE

8 CORPORATE PARK, SUITE 200
IRVINE, CA 92606

FROM I-405 S - USE THE 2ND LANE FROM RIGHT TO TAKE EXIT 7 FOR JAMBOREE RD, THEN USE THE LEFT 2 LANES TO TURN LEFT ONTO JAMBOREE RD. GO ABOUT 1.5 MILES THEN TURN RIGHT ONTO BECKMAN AVE. TAKE THE FIRST RIGHT ONTO CORPORATE PARK. 8 CORPORATE PARK IS THE SECOND BUILDING ON THE RIGHT.

FROM I-5 S - TAKE EXIT 100 FOR JAMBOREE RD. USE THE 2ND FROM RIGHT LANE TO TURN RIGHT ONTO JAMBOREE RD. TAKE THE RAMP TO JAMBOREE RD THEN KEEP LEFT AT THE FORK TO CONTINUE ONTO JAMBOREE RD. GO ABOUT 2.2 MILES THEN TURN LEFT ONTO BECKMAN AVE. TAKE THE FIRST RIGHT ONTO CORPORATE PARK. 8 CORPORATE PARK IS THE SECOND BUILDING ON THE RIGHT.

ONCE PARKED, PROCEED THROUGH THE FRONT ENTRANCE AND TAKE THE ELEVATOR TO THE SECOND FLOOR. THE TEST CENTER IS IN SUITE 200.

LAWNDALE

THE BAYTOWER CORPORATE CENTER
15901 HAWTHORNE BLVD, SUITE 330
LAWNDALE, CA 90260

FROM I-5S, MERGE ONTO CA-110S, WHICH BECOMES I-110S. MERGE ONTO I-105W. TAKE THE I-405S/I-405N EXIT AND MERGE ONTO I-405S. TURN RIGHT ONTO INGLEWOOD AVE. TURN LEFT ONTO MANHATTAN BEACH BLVD. TURN RIGHT ONTO HAWTHORNE BLVD.

REDDING

2861 CHURN CREEK, UNIT C
REDDING, CA 96002

FROM I-5 S, TAKE THE CYPRESS AVENUE EXIT (677). TURN RIGHT ONTO E. CYPRESS AVE. TURN RIGHT ON CHURN CREEK RD.

FROM I-5 N TOWARDS SACRAMENTO, TAKE THE CYPRESS AVE EXIT (677). TURN LEFT ONTO E. CYPRESS AVE. TURN RIGHT ONTO CHURN CREEK RD.

FROM 299 E TOWARDS REDDING, START GOING WEST ON CA-299. MERGE ONTO I-5 S RAMP ON THE LEFT TOWARDS SACRAMENTO. TAKE THE CYPRESS AVE EXIT (677). TURN LEFT ONTO E. CYPRESS AVE. TURN RIGHT ONTO CHURN CREEK RD.

FROM 299 W TOWARDS REDDING. START GOING EAST ON CA-299 TOWARDS WEAVERVILLE/REDDING. FROM 299 EAST TURN RIGHT ONTO CA-273/CA-299 E/MARKET STREET. TURN LEFT ONTO CA-299-E. MERGE ONTO I-5 S VIA EXIT 2A TOWARDS RED BLUFF/SACRAMENTO. TAKE THE CYPRESS AVE EXIT (677). TURN LEFT ONTO E. CYPRESS AVE. TURN RIGHT ONTO CHURN CREEK RD.

RIVERSIDE

7888 MISSION GROVE PARKWAY S., SUITE 130
RIVERSIDE, CA 92508

FROM THE CA-91W TOWARD RIVERSIDE/BEACH CITIES, TAKE THE CENTRAL AVENUE EXIT TOWARD MAGNOLIA CENTER. TURN LEFT ONTO CENTRAL AVE. CENTRAL AVE BECOMES ALESSANDRO BLVD. VEER TO THE RIGHT, THEN STAY STRAIGHT TO GO ONTO TRAUTWEIN RD (YOU WILL PASS COMMUNICATIONS CENTER DR). TURN LEFT ONTO MISSION GROVE PKY W.

FROM THE HIGH DESERT/SAN BERNARDINO AREA 215 S, WHERE THE 60 FWY, 91 FWY, AND THE 215 FWY SPLIT, TAKE 215S (SIGNS FOR THE 60 EAST INDIO). TAKE EXIT 27C FOR ALESSANDRO BLVD, TURN RIGHT ONTO E ALESSANDRO BLVD, TURN LEFT ONTO MISSION GROVE PKWY S.

SACRAMENTO

8950 CAL CENTER DR, SUITE 158
BUILDING TWO
SACRAMENTO, CA 95826

FROM US-50 E: USE THE RIGHT TWO LANES TO TAKE EXIT 11 FOR WATT AVE. USE THE RIGHT 2 LANES TO TURN RIGHT ONTO WATT AVE. USE THE LEFT LANE TO TURN LEFT AT THE FIRST CROSS STREET ONTO FOLSOM BLVD. USE THE LEFT TWO LANES TO TURN LEFT ONTO MANLOVE RD. TURN LEFT ONTO CAL CENTER DR. BUILDING 8950 WILL BE ON THE LEFT.

FROM US-50 W: USE THE RIGHT TWO LANES TO TAKE EXIT 11 FOR WATT AVE. USE THE LEFT 2 LANES TO TURN LEFT ONTO WATT AVE. USE THE LEFT LANE TO TURN LEFT AT THE FIRST CROSS STREET ONTO FOLSOM BLVD. USE THE LEFT TWO LANES TO TURN LEFT ONTO MANLOVE RD. TURN LEFT ONTO CAL CENTER DR. BUILDING 8950 WILL BE ON THE LEFT.

SAN DIEGO

5440 MOREHOUSE DRIVE, SUITE 3100
SAN DIEGO, CA 92121

FROM I-805 S, TAKE THE SORRENTO VALLEY RD/MIRA MESA BLVD EXIT. TURN LEFT ONTO MIRA MESA BLVD, TURN LEFT ONTO SCRANTON ROAD. TURN RIGHT ONTO MOREHOUSE DRIVE.

FROM I-805 N TOWARD LOS ANGELES, TAKE THE MIRA MESA BLVD/VISTA SORRENTO PKWY EXIT. TURN RIGHT ONTO MIRA MESA

BLVD. TURN LEFT ONTO SCRANTON RD. TURN RIGHT ONTO MOREHOUSE DR.

ADDITIONAL PARKING CAN BE FOUND (ON TOP OF THE AT&T BUILDING) BY CONTINUING ON MOREHOUSE PAST OUR BUILDING AND TURNING LEFT AT THE NEXT DRIVEWAY UP THE HILL.

SAN FRANCISCO

150 EXECUTIVE PARK BLVD., STE 2400
SAN FRANCISCO, CA 94134

I-80 W BECOMES US-101 S. TAKE EXIT 429A TOWARD MONSTER PARK/TUNNEL AVE. TAKE THE RAMP TOWARD 3COM PARK. TURN RIGHT ONTO ALANNA RD. TURN LEFT ONTO EXECUTIVE PARK BLVD.

SANTA CLARA

2936 SCOTT BLVD
SANTA CLARA, CA 95054

FROM US-101 N, TAKE THE SAN TOMAS EXPWY/MONTAGUE EXPWY EXIT- EXIT 392. TAKE THE SAN TOMAS EXPWY RAMP. MERGE ONTO SAN TOMAS EXPY/CR-G4. TURN LEFT ONTO SCOTT BLVD.

FROM I-880 S TOWARD SAN JOSE, TAKE THE MONTAGUE EXPWY EXIT (7). TAKE THE MONTAGUE EXPWY WEST RAMP. MERGE ONTO MONTAGUE EXPY/CR-G4 E. TURN LEFT ONTO E TRIMBLE RD. E TRIMBLE RD BECOMES DE LA CRUZ BLVD. TURN SLIGHT RIGHT ONTO CENTRAL EXPY/CR-G6 W. TURN SLIGHT RIGHT ONTO SCOTT BLVD.

SANTA ROSA

160 WIKIUP DRIVE, SUITE 105
SANTA ROSA, CA 95403

FROM US-101 N, TAKE MARK WEST SPRINGS/RIVER ROAD EXIT. TURN RIGHT ON MARK WEST SPRINGS. TURN LEFT AT OLD REDWOOD HIGHWAY. TURN RIGHT ON WIKIUP DRIVE. FIRST DRIVEWAY ON RIGHT.

FROM US-101 S, TAKE MARK WEST SPRINGS/RIVER ROAD EXIT. TURN LEFT ON MARK WEST SPRINGS. TURN LEFT AT OLD REDWOOD HIGHWAY. TURN RIGHT ON WIKIUP DRIVE. FIRST DRIVEWAY ON RIGHT.

UNION CITY

32960 ALVARADO-NILES RD, SUITE 650
UNION CITY, CA 94587

FROM I-880 N - AT EXIT 23, TAKE RAMP RIGHT AND FOLLOW SIGNS FOR ALVARADO NILES RD. TURN RIGHT ONTO ALVARADO NILES RD. AFTER ABOUT A MILE, MAKE A U-TURN AT DOWE AVE. TAKE THE FIRST RIGHT INTO THE OFFICE PARK AND THEN TAKE THE FIRST LEFT ONCE ON THE PROPERTY. SUITE 650 WILL BE IN THE FIRST BUILDING ON YOUR RIGHT. FROM I-880 S - AT EXIT 23, TAKE RAMP RIGHT AND FOLLOW SIGNS FOR ALVARADO NILES RD. TURN LEFT ONTO ALVARADO NILES RD. AFTER ABOUT A MILE, MAKE A U-TURN AT DOWE AVE. TAKE THE FIRST RIGHT INTO THE OFFICE PARK AND THEN TAKE THE FIRST LEFT ONCE ON THE PROPERTY. SUITE 650 WILL BE IN THE FIRST BUILDING ON YOUR RIGHT.

VENTURA

4245 MARKET ST, SUITE 208
VENTURA, CA 93003

FROM US-101N, TAKE THE TELEPHONE ROAD (EXIT 65). TURN LEFT ONTO TELEPHONE ROAD. TURN RIGHT ONTO MARKET STREET.

VISALIA

3400 W MINERAL KING AVE, SUITE D
VISALIA, CA 93291

FROM CA-99N, MERGE ONTO CA-198E VIA EXIT 96 TOWARD VISALIA/SEQUOIA NAT'L PARK. TAKE THE EXIT TOWARD DEMAREE STREET. MERGE ONTO W NOBLE AVENUE. TURN LEFT ONTO S COUNTY CENTER DRIVE. TAKE THE 1ST LEFT ONTO W MINERAL KING AVENUE.

WALNUT CREEK

175 LENNON LANE, SUITE 203
WALNUT CREEK, CA 94598

FROM I-5N, KEEP LEFT TO TAKE I-580W TOWARD TRACY/SAN FRANCISCO. MERGE ONTO I-680N VIA EXIT 44B TOWARD SACRAMENTO/WALNUT CREEK/CONCORD. TAKE THE YGNACIO VALLEY ROAD EXIT AND TURN RIGHT. TURN LEFT ONTO LENNON LANE ON LANE.

THEORY CONTENT OUTLINE

The test content outline is prepared and is periodically updated by subject matter experts in Barbering and Cosmetology. The test content outline identifies areas of importance to licensees for them to perform their duties on the public in a competent and in a safe and responsible manner.

The content outline lists topics that are on the test and the number of questions for each topic. We advise test takers not schedule a test until they are familiar with the topics on the outline. Test takers may use this outline as a guide as well as the test references as a guide for a pre-test review.

EXPERIMENTAL ITEMS

In addition to the number of examination items specified in the "Examination Content Outlines", a small number (5 to 10) of "experimental" questions may be administered to candidates during the examinations. These questions will not be scored. However, these questions will count against examination time. The administration of such unscored, experimental questions is an essential step in developing future licensing examinations.

HAIRSTYLIST THEORY CONTENT OUTLINE

Hairstylist Theory Examination

60 Questions (50 scored, 10 pretest)

1.5 hours (90 minutes)

1. Client Evaluation (24%) – This area assesses the candidate's ability to analyze the condition of the hair and scalp, assess client expectations, and obtain relevant information related to hairstylist services to determine what services can be provided.

Section	Task Statement	Knowledge Statements
1.1 Client Consultation (10%)	T1. Assess client expectations to determine whether hairstyling service goals can be met.	K1. Knowledge of products or chemicals used in client previous hair services that could affect current service. K2. Knowledge of methods used to determine whether client expectations are realistic and can be performed. K3. Knowledge of methods used to obtain information from client about past hair services.
	T2. Consult with client to obtain a history (lifestyle, past services, medical) to determine whether hairstyling services can be performed on client.	K1. Knowledge of products or chemicals used in client previous hair services that could affect current service. K2. Knowledge of methods used to determine whether client expectations are realistic and can be performed. K3. Knowledge of methods used to obtain information from client about past hair services. K4. Knowledge of medical conditions that could prevent hairstylist services from being performed. K5. Knowledge of diseases or disorders that could prevent hairstylist services.
	T3. Review photos with client to determine hairstyling services to be provided with client's consent.	K2. Knowledge of methods used to determine whether client expectations are realistic and can be performed. K6. Knowledge of methods used to record client services, including consent for digital media.
	T4. Provide alternative options to client when original services to be provided cannot be performed.	K1. Knowledge of products or chemicals used in client previous hair services that could affect current service. K2. Knowledge of methods used to determine whether client expectations are realistic and can be performed. K3. Knowledge of methods used to obtain information from client about past hair services. K4. Knowledge of medical conditions that could prevent hairstylist services from being performed. K5. Knowledge of diseases or disorders that could prevent hairstylist services. K7. Knowledge of types of medications or supplements used by client that could prevent hairstylist services from being performed.
	T5. Maintain records of client services by specifying details (products, date) of services performed.	K4. Knowledge of medical conditions that could prevent hairstylist services from being performed. K5. Knowledge of diseases or disorders that could prevent hairstylist services. K7. Knowledge of types of medications or supplements used by client that could prevent hairstylist services from being performed. K8. Knowledge of the effects of lifestyle or activities on hairstyling services.

1. *Client Evaluation (24%) – This area assesses the candidate's ability to analyze the condition of the hair and scalp, assess client expectations, and obtain relevant information related to hairstylist services to determine what services can be provided.*

Section	Task Statement	Knowledge Statements
1.2 Analysis of hair and scalp (14%)	T6. Analyze condition of client hair and scalp to determine products or styling techniques to be used during non-chemical hair service.	K9. Knowledge of signs or symptoms that indicate a need for medical referral. K10. Knowledge of hairstyling services within the scope of practice. K11. Knowledge of methods for identifying hair types (density, porosity, condition, elasticity, texture). K12. Knowledge of procedures used to analyze client hair condition to determine whether non-chemical services can be performed.
	T7. Analyze integrity of client hair and scalp to determine if client hair can support the type or technique of extensions.	K11. Knowledge of methods for identifying hair types (density, porosity, condition, elasticity, texture). K12. Knowledge of procedures used to analyze client hair condition to determine whether non-chemical services can be performed. K13. Knowledge of relationship between hair condition and products used during all hair services. K14. Knowledge of procedures used to analyze client hair condition to determine whether non-chemical services can be performed.

2. *Preparation and Setup (10%) – This area assesses the candidate's ability to identify and apply ethical standards for professional conduct.*

Task Statement	Knowledge Statements
T8. Set up workstation according to type of service to be performed on client.	K15. Knowledge of products or tools used during different hairstyling services. K16. Knowledge of methods for setting up hairstyling products.
T9. Drape client to prepare for hairstyling services.	K17. Knowledge of methods used to protect client during hairstyling services.
T10. Cleanse client hair to prepare for hairstyling services.	K18. Knowledge of methods used to cleanse client hair before performing services based on hair type and condition. K19. Knowledge of products used to cleanse client hair. K20. Knowledge of products used to protect client during hairstyling services. K21. Knowledge of methods for detangling different hair types.
T11. Section client hair for control during hairstyling service.	K22. Knowledge of methods used to section client hair before different hairstyling services.
T12. Hydrate client hair to prepare for hairstyling services.	K20. Knowledge of products used to protect client during hairstyling services. K21. Knowledge of methods for detangling different hair types. K23. Knowledge of methods used to hydrate client hair before performing services based on hair type and condition. K24. Knowledge of products used to hydrate client hair.

3. Services (32%) – This area assesses the candidate's ability to cut and style hair.

<i>Task Statement</i>	<i>Knowledge Statements</i>
T13. Perform haircutting techniques using tools to cut hair according to client's request.	K25. Knowledge of techniques used to cut client's hair. K26. Knowledge of types of tools used to cut client's hair. K27. Knowledge of methods for styling different hair types and textures.
T14. Use tools to style client's hair according to client's request.	K27. Knowledge of methods for styling different hair types and textures. K28. Knowledge of techniques used to style client's hair. K29. Knowledge of types of tools and equipment used to style hair. K30. Knowledge of the temperature setting used to style different hair types and textures using thermal tools. K31. Knowledge of methods for styling hair based on client's bone structure and face shape.
T15. Use products to style client's hair according to client's needs.	K27. Knowledge of methods for styling different hair types and textures. K28. Knowledge of techniques used to style client's hair. K31. Knowledge of methods for styling hair based on client's bone structure and face shape. K32. Knowledge of types of products used to style client's hair.
T16. Apply non-chemical hair extensions to client's hair to provide a style according to client's request.	K27. Knowledge of methods for styling different hair types and textures. K33. Knowledge of the temperature setting used to style different hair types and textures using thermal tools. K34. Knowledge of methods used to apply (glue, braid, sew) hair extensions to client's hair. K35. Knowledge of methods used to maintain hair extensions. K36. Knowledge of types of hair extensions used during hair service.
T18. Perform co-wash or cleansing conditioning on client's naturally textured hair to detangle or condition different hair types.	K39. Knowledge of types of products used to detangle natural hair. K40. Knowledge of techniques used to detangle natural hair. K41. Knowledge of tools used to detangle natural hair.

*Note: Task 17 and Knowledge Statements 37 and 38 were removed from the outline because of a change to BPC 7316(h)

4. Safety and Sanitation (34%) – This area assesses the candidate's ability to identify and apply ethical standards for professional conduct.

Task Statement	Knowledge Statements
T19. Sanitize hands in preparation for hairstyling services to prevent cross-contamination from client to client in accordance with laws and regulations.	K42. Knowledge of methods used to prevent the spread of bacterial, viral, and fungal infections associated with hairstylist services. K43. Knowledge of laws and regulations regarding sanitizing hands during services. K44. Knowledge of products used to sanitize hands.
T20. Disinfect tools and equipment to prepare for hairstyling services in accordance with laws and regulations.	K42. Knowledge of methods used to prevent the spread of bacterial, viral, and fungal infections associated with hairstylist services. K45. Knowledge of methods used to disinfect tools according to laws and regulations. K46. Knowledge of types of Environmental Protection Agency (EPA)-registered disinfectant products. K47. Knowledge of laws and regulations regarding disinfecting equipment.
T21. Sanitize tools after each client in accordance with laws and regulations.	K42. Knowledge of methods used to prevent the spread of bacterial, viral, and fungal infections associated with hairstylist services. K48. Knowledge of methods used to sanitize tools according to laws and regulations. K49. Knowledge of methods used to sanitize supplies according to laws and regulations.
T22. Disinfect surfaces of work area to prepare for hairstyling services in accordance with laws and regulations.	K42. Knowledge of methods used to prevent the spread of bacterial, viral, and fungal infections associated with hairstylist services. K46. Knowledge of types of Environmental Protection Agency (EPA)-registered disinfectant products. K50. Knowledge of methods used to disinfect work surface area according to laws and regulations.
T23. Identify potential hazards in products used for hairstyling services to protect client in accordance with laws and regulations.	K51. Knowledge of methods used to protect client's skin, eyes, and mouth during hairstylist services. K52. Knowledge of personal protective equipment (PPE) to protect hairstylist's skin and eyes during hairstylist services. K53. Knowledge of hazards related to hairstylist services. K54. Knowledge of methods used to obtain product ingredients and chemical breakdown (SDS).
T24. Apply first aid when injuries occur as a result of services.	K55. Knowledge of first aid procedures for blood exposure. K56. Knowledge of first aid procedures for burns. K57. Knowledge of laws and regulations related to disposal of biohazardous waste materials.
T25. Store hairstyling products and supplies in accordance with laws, regulations, and manufacturer recommendations to ensure client safety.	K58. Knowledge of laws and regulations related to storage of hazardous materials. K59. Knowledge of methods used to store hairstylist products and supplies.
T26. Label hairstyling products and supplies in accordance with laws and regulations to ensure client safety.	K60. Knowledge of laws and regulations regarding labeling of products and supplies.
T27. Store linens in accordance with laws and regulations to prevent contamination.	K61. Knowledge of laws and regulations regarding storage of clean linens. K62. Knowledge of methods used to contain soiled linens.
T28. Discard products, disposable tools, and supplies in accordance with laws and regulations.	K63. Knowledge of laws and regulations related to discarding used products and disposable tools and supplies.

Hairstylist Theory Examination References

Board of Barbering and Cosmetology Act and Regulations

https://www.barbercosmo.ca.gov/laws_regs/act_regs.pdf

Milady Standard Barbering 2017, 6th Edition

Customer Service: info@milady.com 800.998.7498 ext. 2700

Milady www.miladypro.com

Milady Standard Cosmetology 2023, 14th Edition

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Milady Standard Foundations 2020

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**STATE OF CALIFORNIA
NOTICE OF ELIGIBILITY**

The Board of Barbering and Cosmetology has identified you as needing the written examination. You must call (877) 392-6422 to schedule your written examination. You must verify your preferred language when you call to schedule your written examination appointment.
